

**As Introduced**

**129th General Assembly  
Regular Session  
2011-2012**

**H. B. No. 223**

**Representative Patmon**

**Cosponsors: Representatives Yuko, Fende**

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**A B I L L**

To amend sections 4742.02, 4742.03, 4742.04, 4742.05, 1  
and 4742.06, to amend, for the purpose of adopting 2  
new section numbers as shown in parentheses, 3  
sections 4742.02 (4742.03), 4742.03 (4742.04), 4  
4742.04 (4742.05), 4742.05 (4742.06), and 4742.06 5  
(4742.07), and to enact new section 4742.02 of the 6  
Revised Code to require certification of emergency 7  
service telecommunicators and modify training 8  
requirements. 9

**BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:**

**Section 1.** That sections 4742.02, 4742.03, 4742.04, 4742.05, 10  
and 4742.06 be amended, that sections 4742.02 (4742.03), 4742.03 11  
(4742.04), 4742.04 (4742.05), 4742.05 (4742.06), and 4742.06 12  
(4742.07) be amended for the purpose of adopting new section 13  
numbers as shown in parentheses, and that new section 4742.02 of 14  
the Revised Code be enacted to read as follows: 15

**Sec. 4742.02.** No emergency service provider shall employ an 16  
emergency service telecommunicator who is not certified under 17  
section 4742.04, 4742.05, or 4742.07 of the Revised Code. 18

~~Sec. 4742.02~~ 4742.03. (A) The state board of education, in 19  
conjunction with emergency service providers, shall develop a 20  
program to provide emergency service telecommunicator training, 21  
and shall implement the program not more than one year after ~~the~~ 22  
~~effective date of this section~~ November 5, 1997. In developing the 23  
program, the state board and the emergency service providers shall 24  
accept and consider suggestions from any political subdivision or 25  
other entity, whether located within or outside of this state, 26  
that offers suggestions. The program shall include all of the 27  
following: 28

(1) A curriculum for a basic course of emergency service 29  
telecommunicator training that conforms to the requirements of 30  
division (A) of section ~~4742.03~~ 4742.04 of the Revised Code; 31

(2) A curriculum for continuing education coursework in 32  
emergency service telecommunicator training that conforms to the 33  
requirements of division ~~(B)~~(C) of section ~~4742.03~~ 4742.04 of the 34  
Revised Code; 35

(3) Standards and examinations to be used in the program to 36  
certify that a person has successfully completed a basic course 37  
of, or continuing education coursework in, emergency service 38  
telecommunicator training; 39

(4) Implementation of the training program at vocational 40  
education centers that are approved by the board to offer 41  
vocational education; 42

(5) The provision at least eight times per year of a basic 43  
course of emergency service telecommunicator training at different 44  
vocational education centers around this state selected to 45  
reasonably accommodate persons requesting the training; 46

(6) A requirement that any employee of an emergency service 47  
provider may enroll in and complete any course offered under the 48

program at no charge by the state board to the employee or 49  
provider. The tuition and materials costs for training such 50  
employees under the program shall be paid from the emergency 51  
service telecommunicator training fund created under division (B) 52  
of this section. 53

(7) A requirement that space available in each basic course 54  
offered by the state board shall be allocated on a priority basis, 55  
first to unpaid volunteers of emergency service providers, second 56  
to paid volunteers of such providers, and third to other persons; 57

(8) A provision allowing persons who are not employees of 58  
emergency service providers to enroll in any course offered under 59  
the program, on a space-available basis. The state board may 60  
charge reasonable tuition to such persons to attend the course. 61

(B) The emergency service telecommunicator training fund is 62  
hereby established in the state treasury. The state board of 63  
education shall use money in the fund only for the following 64  
purposes: 65

(1) To develop the emergency service telecommunicator 66  
training program required under division (A) of this section; 67

(2) To pay the compensation of state board of education 68  
employees who administer the program and the state board's costs 69  
of training employees of emergency service providers at courses 70  
offered under the program. 71

(C) The state board of education, in accordance with Chapter 72  
119. of the Revised Code, shall adopt rules necessary to develop 73  
and administer the training program under this section. 74

**Sec. ~~4742.03~~ 4742.04.** (A) A person may obtain certification 75  
as an emergency service telecommunicator by successfully 76  
completing a basic course of emergency service telecommunicator 77  
training that is conducted by the state board of education under 78

section ~~4742.02~~ 4742.03 of the Revised Code. The basic course of 79  
emergency service telecommunicator training shall include, but not 80  
be limited to, both of the following: 81

(1) ~~At least~~ Between forty and sixty hours of instruction or 82  
training that, at minimum, conform to the project 33 revised 83  
minimum training standards for public safety telecommunicators of 84  
the association of public-safety communications officials; 85

(2) Instructional or training units in all of the following 86  
subjects: 87

(a) The role of the emergency service telecommunicator; 88

(b) Effective communication skills; 89

(c) Emergency service telecommunicator liability; 90

(d) Telephone techniques; 91

(e) Requirements of the "Americans With Disabilities Act of 92  
1990," 104 Stat. 327, 42 U.S.C. 12101, as amended, that pertain to 93  
emergency service telecommunicators; 94

(f) Handling hysterical and suicidal callers; 95

(g) Protocol for submerged-vehicle situations and other 96  
situations where an individual's life is immediately endangered; 97

(h) Law enforcement terminology; 98

~~(h)~~(i) Fire service terminology; 99

~~(i)~~(j) Emergency medical service terminology; 100

~~(j)~~(k) Emergency call processing guides for law enforcement; 101

~~(k)~~(l) Emergency call processing guides for fire service; 102

~~(l)~~(m) Emergency call processing guides for emergency medical 103  
service; 104

~~(m)~~(n) Radio broadcast techniques; 105

~~(n)~~(o) Disaster planning; 106

~~(e)~~(p) Police officer survival, fire or emergency medical 107  
service scene safety, or both police officer survival and fire or 108  
emergency medical service scene safety. 109

(B) In developing protocol required under division (A)(2)(g) 110  
of this section, the state board of education shall consult 111  
training requirements established for all of the following: 112

(1) For peace officers, under section 109.74 of the Revised 113  
Code; 114

(2) For emergency medical service personnel, as defined in 115  
section 4765.01 of the Revised Code; 116

(3) For firefighters, as established by the firefighter and 117  
fire safety inspector training committee of the state board of 118  
emergency medical services created under section 4765.04 of the 119  
Revised Code. 120

(C) A person may maintain certification as an emergency 121  
service telecommunicator by successfully completing at least eight 122  
hours of continuing education coursework in emergency service 123  
telecommunicator training during each two-year period after a 124  
person first obtains the certification referred to in division (A) 125  
of this section. The continuing education coursework shall consist 126  
of review and advanced training and instruction in the subjects 127  
listed in division (A)(2) of this section. 128

~~(C)~~(D) If a person successfully completes the basic course of 129  
emergency service telecommunicator training described in division 130  
(A) of this section, the state board of education or a designee of 131  
the board shall certify the person's successful completion. The 132  
board shall send a copy of the certification to the person and to 133  
the emergency service provider by whom the person is employed. 134

If a person successfully completes the continuing education 135  
coursework described in division ~~(B)~~(C) of this section, the state 136  
board of education or a designee of the board shall certify the 137

person's successful completion. The board shall send a copy of the 138  
certification to the person and to the emergency service provider 139  
by whom the person is employed. 140

**Sec. ~~4742.04~~ 4742.05.** (A) A person may obtain certification 141  
as an emergency service telecommunicator by successfully 142  
completing a basic course of emergency service telecommunicator 143  
training that is conducted by or under the direction of an 144  
emergency service provider. Prior to such a course being 145  
conducted, the emergency service provider shall certify that the 146  
course meets the requirements of division (A) of section ~~4742.03~~ 147  
4742.04 of the Revised Code. If a person successfully completes 148  
the course, the emergency service provider shall certify the 149  
person's successful completion. 150

(B) A person may maintain certification as an emergency 151  
service telecommunicator by successfully completing continuing 152  
education coursework in emergency service telecommunicator 153  
training that is conducted by or under the direction of an 154  
emergency service provider. Prior to such coursework being 155  
conducted, the emergency service provider shall certify that the 156  
coursework meets the requirements of division ~~(B)~~(C) of section 157  
~~4742.03~~ 4742.04 of the Revised Code. If a person successfully 158  
completes the coursework, the emergency service provider shall 159  
certify the person's successful completion. 160

(C) Upon certification of a person under division (A) or (B) 161  
of this section, the emergency service provider that certifies the 162  
person shall send a copy of the certification to the person and to 163  
the emergency service provider by whom the person is employed 164  
unless the emergency service provider certifying the person is the 165  
person's employer. 166

**Sec. ~~4742.05~~ 4742.06.** (A) A career school that holds a valid 167

certificate of registration from the state board of career 168  
colleges and schools may apply to the state board of education for 169  
certification of a basic course of emergency service 170  
telecommunicator training or of continuing education coursework in 171  
emergency service telecommunicator training. The state board of 172  
education shall prescribe the form of the application. 173

(B) Upon receipt of an application, the state board of 174  
education shall review it and consider whether the proposed course 175  
or coursework meets the requirements of division (A) or ~~(B)~~(C) of 176  
section ~~4742.03~~ 4742.04 of the Revised Code concerning course 177  
length and content. If the proposed course or coursework meets 178  
those requirements, the state board of education shall issue a 179  
certification of that fact to the career school. Inclusion of 180  
on-site verifiable electronic training as part of a proposed basic 181  
or continuing education course shall not be a reason for the state 182  
board to deny certification. 183

(C) If, after receiving a certification from the state board 184  
of education under this section, the career school changes the 185  
approved course or coursework, the prior certification is canceled 186  
and the career school shall apply to the state board of education 187  
for certification of the changed course or coursework. 188

**Sec. ~~4742.06~~ 4742.07.** (A) A person may obtain certification 189  
as an emergency service telecommunicator by successfully 190  
completing a basic course of emergency service telecommunicator 191  
training that is conducted by a career school that has obtained 192  
certification of that course from the state board of education 193  
under section ~~4742.05~~ 4742.06 of the Revised Code. If a person 194  
successfully completes the course, the career school shall certify 195  
the person's successful completion. 196

(B) A person may maintain certification as an emergency 197  
service telecommunicator by successfully completing continuing 198

education coursework in emergency service telecommunicator 199  
training that is conducted by a career school that has obtained 200  
certification of that coursework from the state board of education 201  
under section ~~4742.05~~ 4742.06 of the Revised Code. If a person 202  
successfully completes the coursework, the career school shall 203  
certify the person's successful completion. 204

(C) Upon certification of a person's successful completion 205  
under division (A) or (B) of this section, the career school shall 206  
send a copy of the certification to the person and to the 207  
emergency service provider that employs the person. 208

(D) Tuition and materials costs for a person enrolled in a 209  
certified basic or continuing education course conducted by a 210  
career school shall be paid by the person, an emergency service 211  
provider, or any other entity on behalf of the person or an 212  
emergency service provider. 213

**Section 2.** That existing sections 4742.02, 4742.03, 4742.04, 214  
4742.05, and 4742.06 of the Revised Code are hereby repealed. 215