As Passed by the House

125th General Assembly Regular Session 2003-2004

Am. Sub. S. B. No. 106

Senators Carey, Mumper, Stivers, Harris, Prentiss, Spada, Hottinger, Padgett, Schuler

Representatives Miller, Distel, Beatty, Book, Brown, Carmichael, Chandler,

Cirelli, Daniels, Domenick, C. Evans, D. Evans, Hagan, Hartnett, Harwood,

Hollister, Hughes, Kilbane, Martin, Oelslager, Otterman, Raga, Reidelbach,

Schaffer, Schlichter, Schmidt, Setzer, Slaby, G. Smith, Taylor, Widener,

Woodard

A BILL

То	amend sections 4735.03, 4735.04, 4735.05,	1
	4735.051, 4735.06, 4735.09, 4735.13, 4735.14,	2
	4735.141, 4735.15, 4735.53, 4735.58, 4735.70,	3
	4735.71, and 4735.72, to enact new sections	4
	4735.56 and 4735.57 and sections 4735.181 and	5
	4735.182, and to repeal sections 4735.56, 4735.57,	6
	and 4735.73 of the Revised Code to modify agency	7
	relationships between real estate licensees and	8
	customers, including disclosures made to	9
	customers, to establish a penalty for	10
	noncompliance with disclosure requirements, and to	11
	make other changes to the Real Estate Broker Law.	12

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That sections 4735.03, 4735.04, 4735.05, 4735.051,	13
4735.06, 4735.09, 4735.13, 4735.14, 4735.141, 4735.15, 4735.53,	14
4735.58, 4735.70, 4735.71, and 4735.72 be amended and new sections	15

4735.56 and 4735.57 and sections 4735.181 and 4735.182 of the 16 Revised Code be enacted to read as follows: 17

sec. 4735.03. There is hereby created the Ohio real estate 18 commission, consisting of five members who shall be appointed by 19 the governor, with the advice and consent of the senate. Four 20 members shall have been engaged in the real estate business as 21 licensed real estate brokers in the state for a period of ten 22 years immediately preceding the appointment. One member shall 23 represent the public. Terms of office shall be for five years, 24 commencing on the first day of July and ending on the thirtieth 25 day of June. Each member shall hold office from the date of 26 appointment until the end of the term for which appointed. No more 27 than three members shall be members of any one political party and 28 no member of the commission concurrently may be a member of the 29 commission and the real estate appraiser board created pursuant to 30 section 4763.02 of the Revised Code. Each member, before entering 31 upon the duties of office, shall subscribe to and file with the 32 secretary of state the constitutional oath of office. All 33 vacancies which occur shall be filled in the manner prescribed for 34 the regular appointments to the commission. Any member appointed 35 to fill a vacancy occurring prior to the expiration of the term 36 for which the member's predecessor was appointed shall hold office 37 for the remainder of such term. Any member shall continue in 38 office subsequent to the expiration date of the member's term 39 until the member's successor takes office, or until a period of 40 sixty days has elapsed, whichever occurs first. Annually, upon the 41 qualification of the member appointed in such year, the commission 42 shall organize by selecting from its members a president and 43 vice-president, and shall do all things necessary and proper to 44 carry out and enforce this chapter. A majority of the members of 45 the commission shall constitute a quorum, but a lesser number may 46 adjourn from time to time. Each member of the commission shall47receive an amount fixed pursuant to section 124.14 of the Revised48Code for each day employed in the discharge of official duties,49and the member's actual and necessary expenses incurred in the50discharge of those duties.51

52 The commission or the superintendent of real estate may investigate complaints concerning the violation of section 4735.02 53 or 4735.25 of the Revised Code and may subpoena witnesses in 54 connection with such investigations as provided in section 4735.04 55 of the Revised Code. The commission or the superintendent may make 56 application to the appropriate court for an order enjoining the 57 violation of section 4735.02 or 4735.25 of the Revised Code, and 58 upon a showing by the commission or the superintendent that any 59 person, firm, partnership, association, limited liability company, 60 limited liability partnership, or corporation has violated or is 61 about to violate section 4735.02 or 4735.25 of the Revised Code, 62 an injunction, restraining order, or such other order as may be 63 appropriate shall be granted by such court. 64

The commission shall:

(A) Adopt canons of ethics for the real estate industry;

(B) Upon appeal by any party affected, or may upon its own
motion, review any order or application determination of the
superintendent, and may reverse, vacate, or modify any order of
the superintendent;

(C) Administer the real estate education and research fund
and hear appeals from orders of the superintendent regarding
claims against that fund or against the real estate recovery fund;
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(D) Direct the superintendent on the content, scheduling,
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 instruction, and offerings of real estate courses for salesperson
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 and broker educational requirements;
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(E) Disseminate to licensees and the public, information 77 relative to commission activities and decisions; 78 (F) Notify licensees of changes in state and federal civil 79 rights laws pertaining to discrimination in the purchase or sale 80 of real estate and relevant case law, and inform licensees that 81 they are subject to disciplinary action if they do not comply with 82 the changes; 83 (G) Publish and furnish to public libraries and to brokers 84 booklets on housing and remedies available to dissatisfied clients 85 under this chapter and Chapter 4112. of the Revised Code: 86 (H) Provide training to commission members and employees of 87 the division of real estate and professional licensing on issues 88 relative to the real estate industry, which may include but not be 89 limited to investigative techniques, real estate law, and real 90 estate practices and procedures. 91 sec. 4735.04. The Ohio real estate commission or the 92 superintendent of real estate may compel, by order or subpoena, 93 the attendance of witnesses to testify in relation to any matter 94 over which the commission or superintendent has jurisdiction and 95 which is the subject of inquiry and investigation by the 96 commission or superintendent, and require the production of any 97 book, paper, or document pertaining to such matter. For such 98 purpose, the commission or superintendent shall have the same 99 power as judges of county courts to administer oaths, compel the 100

power as judges of county courts to administer oaths, compel the100attendance of witnesses, and punish them for refusal to testify.101Sheriffs and constables are required to serve and return such102process and shall receive the same fees for doing so as are103allowed for like services Service of the subpoena may be made by104sheriffs or constables, or by certified mail, return receipt105requested, and the subpoena shall be deemed served on the date106delivery is made or the date the person refused to accept107

. Witnesses shall receive, after their appearance before the 108 commission or superintendent, the fees and mileage allowed in 109 civil actions in courts of common pleas. If two or more witnesses 110 travel together in the same vehicle, the mileage fee shall be paid 111 to only one of those witnesses, but the witnesses may agree to 112 divide the fee among themselves in any manner. 113

In addition to the powers granted to the commission and 114 superintendent under this section, in case any person fails to 115 file any statement or report, obey any subpoena, give testimony, 116 answer questions, or produce any books, records, or papers as 117 required by the commission or superintendent under this chapter, 118 the court of common pleas of any county in the state, upon 119 application made to it by the commission or superintendent setting 120 forth such failure, may make an order awarding process of subpoena 121 122 or subpoena duces tecum for the person to appear and testify before the commission or superintendent, and may order any person 123 to give testimony and answer questions, and to produce books, 124 records, or papers, as required by the commission or 125 superintendent. Upon the filing of such order in the office of the 126 clerk of the court of common pleas, the clerk, under the seal of 127 the court, shall issue process of subpoena for the person to 128 appear before the commission or superintendent at a time and place 129 named in the subpoena, and each day thereafter until the 130 examination of such person is completed. The subpoena may contain 131 a direction that the witness bring with him the witness to the 132 examination any books, records, or papers mentioned in the 133 subpoena. The clerk shall also issue, under the seal of the court, 134 such other orders, in reference to the examination, appearance, 135 and production of books, records, or papers, as the court directs. 136 If any person so summoned by subpoena fails to obey the subpoena, 137 to give testimony, to answer questions as required, or to obey an 138 order of the court, the court, on motion supported by proof, may 139

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order an attachment for contempt to be issued against the person140charged with disobedience of any order or injunction issued by the141court under this chapter. If the person is brought before the142court by virtue of the attachment, and if upon a hearing the143disobedience appears, the court may order the offender to be144committed and kept in close custody.145

Sec. 4735.05. (A) The Ohio real estate commission is a part 146 of the department of commerce for administrative purposes. The 147 director of commerce is ex officio the executive officer of the 148 commission, or the director may designate any employee of the 149 department as superintendent of real estate and professional 150 licensing to act as executive officer of the commission. 151

The commission and the real estate appraiser board created 152 pursuant to section 4763.02 of the Revised Code shall each submit 153 to the director a list of three persons whom the commission and 154 the board consider qualified to be superintendent within sixty 155 days after the office of superintendent becomes vacant. The 156 director shall appoint a superintendent from the lists submitted 157 by the commission and the board, and the superintendent shall 158 serve at the pleasure of the director. 159

(B) The superintendent, except as otherwise provided, shalldo all of the following in regard to this chapter:161

(1) Administer this chapter;

(2) Issue all orders necessary to implement this chapter; 163

(3) Investigate complaints concerning the violation of this164chapter or the conduct of any licensee;165

(4) Establish and maintain an investigation and audit section
to investigate complaints and conduct inspections, audits, and
other inquiries as in the judgment of the superintendent are
appropriate to enforce this chapter. The investigators or auditors

have the right to review and audit the business records of 170 licensees and continuing education course providers during normal 171 business hours. 172 (5) Appoint a hearing examiner for any proceeding involving 173 disciplinary action under section 3123.47 or 4735.18 of the 174 Revised Code; 175 (6) Administer the real estate recovery fund. 176 (C) The superintendent may do all of the following: 177 (1) In connection with investigations and audits under 178 division (B) of this section, subpoena witnesses as provided in 179 section 4735.04 of the Revised Code; 180 (2) Apply to the appropriate court to enjoin any violation of 181 this chapter. Upon a showing by the superintendent that any person 182 has violated or is about to violate any provision of this chapter, 183 the court shall grant an injunction, restraining order, or other 184 appropriate order. 185 (3) Upon the death of a licensed broker or the revocation or 186 suspension of the broker's license, if there is no other licensed 187 broker within the business entity of the broker, appoint upon 188 application by any interested party, or, in the case of a deceased 189 broker, subject to the approval by the appropriate probate court, 190 recommend the appointment of, an ancillary trustee who is 191 qualified as determined by the superintendent to conclude the 192 business transactions of the deceased, revoked, or suspended 193

broker;

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(4) In conjunction with the enforcement of this chapter, when195the superintendent of real estate has reasonable cause to believe196that an applicant or licensee has committed a criminal offense,197the superintendent of real estate may request the superintendent198of the bureau of criminal identification and investigation to199conduct a criminal records check of the applicant or licensee. The200

superintendent of the bureau of criminal identification and	201
investigation shall obtain information from the federal bureau of	202
investigation as part of the criminal records check of the	203
applicant or licensee. The superintendent of real estate may	204
assess the applicant or licensee a fee equal to the fee assessed	205
for the criminal records check.	206

(D) All information that is obtained by investigators and 207 auditors performing investigations or conducting inspections, 208 audits, and other inquiries pursuant to division (B)(4) of this 209 section, from licensees, complainants, or other persons, and all 210 reports, documents, and other work products that arise from that 211 information and that are prepared by the investigators, auditors, 212 or other personnel of the department, shall be held in confidence 213 by the superintendent, the investigators and auditors, and other 214 personnel of the department. Notwithstanding division (D) of 215 section 2317.023 of the Revised Code, all information obtained by 216 investigators or auditors from an informal mediation meeting held 217 pursuant to section 4735.051 of the Revised Code, including but 218 not limited to the agreement to mediate and the accommodation 219 agreement, shall be held in confidence by the superintendent, 220 investigators, auditors, and other personnel of the department. 221

Sec. 4735.051. (A) Within five business days after a person 222 files a signed written complaint against a licensed real estate 223 broker or licensed real estate salesperson with the division of 224 real estate, the superintendent of real estate shall acknowledge 225 receipt of the complaint and send a notice to the licensee 226 describing the acts complained of. The acknowledgment to the 227 complainant and the notice to the licensee shall state that an 228 informal mediation meeting will be held with the complainant, the 229 licensee, and an investigator from the investigation and audit 230 section of the division if the complainant and licensee both file 231 a request for such a meeting within ten business days thereafter 232 on a form provided by the superintendent. 233

(B) If the complainant and licensee both file with the 234 division requests for an informal mediation meeting, the 235 superintendent shall notify the complainant and licensee of the 236 date of the meeting, which shall be within twenty business days 237 thereafter, except that any party may request an extension of up 238 to fifteen business days for good cause shown. If the complainant 239 and licensee reach an accommodation at an informal mediation 240 meeting, the investigator shall so report to the superintendent, 241 the complainant, and licensee and the complaint file shall be 242 closed, unless, based upon the investigator's report, the 243 superintendent finds evidence that the licensee has violated 244 section 4735.18 of the Revised Code. 245

(C) If the complainant and licensee fail to agree to an 246 informal <u>mediation</u> meeting or fail to reach an accommodation, or 247 if the superintendent finds evidence of a violation of section 248 4735.18 of the Revised Code, the superintendent shall, within five 249 business days of such determination, so notify the complainant and 250 licensee and shall investigate the conduct of the licensee against 251 whom the complaint is filed. 252

(D) Within sixty business days after receipt of the 253 complaint, or, if an informal meeting is held, within sixty days 254 of such meeting, the investigator shall file a written report of 255 the results of the investigator's investigation with the 256 superintendent. Within fourteen business days thereafter, the 257 superintendent shall review the report and determine whether there 258 exists reasonable and substantial evidence of a violation of 259 section 4735.18 of the Revised Code by the licensee. If the 260 superintendent finds such evidence exists, within seven business 261 days of the determination, the superintendent shall notify the 262 hearing examiner pursuant to Chapter 119. of the Revised Code 264 within fifteen days but not prior to seven days thereafter, except 265 that either the superintendent or the licensee may request an 266 extension of up to thirty business days for good cause shown. If 267 the superintendent finds that such evidence does not exist, within 268 five business days thereafter, the superintendent shall so notify 269 the complainant and licensee of the superintendent's determination 270 and the basis for the determination. Within fifteen business days 271 after the superintendent notifies the complainant and licensee 272 that such evidence does not exist, the complainant may file with 273 the division a request that the commissioners review the 274 determination. If the complainant files such request, the 275 commissioners shall review the determination at the next regularly 276 scheduled meeting held at least fifteen business days after the 277 request is filed. The commission shall hear the testimony of 278 either the complainant or the licensee at the meeting upon the 279 request of the complainant or licensee. If the commissioners 280 affirm the determination of the superintendent, the superintendent 281 shall so notify the complainant and the licensee within five 282 business days thereafter. If the commissioners reverse the 283 determination of the superintendent, a hearing shall be held and 284 the complainant and licensee notified as provided in this 285 division. 286

After the date of a hearing to be held by a hearing examiner 287 has been scheduled pursuant to division (D) of this section, but 288 before the issuance of the report of findings of fact and 289 conclusions of law pursuant to division (E) of this section, the 290 superintendent upon receipt of additional evidence, may withdraw 291 the notice of hearing. Withdrawal by the superintendent does not 292 constitute evidence that the original notice of hearing was not 293 substantially justified. Upon withdrawal of the notice of hearing, 294 the superintendent shall notify the complainant and licensee of 295

the superintendent's determination and basis for the	296
determination. Within fifteen business days after the	297
superintendent notifies the complainant and licensee, the	298
complainant may file with the superintendent a request that the	299
Ohio real estate commission review the determination. The	300
commission shall review the request as provided in division (D) of	301
this section.	302

(E) Within twenty-five business days after the conclusion of
formal hearings, the hearing examiner shall file a report of
findings of fact and conclusions of law with the superintendent,
the commission, and the complainant and licensee.

(F) The commissioners shall review the hearing examiner's 307
report at the next regularly scheduled commission meeting held at 308
least fifteen business days after receipt of the hearing 309
examiner's report. The commission shall hear the testimony of the 310
complainant or the licensee upon request. If the complainant is 311
the Ohio civil rights commission, the complaint shall be reviewed 312
by the commissioners directly upon request. 313

(G) The commission shall decide whether to impose 314 disciplinary sanctions upon a licensee for a violation of section 315 4735.18 of the Revised Code. The commission shall decide within 316 sixty days of the filing of the hearing examiner's report or 317 within sixty days of the filing of an Ohio civil rights commission 318 complaint. The commission shall maintain a transcript of the 319 proceedings and issue a written opinion to the complainant and 320 licensee, citing its findings and grounds for any action taken. 321 The commission shall notify the complainant and any other person 322 who may have suffered financial loss because of the licensee's 323 violations, that the complainant or other person may sue for 324 recovery under section 4735.12 of the Revised Code. 325

(H) An investigation under this section is subject to section 326

4735.32 of the Revised Code.

(I) The commission may impose the following sanctions upon a	328
licensee for a violation of section 4735.18 of the Revised Code:	329
(1) Revoke a license issued under Chapter 4735. of the	330
Revised Code;	331
(2) Suspend a license for a term set by the commission;	332
(3) Impose a fine, not exceeding two thousand five hundred	333
dollars per violation;	334
(4) Issue a public reprimand;	335
(5) Require the completion of additional continuing education	336
course work. Any continuing education course work imposed pursuant	337
to this section shall not count toward the continuing education	338
requirements set forth in section 4735.14 of the Revised Code.	339
All fines imposed pursuant to division (I)(3) of this section	340
shall be credited to the real estate recovery fund, which is	341
created in the state treasury under section 4735.12 of the Revised	342
Code.	343
(J) All notices, written reports, and determinations issued	344
pursuant to this section shall be mailed via certified mail,	345
return receipt requested. If the certified notice is returned	346
because of failure of delivery, or was refused or unclaimed, the	347
notice, written reports, or determinations are deemed served if	348
the superintendent sends the notice, written report, or	349

determination via regular mail and obtains a certificate of350mailing of the notice, written reports, or determination.351

Sec. 4735.06. (A) Application for a license as a real estate 352 broker shall be made to the superintendent of real estate on forms 353 furnished by the superintendent and filed with the superintendent 354 and shall be signed by the applicant or its members or officers. 355 Each application shall state the name of the person applying and 356

the location of the place of business for which the license is 357 desired, and give such other information as the superintendent 358 requires in the form of application prescribed by the 359 superintendent. 360

If the applicant is a partnership, limited liability company, 361 limited liability partnership, or association, the names of all 362 the members also shall be stated, and, if the applicant is a 363 corporation, the names of its president and of each of its 364 officers also shall be stated. The superintendent has the right to 365 reject the application of any partnership, association, limited 366 liability company, limited liability partnership, or corporation 367 if the name proposed to be used by such partnership, association, 368 limited liability company, limited liability partnership, or 369 corporation is likely to mislead the public or if the name is not 370 such as to distinguish it from the name of any existing 371 partnership, association, limited liability company, limited 372 liability partnership, or corporation licensed under this chapter, 373 unless there is filed with the application the written consent of 374 such existing partnership, association, limited liability company, 375 limited liability partnership, or corporation, executed by a duly 376 authorized representative of it, permitting the use of the name of 377 such existing partnership, association, limited liability company, 378 limited liability partnership, or corporation. 379

(B) A fee of sixty-nine dollars shall accompany the 380 application for a real estate broker's license, which fee includes 381 the fee for the initial year of the licensing period, if a license 382 is issued. The application fee shall be retained by the 383 superintendent if the applicant is admitted to the examination for 384 the license or the examination requirement is waived, but, if an 385 applicant is not so admitted and a waiver is not involved, 386 one-half of the fee shall be retained by the superintendent to 387 cover the expenses of processing the application and the other 388

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one-half shall be returned to the applicant. A fee of sixty-nine 389 dollars shall be charged by the superintendent for each successive 390 application made by an applicant. In the case of issuance of a 391 three-year license, upon passing the examination, or upon waiver 392 of the examination requirement, if the superintendent determines 393 it is necessary, the applicant shall submit an additional fee of 394 ninety-eight dollars, which fee includes the fee for the second 395 and third year of the licensing period, except that the 396 superintendent shall prorate that additional fee determined by the 397 superintendent based upon the number of years remaining in a real 398 estate salesperson's licensing period. 399

(C) Four dollars of each application fee for a real estate 400 broker's license shall be credited to the real estate education 401 402 and research fund, which is hereby created in the state treasury. The Ohio real estate commission may use the fund in discharging 403 the duties prescribed in divisions (E), (F), and (G), and (H) of 404 section 4735.03 of the Revised Code and shall use it in the 405 advancement of education and research in real estate at any 406 institution of higher education in the state, or in contracting 407 with any such institution or a trade organization for a particular 408 research or educational project in the field of real estate, or in 409 advancing loans, not exceeding eight hundred dollars, to 410 applicants for salesperson licenses, to defray the costs of 411 satisfying the educational requirements of division (F) of section 412 4735.09 of the Revised Code. Such loans shall be made according to 413 rules established by the commission under the procedures of 414 Chapter 119. of the Revised Code, and they shall be repaid to the 415 fund within three years of the time they are made. No more than 416 ten thousand dollars shall be lent from the fund in any one year. 417

The governor may appoint a representative from the executive 418 branch to be a member ex officio of the commission for the purpose 419 of advising on research requests or educational projects. The 420

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commission shall report to the general assembly on the third421Tuesday after the third Monday in January of each year setting422forth the total amount contained in the fund and the amount of423each research grant that it has authorized and the amount of each424research grant requested. A copy of all research reports shall be425submitted to the state library of Ohio and the library of the426legislative service commission.427

(D) If the superintendent, with the consent of the 428 commission, enters into an agreement with a national testing 429 service to administer the real estate broker's examination, 430 pursuant to division (A) of section 4735.07 of the Revised Code, 431 432 the superintendent may require an applicant to pay the testing service's examination fee directly to the testing service. If the 433 superintendent requires the payment of the examination fee 434 directly to the testing service, each applicant shall submit to 435 the superintendent a processing fee in an amount determined by the 436 Ohio real estate commission pursuant to division (A)(2) of section 437 4735.10 of the Revised Code. 438

Sec. 4735.09. (A) Application for a license as a real estate 439 salesperson shall be made to the superintendent of real estate on 440 forms furnished by the superintendent and signed by the applicant. 441 The application shall be in the form prescribed by the 442 superintendent and shall contain such information as is required 443 by this chapter and the rules of the Ohio real estate commission. 444 The application shall be accompanied by the recommendation of the 445 real estate broker with whom the applicant is associated or with 446 whom the applicant intends to be associated, certifying that the 447 applicant is honest, truthful, and of good reputation, has not 448 been convicted of a felony or a crime involving moral turpitude, 449 450 and has not been finally adjudged by a court to have violated any municipal, state, or federal civil rights laws relevant to the 451 protection of purchasers or sellers of real estate, which 452 conviction or adjudication the applicant has not disclosed to the453superintendent, and recommending that the applicant be admitted to454the real estate salesperson examination.455

(B) A fee of forty-nine dollars shall accompany the 456 457 application, which fee includes the fee for the initial year of the licensing period, if a license is issued. The application fee 458 shall be retained by the superintendent if the applicant is 459 admitted to the examination for the license or the examination 460 requirement is waived, but, if an applicant is not so admitted and 461 a waiver is not involved, one-half of the fee shall be retained by 462 the superintendent to cover the expenses of processing the 463 application and the other one-half shall be returned to the 464 applicant. A fee of forty-nine dollars shall be charged by the 465 superintendent for each successive application made by the 466 applicant. In the case of issuance of a three year license, upon 467 passing the examination, or upon waiver of the examination 468 requirement, the applicant shall submit an additional fee of 469 seventy eight dollars, which fee includes the fee for the second 470 and third year of the licensing period. Four dollars of each 471 application fee shall be credited to the real estate education and 472 research fund. 473

(C) There shall be no limit placed on the number of times an 474applicant may retake the examination. 475

(D) The superintendent, with the consent of the commission, 476
may enter into an agreement with a recognized national testing 477
service to administer the real estate salesperson's examination 478
under the superintendent's supervision and control, consistent 479
with the requirements of this chapter as to the contents of the 480
examination. 481

If the superintendent, with the consent of the commission, 482 enters into an agreement with a national testing service to 483

484 administer the real estate salesperson's examination, the superintendent may require an applicant to pay the testing 485 service's examination fee directly to the testing service. If the 486 superintendent requires the payment of the examination fee 487 directly to the testing service, each applicant shall submit to 488 the superintendent a processing fee in an amount determined by the 489 Ohio real estate commission pursuant to division (A)(1) of section 490 4735.10 of the Revised Code. 491

(E) The superintendent shall issue a real estate 492 salesperson's license when satisfied that the applicant has 493 received a passing score on each portion of the salesperson's 494 examination as determined by rule by the real estate commission, 495 except that the superintendent may waive one or more of the 496 requirements of this section in the case of an applicant who is a 497 licensed real estate salesperson in another state pursuant to a 498 reciprocity agreement with the licensing authority of the state 499 from which the applicant holds a valid real estate salesperson's 500 license. 501

(F) No applicant for a salesperson's license shall take the
 salesperson's examination who has not established to the
 satisfaction of the superintendent that the applicant:
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(1) Is honest, truthful, and of good reputation; 505

(2)(a) Has not been convicted of a felony or crime of moral 506 turpitude or, if the applicant has been so convicted, the 507 508 superintendent has disregarded the conviction because the applicant has proven to the superintendent, by a preponderance of 509 the evidence, that the applicant's activities and employment 510 record since the conviction show that the applicant is honest, 511 truthful, and of good reputation, and there is no basis in fact 512 for believing that the applicant again will violate the laws 513 involved; 514

(b) Has not been finally adjudged by a court to have violated 515 any municipal, state, or federal civil rights laws relevant to the 516 protection of purchasers or sellers of real estate or, if the 517 applicant has been so adjudged, at least two years have passed 518 since the court decision and the superintendent has disregarded 519 the adjudication because the applicant has proven, by a 520 521 preponderance of the evidence, that the applicant is honest, truthful, and of good reputation, and there is no basis in fact 522 for believing that the applicant again will violate the laws 523 involved. 524

(3) Has not, during any period in which the applicant was
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licensed under this chapter, violated any provision of, or any
rule adopted pursuant to this chapter, or, if the applicant has
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violated such provision or rule, has established to the
satisfaction of the superintendent that the applicant will not
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again violate such provision or rule;
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(4) Is at least eighteen years of age;

(5) If born after the year 1950, has a high school diploma or532its equivalent as recognized by the state department of education;533

(6)(a) If beginning instruction prior to August 1, 2001, has 534 successfully completed at an institution of higher education all 535 of the following: 536

(i) Thirty hours of classroom instruction in real estate537practice;538

(ii) Thirty hours of classroom instruction that includes the
subjects of Ohio real estate law, municipal, state, and federal
civil rights law, new case law on housing discrimination,
desegregation issues, and methods of eliminating the effects of
prior discrimination. If feasible, the classroom instruction in
Ohio real estate law shall be taught by a member of the faculty of
an accredited law school. If feasible, the classroom instruction

in municipal, state, and federal civil rights law, new case law on 546 housing discrimination, desegregation issues, and methods of 547 eliminating the effects of prior discrimination shall be taught by 548 a staff member of the Ohio civil rights commission who is 549 knowledgeable with respect to those subjects. The requirements of 550 this division do not apply to an applicant who is admitted to 551 practice before the supreme court. 552 (iii) Thirty hours of classroom instruction in real estate 553 appraisal; 554 (iv) Thirty hours of classroom instruction in real estate 555 finance. 556 (b) Any person who has not been licensed as a real estate 557 salesperson or broker within a four-year period immediately 558 preceding the person's current application for the salesperson's 559 examination shall have successfully completed the classroom 560 instruction required by division (F)(6)(a) of this section within 561 a ten-year period immediately preceding the person's current 562 application for the salesperson's examination. 563 (7) If beginning instruction, as determined by the 564 superintendent, on or after August 1, 2001, has successfully 565 completed at an institution of higher education all of the 566 following: 567 (a) Forty hours of classroom instruction in real estate 568 practice; 569 (b) Forty hours of classroom instruction that includes the 570

subjects of Ohio real estate law, municipal, state, and federal 571 civil rights law, new case law on housing discrimination, 572 desegregation issues, and methods of eliminating the effects of 573 prior discrimination. If feasible, the classroom instruction in 574 Ohio real estate law shall be taught by a member of the faculty of 575 an accredited law school. If feasible, the classroom instruction 576 in municipal, state, and federal civil rights law, new case law on 577
housing discrimination, desegregation issues, and methods of 578
eliminating the effects of prior discrimination shall be taught by 579
a staff member of the Ohio civil rights commission who is 580
knowledgeable with respect to those subjects. The requirements of 581
this division do not apply to an applicant who is admitted to 582
practice before the supreme court. 583

(c) Twenty hours of classroom instruction in real estate 584
appraisal; 585

(d) Twenty hours of classroom instruction in real estate 586 finance. 587

(G) No later than twelve months after the date of issue of a 588 real estate salesperson license to a licensee, the licensee shall 589 submit proof satisfactory to the superintendent, on forms made 590 available by the superintendent, of completion, at an institution 591 of higher education or any other institution approved by the 592 commission, of ten hours of classroom instruction in real estate 593 courses that cover current issues regarding consumers, real estate 594 practice, ethics, and real estate law. 595

If proof of completion of the required instruction is not 596 submitted within twelve months of the date a license is issued 597 under this section, the licensee's license is suspended 598 automatically without the taking of any action by the 599 superintendent. The superintendent immediately shall notify the 600 broker with whom such salesperson is associated of the suspension 601 of the salesperson's license. A salesperson whose license has been 602 suspended under this division shall have twelve months after the 603 date of the suspension of the salesperson's license to submit 604 proof of successful completion of the instruction required under 605 this division. No such license shall be reactivated by the 606 superintendent until it is established, to the satisfaction of the 607 superintendent, that the requirements of this division have been 608 met and that the licensee is in compliance with this chapter. A
licensee's license is revoked automatically without the taking of
any action by the superintendent when the licensee fails to submit
the required proof of completion of the education requirements
under division (G) of this section within twelve months of the
date the license is suspended.

(H) Examinations shall be administered with reasonable 615 accommodations in accordance with the requirements of the 616 "Americans with Disabilities Act of 1990," 104 Stat. 327, 42 617 U.S.C. 12101. The contents of an examination shall be consistent 618 with the classroom instructional requirements of division (F)(6)619 or (7) of this section. An applicant who has completed the 620 classroom instructional requirements of division (F)(6) or (7) of 621 this section at the time of application shall be examined no later 622 than twelve months after the applicant is notified of the 623 applicant's admission to the examination. 624

sec. 4735.13. (A) The license of a real estate broker shall 625 be prominently displayed in the office or place of business of the 626 broker, and no license shall authorize the licensee to do business 627 except from the location specified in it. If the broker maintains 628 more than one place of business within the state, the broker shall 629 apply for and procure a duplicate license for each branch office 630 maintained by the broker. Each branch office shall be in the 631 charge of a licensed broker or salesperson. The branch office 632 license shall be prominently displayed at the branch office 633 location. 634

(B) The license of each real estate salesperson shall be
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mailed to and remain in the possession of the licensed broker with
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whom the salesperson is or is to be associated until the licensee
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places the license on inactive status or until the salesperson
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leaves the brokerage or is terminated. The broker shall keep each
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640 salesperson's license in a way that it can, and shall on request, be made immediately available for public inspection at the office 641 or place of business of the broker. Except as provided in division 642 divisions (G) and (H) of this section, immediately upon the 643 salesperson's leaving the association or termination of the 644 association of a real estate salesperson with the broker, the 645 broker shall return the salesperson's license to the 646 superintendent of real estate. 647

The failure of a broker to return the license of a real 648 estate salesperson <u>or broker</u> who leaves or who is terminated<u>, via</u> 649 certified mail return receipt requested, within three business 650 days of the receipt of a written request from the salesperson 651 superintendent for the return of the license, when a copy of the 652 request also is forwarded to the superintendent, is prima-facie 653 evidence of misconduct under division (A)(6) of section 4735.18 of 654 the Revised Code. 655

(C) Any licensee who is convicted of a felony or a crime 656 involving moral turpitude or of violating any federal, state, or 657 municipal civil rights law pertaining to discrimination in 658 housing, or any court that issues a finding of an unlawful 659 discriminatory practice pertaining to housing accommodations 660 described in division (H) of section 4112.02 of the Revised Code 661 or that convicts a licensee of a violation of any municipal civil 662 rights law pertaining to housing discrimination, shall notify the 663 superintendent of the conviction or finding within fifteen days. 664 If a licensee fails to notify the superintendent within the 665 required time, the superintendent immediately may revoke the 666 license of the licensee. 667

Any court that convicts a licensee of a violation of any 668 municipal civil rights law pertaining to housing discrimination 669 also shall notify the Ohio civil rights commission within fifteen 670 days of the conviction. 671 (D) In case of any change of business location, a broker
shall give notice in writing to the superintendent, whereupon the
superintendent shall issue new licenses for the unexpired period
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without charge. If a broker changes a business location without
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giving the required notice and without receiving new licenses that
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action is prima-facie evidence of misconduct under division (A)(6)
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of section 4735.18 of the Revised Code.

(E) If a real estate broker desires to associate with another 679 real estate broker in the capacity of a real estate salesperson, 680 the broker shall apply to the superintendent to deposit the 681 broker's real estate broker's license with the superintendent and 682 for the issuance of a real estate salesperson's license. The 683 application shall be made on a form prescribed by the 684 superintendent and shall be accompanied by the recommendation of 685 the real estate broker with whom the applicant intends to become 686 associated and a fee of twenty-five dollars for the real estate 687 salesperson's license. Four dollars of the fee shall be credited 688 to the real estate education and research fund. If the 689 superintendent is satisfied that the applicant is honest, 690 truthful, and of good reputation, has not been convicted of a 691 felony or a crime involving moral turpitude, and has not been 692 finally adjudged by a court to have violated any municipal, state, 693 or federal civil rights laws relevant to the protection of 694 purchasers or sellers of real estate, and that the association of 695 the real estate broker and the applicant will be in the public 696 interest, the superintendent shall grant the application and issue 697 a real estate salesperson's license to the applicant. Any license 698 so deposited with the superintendent shall be subject to this 699 chapter. A broker who intends to deposit the broker's license with 700 the superintendent, as provided in this section, shall give 701 written notice of this fact in a format prescribed by the 702 superintendent to all salespersons associated with the broker when 703 applying to place the broker's license on deposit.

(F) If a real estate broker desires to become a member or 705 officer of a partnership, association, limited liability company, 706 limited liability partnership, or corporation that is or intends 707 to become a licensed real estate broker, the broker shall notify 708 the superintendent of the broker's intentions. The notice of 709 intention shall be on a form prescribed by the superintendent and 710 shall be accompanied by a fee of twenty-five dollars. Four dollars 711 of the fee shall be credited to the real estate education and 712 research fund. 713

No real estate broker who is a member or officer of a 714 partnership, association, limited liability company, limited 715 liability partnership, or corporation that is a licensed real 716 estate broker shall perform any acts as a real estate broker other 717 than as the agent of the partnership, association, limited 718 liability company, limited liability partnership, or corporation, 719 and such broker shall not have any real estate salespersons 720 associated with the broker. 721

(G) If a real estate broker or salesperson enters the armed 722 forces, the broker or salesperson may place the broker's or 723 salesperson's license on deposit with the Ohio real estate 724 commission. The licensee shall not be required to renew the 725 license until the renewal date that follows the date of discharge 726 from the armed forces. Any license deposited with the commission 727 shall be subject to this chapter. Any licensee whose license is on 728 deposit under this division and who fails to meet the continuing 729 education requirements of section 4735.141 of the Revised Code 730 because the licensee is in the armed forces shall satisfy the 731 commission that the licensee has complied with the continuing 732 education requirements within twelve months of the licensee's 733 discharge. The commission shall notify the licensee of the 734 licensee's obligations under section 4735.141 of the Revised Code 735

736 at the time the licensee applies for reactivation of the licensee's license. 737 (H) If a licensed real estate salesperson submits an 738 application to the superintendent to leave the association of one 739 broker to associate with a different broker, the broker possessing 740 the licensee's license need not return the salesperson's license 741 to the superintendent. The superintendent may process the 742 application regardless of whether the licensee's license is 743 returned to the superintendent. 744

sec. 4735.14. (A) Each license issued under this chapter, 745
shall be valid without further recommendation or examination until 746
placed in an inactive status, revoked, suspended, or such license 747
expires by operation of law. 748

(B) Each licensed broker, brokerage, or salesperson shall 749 file, on or before the date the Ohio real estate commission has 750 adopted by rule for that licensee in accordance with division 751 (A)(2)(f) of section 4735.10 of the Revised Code, a notice of 752 renewal on a form prescribed by the superintendent of real estate. 753 The licensee shall indicate on the form whether the licensee 754 wishes to maintain the licensee's license in an active or inactive 755 status. The notice of renewal shall be mailed by the 756 superintendent to the most current personal residence address of 757 each broker or salesperson as filed with the superintendent by the 758 licensee and the place of business address of the brokerage two 759 months prior to the filing deadline. 760

(C) The license of any real estate broker, brokerage, or
salesperson that fails to file a notice of renewal on or before
the filing deadline of each ensuing year shall be suspended
automatically without the taking of any action by the
superintendent. A suspended license may be reactivated within
twelve months of the date of suspension, provided that the renewal

fee plus a penalty fee of fifty per cent of the renewal fee is 767 paid to the superintendent. Failure to reactivate the license as 768 provided in this division shall result in automatic revocation of 769 the license without the taking of any action by the 770 superintendent. No person, partnership, association, corporation, 771 limited liability company, or limited partnership shall engage in 772 any act or acts for which a real estate license is required while 773 that entity's license is placed in an inactive status, suspended, 774 or revoked. The commission shall adopt rules in accordance with 775 Chapter 119. of the Revised Code to provide to licensees notice of 776 suspension or revocation or both. 777

(D) Each licensee shall notify the commission of a change in 778
personal residence address. A licensee's failure to notify the 779
commission of a change in personal residence address does not 780
negate the requirement to file the license renewal by the required 781
deadline established by the commission by rule under division 782
(A)(2)(f) of section 4735.10 of the Revised Code. 783

(E) The superintendent shall not renew a license if the784licensee is not in compliance with this chapter.785

Sec. 4735.141. (A) Except as otherwise provided in this 786 division, each person licensed under section 4735.07 or 4735.09 of 787 the Revised Code shall submit proof satisfactory to the 788 superintendent of real estate that the licensee has satisfactorily 789 completed thirty hours of continuing education, as prescribed by 790 the Ohio real estate commission pursuant to section 4735.10 of the 791 Revised Code, on or before the licensee's birthday occurring three 792 years after the licensee's date of initial licensure, and on or 793 before the licensee's birthday every three years thereafter. 794

Persons licensed as real estate salespersons who subsequently 795 become licensed real estate brokers shall continue to submit proof 796 of continuing education in accordance with the time period 797 The requirements of this section shall not apply to any 799 physically handicapped licensee as provided in division (E) of 800 this section. 801

Each licensee who is seventy years of age or older on June 802 14, 1999, within a continuing education reporting period, shall 803 submit, on or before the licensee's birthday occurring three years 804 after June 30, 1999, and on or before the licensee's birthday 805 every three years thereafter, proof satisfactory to the 806 superintendent of real estate that the licensee has satisfactorily 807 completed a total of nine classroom hours of continuing education, 808 including instruction in Ohio real estate law; recently enacted 809 state and federal laws affecting the real estate industry; 810 municipal, state, and federal civil rights law; and canons of 811 ethics for the real estate industry as adopted by the commission. 812 The required proof of completion shall be submitted on or before 813 the licensee's birthday that falls in the third year of that 814 continuing education reporting period. A licensee who is seventy 815 years of age or older whose license is in an inactive status is 816 exempt from the continuing education requirements specified in 817 this section. The commission shall adopt reasonable rules in 818 accordance with Chapter 119. of the Revised Code to carry out the 819 purposes of this paragraph. 820

A person providing any course of continuing education may 821 administer examinations to licensees for the purpose of evaluating 822 the effectiveness of the course, but passage of an examination by 823 a licensee shall not be a condition for successful completion of 824 the continuing education requirements of this section. 825

(B) The continuing education requirements of this section
 shall be completed in schools, seminars, and educational
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 institutions approved by the commission. Such approval shall be
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 given according to rules established by the commission under the

procedures of Chapter 119. of the Revised Code, and shall not be830limited to institutions providing two-year or four-year degrees.831Each school, seminar, or educational institution approved under832this division shall be open to all licensees on an equal basis.833

(C) If the requirements of this section are not met by a 834 licensee within the period specified, the licensee's license shall 835 be suspended automatically without the taking of any action by the 836 superintendent. The superintendent shall notify the licensee of 837 the license suspension. Any license so suspended shall remain 838 suspended until it is reactivated by the superintendent. No such 839 license shall be reactivated until it is established, to the 840 satisfaction of the superintendent, that the requirements of this 841 section have been met. If the requirements of this section are not 842 met within twelve months from the date the license was suspended, 843 the license shall be revoked automatically without the taking of 844 845 any action by the superintendent.

(D) If the license of a real estate broker is suspended 846 pursuant to division (C) of this section, the license of a real 847 estate salesperson associated with that broker correspondingly is 848 suspended pursuant to division (H) of section 4735.20 of the 849 Revised Code. However, the suspended license of the associated 850 real estate salesperson shall be reactivated and no fee shall be 851 charged or collected for that reactivation if all of the following 852 occur: 853

(1) That broker subsequently submits proof to the 854
superintendent that the broker has complied with the requirements 855
of this section and requests that the broker's license as a real 856
estate broker be reactivated. 857

(2) The superintendent then reactivates the broker's license858as a real estate broker.859

(3) The associated real estate salesperson intends to 860

continue to be associated with that broker, has complied with the 861 requirements of this section, and otherwise is in compliance with 862 this chapter. 863

Any person whose license is reactivated pursuant to this 864 division shall submit proof satisfactory to the superintendent 865 that the person has completed thirty hours of continuing 866 education, as prescribed by the Ohio real estate commission, on or 867 before the third year following the licensee's birthday occurring 868 immediately after reactivation. 869

(E) Any licensee who is a physically handicapped licensee at 870 any time during the last three months of the third year of the 871 licensee's continuing education reporting period may receive an 872 extension of time to submit proof to the superintendent that the 873 licensee has satisfactorily completed the required thirty hours of 874 continuing education. To receive an extension of time, the 875 licensee shall submit a request to the division of real estate for 876 the extension and proof satisfactory to the commission that the 877 licensee was a physically handicapped licensee at some time during 878 the last three months of the three-year reporting period. The 879 proof shall include, but is not limited to, a signed statement by 880 the licensee's attending physician describing the physical 881 disability, certifying that the licensee's disability is of such a 882 nature as to prevent the licensee from attending any instruction 883 lasting at least three hours in duration, and stating the expected 884 duration of the physical disability. The licensee shall request 885 the extension and provide the physician's statement to the 886 division no later than one month prior to the end of the 887 licensee's three-year continuing education reporting period, 888 unless the physical disability did not arise until the last month 889 of the three-year reporting period, in which event the licensee 890 shall request the extension and provide the physician's statement 891 as soon as practical after the occurrence of the physical 892 disability. A licensee granted an extension pursuant to this 893 division who is no longer a physically handicapped licensee and 894 who submits proof of completion of the continuing education during 895 the extension period, shall submit, for future continuing 896 education reporting periods, proof of completion of the continuing 897 education requirements according to the schedule established in 898 division (A) of this section. 899

sec. 4735.15. (A) The fees for reactivation or transfer of a 900
license shall be as follows: 901

(1) Reactivation or transfer of a broker's license into or 902 out of a partnership, association, limited liability company, 903 904 limited liability partnership, or corporation or from one partnership, association, limited liability company, limited 905 liability partnership, or corporation to another partnership, 906 association, limited liability company, limited liability 907 partnership, or corporation, twenty-five dollars. An application 908 for such transfer shall be made to the superintendent of real 909 estate on forms provided by the superintendent. 910

(2) Reactivation or transfer of a license by a real estate911salesperson, twenty dollars.912

(B) The Except as may otherwise be specified pursuant to
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division (F) of this section, the fees for a branch office
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license, license renewal, late filing, and foreign real estate
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dealer and salesperson license are as follows per year for each
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year of a licensing period:
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Branch office license, eight dollars;

(2) Renewal of a real estate broker's license, forty-nine
dollars. If the licensee is a partnership, association, limited
liability company, limited liability partnership, or corporation,
the full broker's renewal fee shall be required for each member of
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such partnership, association, limited liability company, limited	923
liability partnership, or corporation that is a real estate	924
broker. If the real estate broker has not less than eleven nor	925
more than twenty real estate salespersons associated with the	926
broker, an additional fee of sixty-four dollars shall be assessed	927
to the brokerage. For every additional ten real estate	928
salespersons or fraction of that number, the brokerage assessment	929
fee shall be increased in the amount of thirty-seven dollars.	930
(3) Renewal of a real estate salesperson's license,	931
thirty-nine dollars;	932
(4) Renewal of a real estate broker's or salesperson's	933
license filed within twelve months after the licensee's renewal	934
date, an additional late filing penalty of fifty per cent of the	935
required fee;	936
(5) Foreign real estate dealer's license and each renewal of	937
the license, thirty dollars per salesperson employed by the	938
dealer, but not less than one hundred fifty dollars;	939
(6) Foreign real estate salesperson's license and each	940
renewal of the license, fifty dollars.	941
(C) All fees collected under this section shall be paid to	942
the treasurer of state. Four dollars of each such fee shall be	943
credited to the real estate education and research fund, except	944
that for fees that are assessed only once every three years,	945
twelve dollars of each triennial fee shall be credited to the real	946
estate education and research fund.	947
(D) In all cases, the fee and any penalty shall accompany the	948
application for the license, license transfer, or license	949
reactivation or shall accompany the filing of the renewal.	950

(E) The commission may establish by rule reasonable fees for 951 services not otherwise established by this chapter. 952

(F) The commission may adopt rules that provide for a	953
reduction in the fees established in divisions (B)(2) and (3) of	954
this section.	955
Sec. 4735.181. (A) No real estate broker or salesperson	956
licensed pursuant to this chapter shall fail to comply with	957
sections 4735.55, 4735.56, and 4735.58 of the Revised Code or any	958
rules adopted under those sections.	959
(B) When the superintendent determines that a licensee has	960
violated division (A) of this section, the superintendent may do	961
either of the following:	962
(1) Initiate disciplinary action under section 4735.051 of	963
the Revised Code, in accordance with Chapter 119. of the Revised	964
<u>Code;</u>	965
(2) Personally, or by certified mail, serve a citation and	966
impose sanctions in accordance with this section upon the	967
licensee.	968
(C) Every citation served under this section shall give	969
notice to the licensee of the alleged violation or violations	970
charged and inform the licensee of the opportunity to request a	971
hearing in accordance with Chapter 119. of the Revised Code. The	972
<u>citation also shall contain a statement of a fine of up to two</u>	973
hundred dollars per violation. All fines collected pursuant to	974
this section shall be credited to the real estate recovery fund,	975
created in the state treasury under section 4735.12 of the Revised	976
<u>Code.</u>	977
(D) If any licensee is cited three times under this section	978
within twelve consecutive months, the superintendent shall	979
initiate disciplinary action pursuant to section 4735.051 of the	980
Revised Code for any subsequent violation that occurs within the	981
same twelve-month period.	982

the following:

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If a licensee fails to request a hearing within thirty days	983
after the date of service of the citation, or the licensee and the	984
superintendent fail to reach an alternative agreement, the	985
citation shall become final.	986
(E) Unless otherwise indicated, the licensee named in a final	987
citation under this section must meet all requirements contained	988
in the final citation within thirty days after the effective date	989
of that citation.	990
(F) The superintendent shall suspend automatically a	991
licensee's license if the licensee fails to comply with division	992
(E) of this section.	993
Sec. 4735.182. If a check or other draft instrument used to	994
pay any fee required under this chapter is returned to the	995
superintendent for insufficient funds, the superintendent shall	996
notify the licensee that the check or other draft instrument was	997
returned for insufficient funds and that the licensee's license	998
will be suspended unless the licensee, within fifteen days after	999
the mailing of the notice, submits the fee and a	1000
one-hundred-dollar fee to the superintendent. If the licensee does	1001
not submit both fees within that time period, or if any check or	1002
other draft instrument used to pay either of those fees is	1003
returned to the superintendent for insufficient funds, the license	1004
shall be suspended immediately without a hearing and the licensee	1005
shall cease activity as a licensee under this chapter.	1006
Sec. 4735.53. (A) The types of agency relationships a	1007
	1007
licensee may establish in a real estate transaction are limited to	1008

(1) An agency relationship between the licensee and theseller;1011

(2) An agency relationship between the licensee and the 1012

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purchaser;	1013
(3) A dual agency relationship between the licensee and both	1014
the seller and the purchaser;	1015
(4) A subagency relationship between the licensee and the	1016
client of another licensee.	1017
(B) When an agency relationship is formed between a licensee	1018
and a client, both <u>all</u> of the following apply <u>also are considered</u>	1019
the agent of that client:	1020
(1) The brokerage with whom the licensee is affiliated and,	1021
except as provided in division (C) of section 4735.70 of the	1022
Revised Code, the management level licensees in that brokerage who	1023
have direct supervisory duties over licensees are also agents of	1024
that client;	1025
(2) Any licensee employed by, or affiliated with, the	1026
brokerage who receives confidential information from the agent of	1027
the client is also an agent of that client;	1028
(3) Any other licensee in the brokerage who assisted in	1029
establishing the agency relationship;	1030
(4) Any licensee in the brokerage who specifically is	1031
appointed with the client's consent to represent that client.	1032
(C) Except as otherwise provided in divisions (B)(1) and (2)	1033
to (4) of this section, another licensee who is affiliated with	1034
the same brokerage as the licensee is not an agent of that client	1035
unless that licensee assisted in establishing the agency	1036
relationship or is specifically appointed, with the client's	1037
consent, to represent the client.	1038
(C)(D) A payment or the promise of a payment to a licensee	1039
does not determine whether an agency relationship has been created	1040

between a licensee and a client or between other licensees in the 1040 brokerage with which the licensee is affiliated and that client. 1042

Sec. 4735.56. (A) Each brokerage shall develop a written	1043
brokerage policy on agency to be given to prospective sellers and	1044
purchasers in accordance with divisions (C) and (D) of this	1045
section.	1046
(B) The brokerage policy on agency described in division (A)	1047
of this section shall include all of the following information:	1048
(1) An explanation of the permissible agency relationships	1049
available under section 4735.53 of the Revised Code and the duties	1050
that the agent owes the agent's client;	1051
(2) The brokerage's policy on representation of purchasers or	1052
<u>sellers;</u>	1053
(3) Whether at some time during the agency relationship the	1054
brokerage and its licensee may act as a dual agent, and the	1055
options and consequences for the client if a dual agency situation	1056
arises including the right of the client to terminate the agency	1057
relationship and seek representation from another source;	1058
(4) Whether at some time during the agency relationship,	1059
another licensee affiliated with the same brokerage as the	1060
licensee may become the exclusive agent for the other party in the	1061
transaction and whether each licensee will represent only the	1062
interests of that licensee's client;	1063
(5) The brokerage's policy on cooperation with other	1064
brokerages, including whether the brokerage offers compensation to	1065
other brokerages or will seek compensation from other brokerages;	1066
(6) That a brokerage that has a purchaser as a client	1067
represents the purchaser's interests even though the seller's	1068
agent or the seller may compensate that purchaser's brokerage;	1069
(7) That the signature of the purchaser or the seller	1070
indicates acknowledgement of receipt of the brokerage policy on	1071
agency.	1072

(C) A licensee acting as a seller's agent shall provide the	1073
seller with the brokerage policy on agency described in this	1074
section prior to marketing or showing the seller's real estate and	1075
shall obtain a signature from the seller acknowledging receipt	1076
unless the seller refuses to provide a signature. If the seller	1077
refuses to provide a signature, the licensee shall note this on	1078
the policy.	1079
(D) A licensee working directly with a purchaser in a real	1080
estate transaction, whether as the purchaser's agent, the seller's	1081
agent, or the seller's subagent, shall provide the purchaser with	1082
the brokerage policy on agency described in this section and	1083
obtain a signature from the purchaser acknowledging receipt of the	1084
policy unless the purchaser refuses to provide a signature. If the	1085
purchaser refuses to provide a signature, the licensee shall note	1086
this on the policy. Except as provided in division (E) of this	1087
section, the licensee shall provide the brokerage policy on agency	1088
to a purchaser prior to the earliest of the following actions of	1089
the licensee:	1090
(1) Initiating a prequalification evaluation to determine	1091
whether the purchaser has the financial ability to purchase or	1092
<u>lease a particular real estate property;</u>	1093
(2) Requesting specific financial information from the	1094
purchaser to determine the purchaser's ability to purchase or	1095
finance real estate in a particular price range;	1096
(3) Showing the real estate to the purchaser other than at an	1097
<u>open house;</u>	1098
(4) Discussing, with the purchaser, the making of an offer to	1099
<u>purchase or lease real estate;</u>	1100
(5) Submitting an offer to purchase or lease real estate on	1101
behalf of the purchaser.	1102

(E) If the earliest event described in division (D) of this	1103
section is by telephone or electronic mail, the licensee shall	1104
disclose by that same medium the nature of the agency relationship	1105
that the licensee has with both the seller and the purchaser. The	1106
licensee shall provide the purchaser with the brokerage policy on	1107
agency described in this section at the first meeting with the	1108
purchaser following this disclosure of the agency relationship.	1109
(F) A licensee acting as a seller's agent is not required to	1110
provide a purchaser with the brokerage policy on agency described	1111
in this section except in the case of an event described in	1112
division (D) of this section.	1113
(G) The requirements of this section regarding provision of a	1114
brokerage policy on agency do not apply in any of the following	1115
situations:	1116
(1) The rental or leasing of residential premises as defined	1117
in section 5321.01 of the Revised Code, if the rental or lease	1118
agreement can be performed in eighteen months or less;	1119
(2) The referral of a prospective purchaser or seller to	1120
another licensee;	1121
(3) Transactions involving the sale, lease, or exchange of	1122
foreign real estate as defined in division (E) of section 4735.01	1123
of the Revised Code;	1124
(4) Transactions involving the sale of a cemetery lot or a	1125
cemetery interment right.	1126

Sec. 4735.57. (A) The superintendent of real estate, with the	1128
approval of the Ohio real estate commission, shall establish by	1129
rule an agency disclosure statement. The agency disclosure	1130
statement shall contain a place for the licensee and the parties	1131
to the transaction to sign and date the statement and shall	1132
contain sections for the disclosure or explanation of all of the	1133

<u>following:</u>	1134
(1) Unless confidential, the names of all the parties in the	1135
transaction;	1136
(2) The address of the real estate being sold or leased;	1137
(3) The name of the licensee or licensees and the brokerage	1138
with which each licensee is affiliated;	1139
(4) The party that each licensee in the named brokerage	1140
represents in the transaction;	1141
(5) If a licensee representing a purchaser of real estate and	1142
a licensee representing the seller of that real estate are	1143
affiliated with the same brokerage, whether the two licensees are	1144
acting as dual agents or are individually representing the	1145
purchaser and seller separately;	1146
(6) If only one licensee is involved in the transaction,	1147
whether that licensee is a dual agent or represents only one party	1148
to the transaction;	1149
(7) If both the purchaser and the seller are represented by	1150
licensees affiliated with the same brokerage, that the brokerage	1151
<u>is a dual agent;</u>	1152
(8) That the signature of the client indicates the client's	1153
informed consent to the agency relationship and that if the client	1154
does not understand the agency disclosure statement, the client	1155
<u>should consult an attorney.</u>	1156
(B) The agency disclosure statement shall specify the duties	1157
of a licensee acting as a dual agent and shall contain sections	1158
disclosing all of the following:	1159
(1) An explanation of the nature of a dual agency	1160
relationship, including a statement that in serving as a dual	1161
agent, licensees in the brokerage represent two clients whose	1162

interests are, or at times could be, different or adverse;	1163
(2) That as a result of the dual agency relationship, the	1164
dual agent may not be able to advocate on behalf of the client to	1165
the same extent the agent may have if the agent represented only	1166
<u>one client;</u>	1167
(3) A description of the duties the brokerage and its	1168
affiliated licensees and employees owe to each client, including	1169
the duty of confidentiality;	1170
(4) That neither the brokerage nor its affiliated licensees	1171
have any material relationship with either client other than	1172
incidental to the transaction, or if the brokerage or its	1173
affiliated licensees have a material relationship, a disclosure of	1174
the nature of the relationship. For purposes of this division,	1175
"material relationship" means any actually known personal,	1176
familial, or business relationship between the brokerage or an	1177
affiliated licensee and a client that could impair the ability of	1178
the brokerage or affiliated licensee to exercise lawful and	1179
independent judgment relative to another client.	1180
(5) That as a dual agent, the brokerage cannot engage in	1181
conduct that is contrary to the interests or instructions of one	1182
party or act in a biased manner on behalf of one party;	1183
(6) A section specifying the source of compensation to the	1184
<u>real estate broker;</u>	1185
(7) That the client does not have to consent to the dual	1186
agency relationship, and the options available to the client for	1187
representation in the transaction if the client does not consent,	1188
including the right of the client to terminate the agency	1189
relationship and seek representation from another source;	1190
(8) That the consent to the dual agency relationship by the	1191
client has been given voluntarily, that the signature indicates	1192

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	1193
informed consent, and that the duties of a licensee acting as a	
dual agent disclosed to the client pursuant to division (B) of	1194
this section have been read and understood.	1195
Sec. 4735.58. (A) A licensee acting as a seller's agent shall	1196
provide the seller an agency disclosure statement described in	1197
section 4735.57 of the Revised Code prior to marketing or showing	1198
the seller's property.	1199
(B)(1) A licensee working directly with a purchaser in a real	1200
estate transaction, whether as the purchaser's agent, the seller's	1201
agent, or the seller's subagent, shall provide the purchaser with	1202
an agency disclosure statement described in section 4735.57 of the	1203
Revised Code prior to the earliest of the following events:	1204
(a) Initiating a prequalification evaluation to determine	1205
whether the purchaser has the financial ability to purchase or	1206
lease the particular property;	1207
(b) Requesting specific financial information from the	1208
purchaser to determine the purchaser's ability to purchase or	1209
finance real estate in a particular price range;	1210
(c) Showing the property to the purchaser other than at an	1211
open house;	1212
(d) Discussing, with the purchaser, the making of an offer to	1213
purchase real property;	1214
(e) Submitting an offer to purchase or lease real property on	1215
behalf of the purchaser.	1216
(2) If the earliest event described in division (B)(1) of	1217
this section is by telephone, the licensee shall make a verbal	1218
disclosure of the nature of the agency relationship that the	1219
licensee has with both the seller and the purchaser. The licensee	1220
shall obtain the purchaser's signature and the date on an agency	1221
disclosure statement at the first meeting with the purchaser	1222

following verbal disclosure of the agency relationship.

(3) A licensee acting as a seller's agent is not required to	1224
provide a purchaser with an agency disclosure statement except in	1225
the case of an event described in division (B)(1) of this section.	1226

(C) A licensee who is a purchaser's agent or a seller's 1227 subagent working with a purchaser shall present the agency 1228 1229 disclosure statement described in section 4735.57 of the Revised Code to the purchaser and request the purchaser to sign and date 1230 the statement pursuant to division (B) of this section no later 1231 than the preparation of an offer to purchase or lease, or a 1232 written request for a proposal to lease. The licensee shall 1233 deliver the statement <u>signed by the purchaser</u> to the seller's 1234 agent, or to the seller if the seller is not represented by an 1235 agent, prior. Prior to presenting the seller with either a written 1236 offer to purchase or lease, or a written request for a proposal to 1237 lease, the seller's agent, or the purchaser's agent if the seller 1238 is not represented by an agent, shall present the agency 1239 disclosure statement to the seller and request the seller to sign 1240 and date the statement. 1241

(D)(B) A licensee selling property at auction shall, prior to 1242 the auction, verbally disclose to the audience that the licensee 1243 represents the seller in the real estate transaction. The licensee 1244 shall provide the agency disclosure statement described in section 1245 4735.57 of the Revised Code to the successful bidder prior to the 1246 bidder's signing a purchase contract. 1247

(E)(C)Evidence that a licensee has failed to comply with1248this section constitutes prima-facie evidence of misconduct in1249violation of division (A)(6) of section 4735.18 of the Revised1250Code.1251

(D) The disclosure requirements of this section do not apply 1252 in any of the following situations: 1253

(1) The rental or leasing of residential premises as defined	1254
in section 5321.01 of the Revised Code, if the rental or lease	1255
agreement can be performed in eighteen months or less;	1256
(2) The referral of a prospective purchaser or seller to	1257
another licensee;	1258
(3) Transactions involving the sale, lease, or exchange of	1259
foreign real estate as defined in division (E) of section 4735.01	1260
<u>of the Revised Code;</u>	1261
(4) Transactions involving the sale of a cemetery lot or a	1262
<u>cemetery interment right.</u>	1263
(E) The licensee is obligated to perform all duties imposed	1264
on a real estate agent at common law except to the extent the	1265
duties are inconsistent with the duties prescribed in this chapter	1266
or are otherwise modified by agreement.	1267
sec. 4735.70. The following are dual agents under this	1268
chapter:	1269
(A) A licensee who represents both the purchaser and the	1270
seller as clients in the same real estate transaction;	1271
(B) A brokerage that represents both the purchaser and the	1272
seller as clients in the same real estate transaction;	1273
(C) A management level licensee who represents a client in an	1274
in-company transaction. If there is more than one management level	1275
licensee affiliated with the brokerage and either of the following	1276
applies, the management level licensee is not a dual agent:	1277
(1) The management level licensee personally represents	1278
either the seller or the purchaser in a transaction, in which case	1279
the management level licensee will represent only the interests of	1280
that licensee's client.	1281
(2) The management level licensee is the purchaser or seller	1282

in a transaction and will represent only that licensee's interest. 1283

sec. 4735.71. (A) Except as provided in division (C) of this 1284 section, no No licensee or brokerage shall participate in a dual 1285 agency relationship described in section 4735.70 of the Revised 1286 Code unless both the seller and the purchaser in the transaction 1287 have full knowledge of the dual representation and consent in 1288 writing to the dual representation on the dual agency disclosure 1289 statement described in section 4735.73 4735.57 of the Revised 1290 Code. Before a licensee obtains the consent of any party to a dual 1291 agency relationship, the licensee shall disclose to both the 1292 purchaser and the seller all relevant information necessary to 1293 enable each party to make an informed decision as to whether to 1294 consent to the dual agency relationship. If, after consent is 1295 obtained, there is a material change in the information disclosed 1296 to the purchaser and the seller, the licensee shall disclose such 1297 the change of information to the purchaser and the seller and give 1298 them an opportunity to revoke their consent. 1299

(B) The brokerage shall make the dual agency disclosure to 1300 both the seller and purchaser as soon as practicable after it is 1301 determined that such dual agency may exist. The parties to the 1302 real estate transaction shall sign and date the dual agency 1303 disclosure statement in a timely manner after it is determined 1304 that a dual agency relationship exists. The form must be signed 1305 and dated prior to the signing of any offer to purchase or lease 1306 the real estate that is the subject of the transaction. 1307

(C) A brokerage that is a dual agent is not required to
 obtain the consent of the seller and the purchaser on the dual
 agency disclosure statement described in section 4735.73 of the
 Revised Code if the seller and purchaser are each represented by a
 different, nonmanagement level licensee who is affiliated with the
 same brokerage and all of the following conditions are met:

4735.56 and 4735.58 of the Revised Code;

(2) The potential for the formation of the dual agency was	1316
disclosed to all parties in the agency disclosure statement	1317
pursuant to section 4735.57 of the Revised Code;	1318
(3) Each party consents by initialing, in a timely manner	1319
after it is determined that a dual agency relationship exists in	1320
the transaction, the section in the agency disclosure statement	1321
that discloses the potential for a dual agency relationship.	1322
(D) No brokerage shall participate in a dual agency	1323
relationship described in division (C) of section 4735.70 of the	1324
Revised Code, unless each of the following conditions is met:	1325
(1) The brokerage has established a procedure under section	1326
4735.54 of the Revised Code under which licensees, including	1327
management level licensees, who represent one client will not have	1328
access to and will not obtain confidential information concerning	1329
another client of the brokerage involved in the dual agency	1330
transaction.	1331
(2) The <u>Each</u> licensee who is an agent for each client in the	1332
dual agency relationship fulfills the licensee's duties	1333
exclusively to that the licensee's client.	1334
Sec. 4735.72. (A) The brokerage and management level	1335
licensees in a brokerage in which there is a dual agency	1336
relationship described in divisions (A) and (B) of section 4735.70	1337
of the Revised Code shall do each of the following:	1338
	1000
(1) Objectively supervise the affiliated licensees in the	1339
fulfillment of their duties and obligations to their respective	1340
clients;	1341
(2) Refrain from advocating or negotiating on behalf of	1342
either the seller or the purchaser;	1343

(1) The licensees made disclosures as required under sections

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(3) Refrain from disclosing to any other employee of the 1344 brokerage or any party or client, any confidential information of 1345 a client of which the brokerage or management level licensee 1346 becomes aware and from utilizing or allowing to be utilized for 1347 the benefit of another client, any confidential information 1348 obtained from a client. 1349 (B) When two nonmanagement level licensees affiliated with 1350 the same brokerage represent separate clients in the same 1351 transaction, each affiliated licensee shall do both of the 1352 following: 1353 (1) Serve as the agent of only the party in the transaction 1354 the licensee agreed to represent; 1355 (2) Fulfill the duties owed to the respective client as set 1356 forth in this chapter and as agreed in the agency agreement. 1357 (C)(1) In all cases, a management level licensee shall keep 1358 information of the client or brokerage confidential. 1359 (2) Nothing in this section prohibits the brokerage or 1360 management level licensees in the brokerage from providing 1361 factual, nonconfidential information that presents or suggests 1362 objective options or solutions, or assisting the parties in an 1363 unbiased manner to negotiate or fulfill the terms of the purchase 1364 contract or lease, provided that confidential information of a 1365 client is not utilized in any manner in formulating such 1366 suggestions or providing such this assistance. 1367 (D) No cause of action shall arise on behalf of any person 1368 against a licensee in a dual agency relationship for making 1369

disclosures to the parties that are permitted or required by this 1370 chapter, or that have been made on the dual agency disclosure 1371 statement. Making permitted disclosures does not terminate any 1372 agency relationship between a licensee and a client. 1373

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(E)(1) If a brokerage determines that confidential 1374 information of one client in a dual agency relationship has become 1375 known to any licensee employed by or affiliated with the brokerage 1376 who is representing the other client in the dual agency 1377 relationship, as a result of the failure of the brokerage, its 1378 licensees, or its employees to maintain such confidentiality, the 1379 brokerage shall do both of the following: 1380

(a) Notify both clients of such the fact immediately in 1381writing; 1382

(b) Offer to resign representation of both clients.

(2) If either client elects to accept such the resignation, 1384
the brokerage shall not be entitled to any compensation from that 1385
client. If either client does not accept such the resignation, the 1386
brokerage may continue to represent that client. 1387

(3) A licensee who obtains confidential information
concerning another client of the brokerage in a dual agency
relationship shall not, under any circumstances, disclose that
information to or use that information for the benefit of the
licensee's client.

(F) A client of a brokerage who is involved in a dual agency 1393
relationship may bring an individual action against a brokerage 1394
and any licensee who has failed to comply with the procedure 1395
described in division (D)(1)(B)(1) of section 4735.71 of the 1396
Revised Code to recover actual damages and to rescind an agency 1397
agreement with the brokerage. 1398

Section 2. That existing sections 4735.03, 4735.04, 4735.05,13994735.051, 4735.06, 4735.09, 4735.13, 4735.14, 4735.141, 4735.15,14004735.53, 4735.58, 4735.70, 4735.71, and 4735.72 and sections14014735.56, 4735.57, and 4735.73 of the Revised Code are hereby1402repealed.1403

Section 3. Sections 4735.53, 4735.58, 4735.70, 4735.71, and 1404 4735.72 of the Revised Code, as amended by this act, section 1405 4735.181 of the Revised Code, as enacted by this act, section 1406 4735.73 of the Revised Code, as repealed by this act, and sections 1407 4735.56 and 4735.57 of the Revised Code, as repealed and reenacted 1408 by this act, shall take effect on January 1, 2005. 1409