As Passed by the Senate

125th General Assembly Regular Session 2003-2004

Sub. S. B. No. 106

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Senators Carey, Mumper, Stivers, Harris, Prentiss, Spada, Hottinger, Padgett,
Schuler

ABILL

Го	amend sections 4735.03, 4735.04, 4735.05,	1
	4735.051, 4735.06, 4735.09, 4735.13, 4735.14,	2
	4735.141, 4735.15, 4735.53, 4735.58, 4735.70,	3
	4735.71, and 4735.72, to enact new sections	4
	4735.56 and 4735.57 and sections 4735.181 and	5
	4735.182, and to repeal sections 4735.56, 4735.57,	6
	and 4735.73 of the Revised Code to modify agency	7
	relationships between real estate licensees and	8
	customers, including disclosures made to	9
	customers, to establish a penalty for	10
	noncompliance with disclosure requirements, and to	11
	make other changes to the Real Estate Broker Law.	12

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That sections 4735.03, 4735.04, 4735.05, 4735.051,	13
4735.06, 4735.09, 4735.13, 4735.14, 4735.141, 4735.15, 4735.53,	14
4735.58, 4735.70, 4735.71, and 4735.72 be amended and new sections	15
4735.56 and 4735.57 and sections 4735.181 and 4735.182 of the	16
Revised Code be enacted to read as follows:	17
Sec. 4735.03. There is hereby created the Ohio real estate	18

commission, consisting of five members who shall be appointed by

the governor, with the advice and consent of the senate. Four	20
members shall have been engaged in the real estate business as	21
licensed real estate brokers in the state for a period of ten	22
years immediately preceding the appointment. One member shall	23
represent the public. Terms of office shall be for five years,	24
commencing on the first day of July and ending on the thirtieth	25
day of June. Each member shall hold office from the date of	26
appointment until the end of the term for which appointed. No more	27
than three members shall be members of any one political party and	28
no member of the commission concurrently may be a member of the	29
commission and the real estate appraiser board created pursuant to	30
section 4763.02 of the Revised Code. Each member, before entering	31
upon the duties of office, shall subscribe to and file with the	32
secretary of state the constitutional oath of office. All	33
vacancies which occur shall be filled in the manner prescribed for	34
the regular appointments to the commission. Any member appointed	35
to fill a vacancy occurring prior to the expiration of the term	36
for which the member's predecessor was appointed shall hold office	37
for the remainder of such term. Any member shall continue in	38
office subsequent to the expiration date of the member's term	39
until the member's successor takes office, or until a period of	40
sixty days has elapsed, whichever occurs first. Annually, upon the	41
qualification of the member appointed in such year, the commission	42
shall organize by selecting from its members a president and	43
vice-president, and shall do all things necessary and proper to	44
carry out and enforce this chapter. A majority of the members of	45
the commission shall constitute a quorum, but a lesser number may	46
adjourn from time to time. Each member of the commission shall	47
receive an amount fixed pursuant to section 124.14 of the Revised	48
Code for each day employed in the discharge of official duties,	49
and the member's actual and necessary expenses incurred in the	50
discharge of those duties.	51

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The commission or the superintendent of real estate may	52
investigate complaints concerning the violation of section 4735.02	53
or 4735.25 of the Revised Code and may subpoena witnesses in	54
connection with such investigations as provided in section 4735.04	55
of the Revised Code. The commission or the superintendent may make	56
application to the appropriate court for an order enjoining the	57
violation of section 4735.02 or 4735.25 of the Revised Code, and	58
upon a showing by the commission or the superintendent that any	59
person, firm, partnership, association, limited liability company,	60
limited liability partnership, or corporation has violated or is	61
about to violate section 4735.02 or 4735.25 of the Revised Code,	62
an injunction, restraining order, or such other order as may be	63
appropriate shall be granted by such court.	64
The commission shall:	65
(A) Adopt canons of ethics for the real estate industry;	66
(B) Upon appeal by any party affected, or may upon its own	67
motion, review any order or application determination of the	68
superintendent, and may reverse, vacate, or modify any order of	69
the superintendent;	70
(C) Administer the real estate education and research fund	71
and hear appeals from orders of the superintendent regarding	72
claims against that fund or against the real estate recovery fund;	73
(D) Direct the superintendent on the content, scheduling,	74
instruction, and offerings of real estate courses for salesperson	75
and broker educational requirements;	76
(E) Disseminate to licensees and the public, information	77

relative to commission activities and decisions;

(F) Notify licensees of changes in state and federal civil

rights laws pertaining to discrimination in the purchase or sale

of real estate and relevant case law, and inform licensees that

delivery. Witnesses shall receive, after their appearance before

the commission or superintendent, the fees and mileage allowed in

civil actions in courts of common pleas. If two or more witnesses

travel together in the same vehicle, the mileage fee shall be paid

to only one of those witnesses, but the witnesses may agree to

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divide	the	fee	among	themse.	lves	in	any	manner.
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In addition to the powers granted to the commission and 114 superintendent under this section, in case any person fails to 115 file any statement or report, obey any subpoena, give testimony, 116 answer questions, or produce any books, records, or papers as 117 required by the commission or superintendent under this chapter, 118 the court of common pleas of any county in the state, upon 119 application made to it by the commission or superintendent setting 120 forth such failure, may make an order awarding process of subpoena 121 or subpoena duces tecum for the person to appear and testify 122 before the commission or superintendent, and may order any person 123 to give testimony and answer questions, and to produce books, 124 records, or papers, as required by the commission or 125 superintendent. Upon the filing of such order in the office of the 126 clerk of the court of common pleas, the clerk, under the seal of 127 the court, shall issue process of subpoena for the person to 128 appear before the commission or superintendent at a time and place 129 named in the subpoena, and each day thereafter until the 130 examination of such person is completed. The subpoena may contain 131 a direction that the witness bring with him the witness to the 132 examination any books, records, or papers mentioned in the 133 subpoena. The clerk shall also issue, under the seal of the court, 134 such other orders, in reference to the examination, appearance, 135 and production of books, records, or papers, as the court directs. 136 If any person so summoned by subpoena fails to obey the subpoena, 137 to give testimony, to answer questions as required, or to obey an 138 order of the court, the court, on motion supported by proof, may 139 order an attachment for contempt to be issued against the person 140 charged with disobedience of any order or injunction issued by the 141 court under this chapter. If the person is brought before the 142 court by virtue of the attachment, and if upon a hearing the 143 disobedience appears, the court may order the offender to be 144

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Revised Code;	175
(6) Administer the real estate recovery fund.	176
(C) The superintendent may do all of the following:	177
(1) In connection with investigations and audits under	178
division (B) of this section, subpoena witnesses as provided in	179
section 4735.04 of the Revised Code;	180
(2) Apply to the appropriate court to enjoin any violation of	181
this chapter. Upon a showing by the superintendent that any person	182
has violated or is about to violate any provision of this chapter,	183
the court shall grant an injunction, restraining order, or other	184
appropriate order.	185
(3) Upon the death of a licensed broker or the revocation or	186
suspension of the broker's license, if there is no other licensed	187
broker within the business entity of the broker, appoint upon	188
application by any interested party, or, in the case of a deceased	189
broker, subject to the approval by the appropriate probate court,	190
recommend the appointment of, an ancillary trustee who is	191
qualified as determined by the superintendent to conclude the	192
business transactions of the deceased, revoked, or suspended	193
broker <u>;</u>	194
(4) In conjunction with the enforcement of this chapter, when	195
the superintendent of real estate has reasonable cause to believe	196
that an applicant or licensee has committed a criminal offense,	197
the superintendent of real estate may request the superintendent	198
of the bureau of criminal identification and investigation to	199
conduct a criminal records check of the applicant or licensee. The	200
superintendent of the bureau of criminal identification and	201
investigation shall obtain information from the federal bureau of	202
investigation as part of the criminal records check of the	203
applicant or licensee. The superintendent of real estate may	204
assess the applicant or licensee a fee equal to the fee assessed	205

for the criminal records check.

(D) All information that is obtained by investigators and 207 auditors performing investigations or conducting inspections, 208 audits, and other inquiries pursuant to division (B)(4) of this 209 section, from licensees, complainants, or other persons, and all 210 reports, documents, and other work products that arise from that 211 information and that are prepared by the investigators, auditors, 212 or other personnel of the department, shall be held in confidence 213 by the superintendent, the investigators and auditors, and other 214 personnel of the department. Notwithstanding division (D) of 215 section 2317.023 of the Revised Code, all information obtained by 216 investigators or auditors from an informal mediation meeting held 217 pursuant to section 4735.051 of the Revised Code, including but 218 not limited to the agreement to mediate and the accommodation 219 agreement, shall be held in confidence by the superintendent, 220 investigators, auditors, and other personnel of the department. 221

Sec. 4735.051. (A) Within five business days after a person 222 files a signed written complaint against a licensed real estate 223 broker or licensed real estate salesperson with the division of 224 real estate, the superintendent of real estate shall acknowledge 225 receipt of the complaint and send a notice to the licensee 226 describing the acts complained of. The acknowledgment to the 227 complainant and the notice to the licensee shall state that an 228 informal mediation meeting will be held with the complainant, the 229 licensee, and an investigator from the investigation and audit 230 section of the division if the complainant and licensee both file 231 a request for such a meeting within ten business days thereafter 232 on a form provided by the superintendent. 233

(B) If the complainant and licensee both file with the

division requests for an informal mediation meeting, the

superintendent shall notify the complainant and licensee of the

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date of the meeting, which shall be within twenty business days 237 thereafter, except that any party may request an extension of up 238 to fifteen business days for good cause shown. If the complainant 239 and licensee reach an accommodation at an informal mediation 240 meeting, the investigator shall so report to the superintendent, 241 the complainant, and licensee and the complaint file shall be 242 closed, unless, based upon the investigator's report, the 243 superintendent finds evidence that the licensee has violated 244 section 4735.18 of the Revised Code. 245

- (C) If the complainant and licensee fail to agree to an 246 informal mediation meeting or fail to reach an accommodation, or 247 if the superintendent finds evidence of a violation of section 248 4735.18 of the Revised Code, the superintendent shall, within five 249 business days of such determination, so notify the complainant and 250 licensee and shall investigate the conduct of the licensee against 251 whom the complaint is filed.
- (D) Within sixty business days after receipt of the 253 complaint, or, if an informal meeting is held, within sixty days 254 of such meeting, the investigator shall file a written report of 255 the results of the investigator's investigation with the 256 superintendent. Within fourteen business days thereafter, the 257 superintendent shall review the report and determine whether there 258 exists reasonable and substantial evidence of a violation of 259 section 4735.18 of the Revised Code by the licensee. If the 260 superintendent finds such evidence exists, within seven business 261 days of the determination, the superintendent shall notify the 262 complainant and licensee of the date of a hearing to be held by a 263 hearing examiner pursuant to Chapter 119. of the Revised Code 264 within fifteen days but not prior to seven days thereafter, except 265 that either the superintendent or the licensee may request an 266 extension of up to thirty business days for good cause shown. If 267 the superintendent finds that such evidence does not exist, within 268

five business days thereafter, the superintendent shall so notify	269
the complainant and licensee of the superintendent's determination	270
and the basis for the determination. Within fifteen business days	271
after the superintendent notifies the complainant and licensee	272
that such evidence does not exist, the complainant may file with	273
the division a request that the commissioners review the	274
determination. If the complainant files such request, the	275
commissioners shall review the determination at the next regularly	276
scheduled meeting held at least fifteen business days after the	277
request is filed. The commission shall hear the testimony of	278
either the complainant or the licensee at the meeting upon the	279
request of the complainant or licensee. If the commissioners	280
affirm the determination of the superintendent, the superintendent	281
shall so notify the complainant and the licensee within five	282
business days thereafter. If the commissioners reverse the	283
determination of the superintendent, a hearing shall be held and	284
the complainant and licensee notified as provided in this	285
division.	286

After the date of a hearing to be held by a hearing examiner 287 has been scheduled pursuant to division (D) of this section, but 288 before the issuance of the report of findings of fact and 289 conclusions of law pursuant to division (E) of this section, the 290 superintendent upon receipt of additional evidence, may withdraw 291 the notice of hearing. Withdrawal by the superintendent does not 292 constitute evidence that the original notice of hearing was not 293 substantially justified. Upon withdrawal of the notice of hearing, 294 the superintendent shall notify the complainant and licensee of 295 the superintendent's determination and basis for the 296 determination. Within fifteen business days after the 297 superintendent notifies the complainant and licensee, the 298 complainant may file with the superintendent a request that the 299 Ohio real estate commission review the determination. The 300 commission shall review the request as provided in division (D) of 301

(1) Revoke a license issued under Chapter 4735. of the

Revised Code;

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limited liability partnership, or association, the names of all 362 the members also shall be stated, and, if the applicant is a 363 corporation, the names of its president and of each of its 364 officers also shall be stated. The superintendent has the right to 365 reject the application of any partnership, association, limited 366 liability company, limited liability partnership, or corporation 367 if the name proposed to be used by such partnership, association, 368 limited liability company, limited liability partnership, or 369 corporation is likely to mislead the public or if the name is not 370 such as to distinguish it from the name of any existing 371 partnership, association, limited liability company, limited 372 liability partnership, or corporation licensed under this chapter, 373 unless there is filed with the application the written consent of 374 such existing partnership, association, limited liability company, 375 limited liability partnership, or corporation, executed by a duly 376 authorized representative of it, permitting the use of the name of 377 such existing partnership, association, limited liability company, 378 limited liability partnership, or corporation. 379

(B) A fee of sixty-nine dollars shall accompany the 380 application for a real estate broker's license, which fee includes 381 the fee for the initial year of the licensing period, if a license 382 is issued. The application fee shall be retained by the 383 superintendent if the applicant is admitted to the examination for 384 the license or the examination requirement is waived, but, if an 385 applicant is not so admitted and a waiver is not involved, 386 one-half of the fee shall be retained by the superintendent to 387 cover the expenses of processing the application and the other 388 one-half shall be returned to the applicant. A fee of sixty-nine 389 dollars shall be charged by the superintendent for each successive 390 application made by an applicant. In the case of issuance of a 391 three-year license, upon passing the examination, or upon waiver 392 of the examination requirement, if the superintendent determines 393 it is necessary, the applicant shall submit an additional fee of 394

ninety-eight dollars, which fee includes the fee for the second	395
and third year of the licensing period, except that the	396
superintendent shall prorate that additional fee determined by the	397
superintendent based upon the number of years remaining in a real	398
estate salesperson's licensing period.	399

(C) Four dollars of each application fee for a real estate 400 broker's license shall be credited to the real estate education 401 and research fund, which is hereby created in the state treasury. 402 The Ohio real estate commission may use the fund in discharging 403 the duties prescribed in divisions (E), (F), and (G), and (H) of 404 section 4735.03 of the Revised Code and shall use it in the 405 advancement of education and research in real estate at any 406 institution of higher education in the state, or in contracting 407 with any such institution or a trade organization for a particular 408 research or educational project in the field of real estate, or in 409 advancing loans, not exceeding eight hundred dollars, to 410 applicants for salesperson licenses, to defray the costs of 411 satisfying the educational requirements of division (F) of section 412 4735.09 of the Revised Code. Such loans shall be made according to 413 rules established by the commission under the procedures of 414 Chapter 119. of the Revised Code, and they shall be repaid to the 415 fund within three years of the time they are made. No more than 416 ten thousand dollars shall be lent from the fund in any one year. 417

The governor may appoint a representative from the executive 418 branch to be a member ex officio of the commission for the purpose 419 of advising on research requests or educational projects. The 420 commission shall report to the general assembly on the third 421 Tuesday after the third Monday in January of each year setting 422 forth the total amount contained in the fund and the amount of 423 each research grant that it has authorized and the amount of each 424 research grant requested. A copy of all research reports shall be 425 submitted to the state library of Ohio and the library of the 426

legislative service commission.

(D) If the superintendent, with the consent of the 428 commission, enters into an agreement with a national testing 429 service to administer the real estate broker's examination, 430 pursuant to division (A) of section 4735.07 of the Revised Code, 431 the superintendent may require an applicant to pay the testing 432 service's examination fee directly to the testing service. If the 433 superintendent requires the payment of the examination fee 434 directly to the testing service, each applicant shall submit to 435 the superintendent a processing fee in an amount determined by the 436 Ohio real estate commission pursuant to division (A)(2) of section 437 4735.10 of the Revised Code. 438

Sec. 4735.09. (A) Application for a license as a real estate 439 salesperson shall be made to the superintendent of real estate on 440 forms furnished by the superintendent and signed by the applicant. 441 The application shall be in the form prescribed by the 442 superintendent and shall contain such information as is required 443 by this chapter and the rules of the Ohio real estate commission. 444 The application shall be accompanied by the recommendation of the 445 real estate broker with whom the applicant is associated or with 446 whom the applicant intends to be associated, certifying that the 447 applicant is honest, truthful, and of good reputation, has not 448 been convicted of a felony or a crime involving moral turpitude, 449 and has not been finally adjudged by a court to have violated any 450 municipal, state, or federal civil rights laws relevant to the 451 protection of purchasers or sellers of real estate, which 452 conviction or adjudication the applicant has not disclosed to the 453 superintendent, and recommending that the applicant be admitted to 454 the real estate salesperson examination. 455

(B) A fee of forty-nine dollars shall accompany the 456 application, which fee includes the fee for the initial year of 457

the licensing period, if a license is issued. The application fee	458
shall be retained by the superintendent if the applicant is	459
admitted to the examination for the license or the examination	460
requirement is waived, but, if an applicant is not so admitted and	461
a waiver is not involved, one-half of the fee shall be retained by	462
the superintendent to cover the expenses of processing the	463
application and the other one-half shall be returned to the	464
applicant. A fee of forty-nine dollars shall be charged by the	465
superintendent for each successive application made by the	466
applicant. In the case of issuance of a three year license, upon	467
passing the examination, or upon waiver of the examination	468
requirement, the applicant shall submit an additional fee of	469
seventy eight dollars, which fee includes the fee for the second	470
and third year of the licensing period. Four dollars of each	471
application fee shall be credited to the real estate education and	472
research fund.	473

- (C) There shall be no limit placed on the number of times an 474 applicant may retake the examination. 475
- (D) The superintendent, with the consent of the commission, 476 may enter into an agreement with a recognized national testing 477 service to administer the real estate salesperson's examination 478 under the superintendent's supervision and control, consistent 479 with the requirements of this chapter as to the contents of the 480 examination.

If the superintendent, with the consent of the commission, 482 enters into an agreement with a national testing service to 483 administer the real estate salesperson's examination, the 484 superintendent may require an applicant to pay the testing 485 service's examination fee directly to the testing service. If the 486 superintendent requires the payment of the examination fee 487 directly to the testing service, each applicant shall submit to 488 the superintendent a processing fee in an amount determined by the 489 Ohio real estate commission pursuant to division (A)(1) of section 490 4735.10 of the Revised Code. 491

- (E) The superintendent shall issue a real estate 492 salesperson's license when satisfied that the applicant has 493 received a passing score on each portion of the salesperson's 494 examination as determined by rule by the real estate commission, 495 except that the superintendent may waive one or more of the 496 requirements of this section in the case of an applicant who is a 497 licensed real estate salesperson in another state pursuant to a 498 reciprocity agreement with the licensing authority of the state 499 from which the applicant holds a valid real estate salesperson's 500 license. 501
- (F) No applicant for a salesperson's license shall take the 502
 salesperson's examination who has not established to the 503
 satisfaction of the superintendent that the applicant: 504
 - (1) Is honest, truthful, and of good reputation; 505
- (2)(a) Has not been convicted of a felony or crime of moral 506 turpitude or, if the applicant has been so convicted, the 507 superintendent has disregarded the conviction because the 508 applicant has proven to the superintendent, by a preponderance of 509 the evidence, that the applicant's activities and employment 510 record since the conviction show that the applicant is honest, 511 truthful, and of good reputation, and there is no basis in fact 512 for believing that the applicant again will violate the laws 513 involved; 514
- (b) Has not been finally adjudged by a court to have violated 515 any municipal, state, or federal civil rights laws relevant to the 516 protection of purchasers or sellers of real estate or, if the 517 applicant has been so adjudged, at least two years have passed 518 since the court decision and the superintendent has disregarded 519 the adjudication because the applicant has proven, by a 520

(H) Examinations shall be administered with reasonable	615
accommodations in accordance with the requirements of the	616
"Americans with Disabilities Act of 1990," 104 Stat. 327, 42	617
U.S.C. 12101. The contents of an examination shall be consistent	618
with the classroom instructional requirements of division (F)(6)	619
or (7) of this section. An applicant who has completed the	620
classroom instructional requirements of division (F)(6) or (7) of	621
this section at the time of application shall be examined no later	622
than twelve months after the applicant is notified of the	623
applicant's admission to the examination.	624

Sec. 4735.13. (A) The license of a real estate broker shall 625 be prominently displayed in the office or place of business of the 626 broker, and no license shall authorize the licensee to do business 627 except from the location specified in it. If the broker maintains 628 more than one place of business within the state, the broker shall 629 apply for and procure a duplicate license for each branch office 630 maintained by the broker. Each branch office shall be in the 631 charge of a licensed broker or salesperson. The branch office 632 license shall be prominently displayed at the branch office 633 location. 634

(B) The license of each real estate salesperson shall be 635 mailed to and remain in the possession of the licensed broker with 636 whom the salesperson is or is to be associated until the licensee 637 places the license on inactive status or until the salesperson 638 leaves the brokerage or is terminated. The broker shall keep each 639 salesperson's license in a way that it can, and shall on request, 640 be made immediately available for public inspection at the office 641 or place of business of the broker. Except as provided in division 642 divisions (G) and (H) of this section, immediately upon the 643 salesperson's leaving the association or termination of the 644 association of a real estate salesperson with the broker, the 645

without charge. If a broker changes a business location without

giving the required notice and without receiving new licenses that

action is prima-facie evidence of misconduct under division (A)(6)

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of section 4735.18 of the Revised Code.

(E) If a real estate broker desires to associate with another 679 real estate broker in the capacity of a real estate salesperson, 680 the broker shall apply to the superintendent to deposit the 681 broker's real estate broker's license with the superintendent and 682 for the issuance of a real estate salesperson's license. The 683 application shall be made on a form prescribed by the 684 superintendent and shall be accompanied by the recommendation of 685 the real estate broker with whom the applicant intends to become 686 associated and a fee of twenty-five dollars for the real estate 687 salesperson's license. Four dollars of the fee shall be credited 688 to the real estate education and research fund. If the 689 superintendent is satisfied that the applicant is honest, 690 truthful, and of good reputation, has not been convicted of a 691 felony or a crime involving moral turpitude, and has not been 692 finally adjudged by a court to have violated any municipal, state, 693 or federal civil rights laws relevant to the protection of 694 purchasers or sellers of real estate, and that the association of 695 the real estate broker and the applicant will be in the public 696 interest, the superintendent shall grant the application and issue 697 a real estate salesperson's license to the applicant. Any license 698 so deposited with the superintendent shall be subject to this 699 chapter. A broker who intends to deposit the broker's license with 700 the superintendent, as provided in this section, shall give 701 written notice of this fact in a format prescribed by the 702 superintendent to all salespersons associated with the broker when 703 applying to place the broker's license on deposit. 704

(F) If a real estate broker desires to become a member or 705 officer of a partnership, association, limited liability company, 706 limited liability partnership, or corporation that is or intends 707 to become a licensed real estate broker, the broker shall notify 708 the superintendent of the broker's intentions. The notice of 709

(H) If a licensed real estate salesperson submits an

application to the superintendent to leave the association of one

broker to associate with a different broker, the broker possessing

the licensee's license need not return the salesperson's license

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limited liability company, or limited partnership shall engage in

Each licensee who is seventy years of age or older on June

14, 1999, within a continuing education reporting period, shall	803
submit, on or before the licensee's birthday occurring three years	804
after June 30, 1999, and on or before the licensee's birthday	805
every three years thereafter, proof satisfactory to the	806
superintendent of real estate that the licensee has satisfactorily	807
completed a total of nine classroom hours of continuing education,	808
including instruction in Ohio real estate law; recently enacted	809
state and federal laws affecting the real estate industry;	810
municipal, state, and federal civil rights law; and canons of	811
ethics for the real estate industry as adopted by the commission.	812
The required proof of completion shall be submitted on or before	813
the licensee's birthday that falls in the third year of that	814
continuing education reporting period. A licensee who is seventy	815
years of age or older whose license is in an inactive status is	816
exempt from the continuing education requirements specified in	817
this section. The commission shall adopt reasonable rules in	818
accordance with Chapter 119. of the Revised Code to carry out the	819
purposes of this paragraph.	820

A person providing any course of continuing education may

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administer examinations to licensees for the purpose of evaluating
the effectiveness of the course, but passage of an examination by
a licensee shall not be a condition for successful completion of
the continuing education requirements of this section.

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- (B) The continuing education requirements of this section 826 shall be completed in schools, seminars, and educational 827 institutions approved by the commission. Such approval shall be 828 given according to rules established by the commission under the 829 procedures of Chapter 119. of the Revised Code, and shall not be 830 limited to institutions providing two-year or four-year degrees. 831 Each school, seminar, or educational institution approved under 832 this division shall be open to all licensees on an equal basis. 833
 - (C) If the requirements of this section are not met by a

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licensee within the period specified, the licensee's license shall 835 be suspended automatically without the taking of any action by the 836 superintendent. The superintendent shall notify the licensee of 837 the license suspension. Any license so suspended shall remain 838 suspended until it is reactivated by the superintendent. No such 839 license shall be reactivated until it is established, to the 840 satisfaction of the superintendent, that the requirements of this 841 section have been met. If the requirements of this section are not 842 met within twelve months from the date the license was suspended, 843 the license shall be revoked automatically without the taking of 844 any action by the superintendent. 845

- (D) If the license of a real estate broker is suspended pursuant to division (C) of this section, the license of a real estate salesperson associated with that broker correspondingly is suspended pursuant to division (H) of section 4735.20 of the Revised Code. However, the suspended license of the associated real estate salesperson shall be reactivated and no fee shall be charged or collected for that reactivation if all of the following occur:
- (1) That broker subsequently submits proof to the 854 superintendent that the broker has complied with the requirements 855 of this section and requests that the broker's license as a real 856 estate broker be reactivated. 857
- (2) The superintendent then reactivates the broker's license as a real estate broker.
- (3) The associated real estate salesperson intends to 860 continue to be associated with that broker, has complied with the 861 requirements of this section, and otherwise is in compliance with 862 this chapter.

Any person whose license is reactivated pursuant to this division shall submit proof satisfactory to the superintendent

that the person has completed thirty hours of continuing 866 education, as prescribed by the Ohio real estate commission, on or 867 before the third year following the licensee's birthday occurring 868 immediately after reactivation.

(E) Any licensee who is a physically handicapped licensee at 870 any time during the last three months of the third year of the 871 licensee's continuing education reporting period may receive an 872 extension of time to submit proof to the superintendent that the 873 licensee has satisfactorily completed the required thirty hours of 874 continuing education. To receive an extension of time, the 875 licensee shall submit a request to the division of real estate for 876 the extension and proof satisfactory to the commission that the 877 licensee was a physically handicapped licensee at some time during 878 the last three months of the three-year reporting period. The 879 proof shall include, but is not limited to, a signed statement by 880 the licensee's attending physician describing the physical 881 disability, certifying that the licensee's disability is of such a 882 nature as to prevent the licensee from attending any instruction 883 lasting at least three hours in duration, and stating the expected 884 duration of the physical disability. The licensee shall request 885 the extension and provide the physician's statement to the 886 division no later than one month prior to the end of the 887 licensee's three-year continuing education reporting period, 888 unless the physical disability did not arise until the last month 889 of the three-year reporting period, in which event the licensee 890 shall request the extension and provide the physician's statement 891 as soon as practical after the occurrence of the physical 892 disability. A licensee granted an extension pursuant to this 893 division who is no longer a physically handicapped licensee and 894 who submits proof of completion of the continuing education during 895 the extension period, shall submit, for future continuing 896 education reporting periods, proof of completion of the continuing 897 education requirements according to the schedule established in 898

rules adopted under those sections.	959
(B) When the superintendent determines that a licensee has	960
violated division (A) of this section, the superintendent may do	961
either of the following:	962
(1) Initiate disciplinary action under section 4735.051 of	963
the Revised Code, in accordance with Chapter 119. of the Revised	964
Code;	965
(2) Personally, or by certified mail, serve a citation and	966
impose sanctions in accordance with this section upon the	967
licensee.	968
(C) Every citation served under this section shall give	969
notice to the licensee of the alleged violation or violations	970
charged and inform the licensee of the opportunity to request a	971
hearing in accordance with Chapter 119. of the Revised Code. The	972
citation also shall contain a statement of a fine of up to two	973
hundred dollars per violation. All fines collected pursuant to	974
this section shall be credited to the real estate recovery fund,	975
created in the state treasury under section 4735.12 of the Revised	976
Code.	977
(D) If any licensee is cited three times under this section	978
within twelve consecutive months, the superintendent shall	979
initiate disciplinary action pursuant to section 4735.051 of the	980
Revised Code for any subsequent violation that occurs within the	981
<pre>same twelve-month period.</pre>	982
If a licensee fails to request a hearing within thirty days	983
after the date of service of the citation, or the licensee and the	984
superintendent fail to reach an alternative agreement, the	985
citation shall become final.	986
(E) Unless otherwise indicated, the licensee named in a final	987
citation under this section must meet all requirements contained	988

(B) When an agency relationship is formed between a licensee	1018
and a client, both <u>all</u> of the following apply <u>also are considered</u>	1019
the agent of that client:	1020
(1) The brokerage with whom the licensee is affiliated and,	1021
except as provided in division (C) of section 4735.70 of the	1022
Revised Code, the management level licensees in that brokerage who	1023
have direct supervisory duties over licensees are also agents of	1024
that client;	1025
(2) Any licensee employed by, or affiliated with, the	1026
brokerage who receives confidential information from the agent of	1027
the client is also an agent of that client;	1028
(3) Any other licensee in the brokerage who assisted in	1029
establishing the agency relationship;	1030
(4) Any licensee in the brokerage who specifically is	1031
appointed with the client's consent to represent that client.	1032
(C) Except as otherwise provided in divisions (B)(1) and (2)	1033
$\underline{\text{to }(4)}$ of this section, another licensee who is affiliated with	1034
the same brokerage as the licensee is not an agent of that client	1035
unless that licensee assisted in establishing the agency	1036
relationship or is specifically appointed, with the client's	1037
consent, to represent the client.	1038
$\frac{(C)}{(D)}$ A payment or the promise of a payment to a licensee	1039
does not determine whether an agency relationship has been created	1040
between a licensee and a client or between other licensees in the	1041
brokerage with which the licensee is affiliated and that client.	1042
Sec. 4735.56. (A) Each brokerage shall develop a written	1043
brokerage policy on agency to be given to prospective sellers and	1044
purchasers in accordance with divisions (C) and (D) of this	1045
section.	1046
(B) The brokerage policy on agency described in division (A)	1047

of this section shall include all of the following information:	1048
(1) An explanation of the permissible agency relationships	1049
available under section 4735.53 of the Revised Code and the duties	1050
that the agent owes the agent's client;	1051
(2) The brokerage's policy on representation of purchasers or	1052
sellers;	1053
(3) Whether at some time during the agency relationship the	1054
brokerage and its licensee may act as a dual agent, and the	1055
options and consequences for the client if a dual agency situation	1056
arises including the right of the client to terminate the agency	1057
relationship and seek representation from another source;	1058
(4) Whether at some time during the agency relationship,	1059
another licensee affiliated with the same brokerage as the	1060
licensee may become the exclusive agent for the other party in the	1061
transaction and whether each licensee will represent only the	1062
<pre>interests of that licensee's client;</pre>	1063
(5) The brokerage's policy on cooperation with other	1064
brokerages, including whether the brokerage offers compensation to	1065
other brokerages or will seek compensation from other brokerages;	1066
(6) That a brokerage that has a purchaser as a client	1067
represents the purchaser's interests even though the seller's	1068
agent or the seller may compensate that purchaser's brokerage;	1069
(7) That the signature of the purchaser or the seller	1070
indicates acknowledgement of receipt of the brokerage policy on	1071
agency.	1072
(C) A licensee acting as a seller's agent shall provide the	1073
seller with the brokerage policy on agency described in this	1074
section prior to marketing or showing the seller's real estate and	1075
shall obtain a signature from the seller acknowledging receipt	1076
unless the seller refuses to provide a signature. If the seller	1077

the seller's property.	1199
(B)(1) A licensee working directly with a purchaser in a real	1200
estate transaction, whether as the purchaser's agent, the seller's	1201
agent, or the seller's subagent, shall provide the purchaser with	1202
an agency disclosure statement described in section 4735.57 of the	1203
Revised Code prior to the earliest of the following events:	1204
(a) Initiating a prequalification evaluation to determine	1205
whether the purchaser has the financial ability to purchase or	1206
lease the particular property;	1207
(b) Requesting specific financial information from the	1208
purchaser to determine the purchaser's ability to purchase or	1209
finance real estate in a particular price range;	1210
(c) Showing the property to the purchaser other than at an	1211
open house;	1212
(d) Discussing, with the purchaser, the making of an offer to	1213
purchase real property;	1214
(e) Submitting an offer to purchase or lease real property on	1215
behalf of the purchaser.	1216
(2) If the earliest event described in division (B)(1) of	1217
this section is by telephone, the licensee shall make a verbal	1218
disclosure of the nature of the agency relationship that the	1219
licensee has with both the seller and the purchaser. The licensee	1220
shall obtain the purchaser's signature and the date on an agency	1221
disclosure statement at the first meeting with the purchaser	1222
following verbal disclosure of the agency relationship.	1223
(3) A licensee acting as a seller's agent is not required to	1224
provide a purchaser with an agency disclosure statement except in	1225
the case of an event described in division (B)(1) of this section.	1226
(C) A licensee who is a purchaser's agent or a seller's	1227
subagent working with a purchaser shall present the agency	1228

writing to the dual representation on the dual agency disclosure	1289
statement described in section 4735.73 4735.57 of the Revised	1290
Code. Before a licensee obtains the consent of any party to a dual	1291
agency relationship, the licensee shall disclose to both the	1292
purchaser and the seller all relevant information necessary to	1293
enable each party to make an informed decision as to whether to	1294
consent to the dual agency relationship. If, after consent is	1295
obtained, there is a material change in the information disclosed	1296
to the purchaser and <u>the</u> seller, the licensee shall disclose such	1297
the change of information to the purchaser and the seller and give	1298
them an opportunity to revoke their consent.	1299
(B) The brokerage shall make the dual agency disclosure to	1300
both the seller and purchaser as soon as practicable after it is	1301
determined that such dual agency may exist. The parties to the	1302
real estate transaction shall sign and date the dual agency	1303
disclosure statement in a timely manner after it is determined	1304
that a dual agency relationship exists. The form must be signed	1305
and dated prior to the signing of any offer to purchase or lease	1306
the real estate that is the subject of the transaction.	1307
(C) A brokerage that is a dual agent is not required to	1308
obtain the consent of the seller and the purchaser on the dual	1309
agency disclosure statement described in section 4735.73 of the	1310
Revised Code if the seller and purchaser are each represented by a	1311
different, nonmanagement level licensee who is affiliated with the	1312
same brokerage and all of the following conditions are met:	1313
(1) The licensees made disclosures as required under sections	1314
4735.56 and 4735.58 of the Revised Code;	1315
(2) The potential for the formation of the dual agency was	1316
disclosed to all parties in the agency disclosure statement	1317
pursuant to section 4735.57 of the Revised Code;	1318

(3) Each party consents by initialing, in a timely manner

brokerage shall do both of the following: