

As Introduced

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**REPRESENTATIVES Schuring, Hollister, Hartnett, Jerse, Britton, Collier,
Bocchieri, Schaffer, Flowers, Seitz, S. Smith**

A B I L L

To enact section 4501.025 of the Revised Code to 1
create the Citizens Advisory Committee within the 2
Bureau of Motor Vehicles. 3

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That section 4501.025 of the Revised Code be 4
enacted to read as follows: 5

Sec. 4501.025. (A) There is hereby created within the bureau 6
of motor vehicles the citizens advisory committee consisting of 7
nine appointed members and the registrar of motor vehicles, who 8
shall serve as an ex officio nonvoting member. The governor, the 9
president of the senate, and the speaker of the house of 10
representatives each shall appoint three members to the committee. 11
The president of the senate and the speaker of the house of 12
representatives each shall appoint one member from their 13
respective houses. Of the initial appointments to the committee, 14
the governor, the president of the senate, and the speaker of the 15
house of representatives each shall appoint one member for one 16
year, one member for two years, and one member for three years. 17
Thereafter, terms of office shall be for three years, each term 18
ending on the same day of the same month as did the term that it 19

succeeds. Each member shall hold office from the date of
appointment until the end of the term for which the member was
appointed. Members may be reappointed. Vacancies shall be filled
in the same manner as the original appointment. Any member
appointed to fill a vacancy occurring prior to the expiration of
the term for which the member's predecessor was appointed shall
hold office for the remainder of that term. A member shall
continue in office subsequent to the expiration date of the
member's term until the member's successor takes office, or until
a period of sixty days has elapsed, whichever occurs first.

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The committee shall select from among its members a
chairperson and a vice-chairperson. The committee shall meet at
least twice each calendar year and at other times upon the call of
the chair.

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Voting members of the committee shall serve without
compensation, but shall be reimbursed for travel and other
necessary expenses incurred in the conduct of their official
duties.

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(B) The committee shall review and evaluate the client
service practices of the bureau and advise the bureau on ways to
improve its interaction with the public. The procedures that the
committee shall review include, but are not limited to, the
following:

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(1) The form and processing of required applications and
other documents;

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(2) The administration of tests;

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(3) The accessibility of bureau staff and the speed and
accuracy with which questions are answered;

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(4) Methods of notification for the suspension or revocation
of a driver's license;

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(5) Rules regarding proof of financial responsibility; 50

(6) The efficiency of service at the offices of deputy 51
registrars. 52

The committee shall adopt recommendations by a majority vote 53
of its members and shall present recommendations to the bureau for 54
consideration. The committee shall provide copies of its 55
recommendations to the governor, the president of the senate, the 56
speaker of the house of representatives, and the director of 57
public safety. 58

(C) The bureau shall establish a toll-free telephone number 59
for the committee that citizens may call to register complaints, 60
suggestions, or other comments about their interactions with the 61
bureau. The bureau also shall establish an address at which 62
citizens may contact the committee electronically via the 63
internet. The committee periodically shall review all electronic 64
communications and all calls placed to the toll-free number. The 65
bureau shall cooperate with the committee in the committee's 66
performance of its duties. 67

(D) The citizens advisory committee shall expire three years 68
after the date of its creation unless the general assembly renews 69
it pursuant to division (D) of section 101.83 of the Revised Code. 70
A renewal of the committee shall be for a period of three years. 71

Section 2. Within sixty days after the effective date of this 72
act, the Governor, the President of the Senate, and the Speaker of 73
the House of Representatives each shall appoint three members to 74
the Citizens Advisory Committee pursuant to section 4501.025 of 75
the Revised Code as enacted in this act. 76