### As Introduced

# 129th General Assembly Regular Session 2011-2012

S. B. No. 264

#### **Senator Jones**

Cosponsors: Senators Niehaus, Burke, Lehner

## A BILL

To amend sections 173.47, 5111.222, and 5111.244 and
to enact section 5111.245 of the Revised Code and
to amend Section 309.30.70 of Am. Sub. H.B. 153 of
the 129th General Assembly regarding quality
incentive payments and quality bonuses paid to
nursing facilities under the Medicaid program.

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## BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That sections 173.47, 5111.222, and 5111.244 be 7
amended and section 5111.245 of the Revised Code be enacted to 8
read as follows:

Sec. 173.47. (A) For purposes of publishing the Ohio 10 long-term care consumer guide, the department of aging shall 11 conduct or provide for the conduct of an annual customer 12 satisfaction survey of each long-term care facility. The results 13 of the surveys may include information obtained from long-term 14 care facility residents, their families, or both. A survey that is 15 to include information obtained from nursing facility residents 16 shall include the questions specified in divisions (C)(7)(a) and 17 (b) and (18) of section 5111.244 of the Revised Code. A survey 18 that is to include information obtained from the families of 19

nursing facility residents shall include the questions specified	20
in divisions (C)(8)(a) and (b) and (19) of section 5111.244 of the	21
Revised Code.	22
(B) Each long-term care facility shall cooperate in the	23
conduct of its annual customer satisfaction survey.	24
Sec. 5111.222. (A) Except as otherwise provided by sections	25
5111.20 to 5111.331 of the Revised Code and by division (B) of	26
this section, the <del>payments</del> total rate that the department of job	27
and family services shall agree to make pay for a fiscal year to	28
the provider of a nursing facility pursuant to a provider	29
agreement shall equal the sum of all of the following:	30
(1) The rate for direct care costs determined for the nursing	31
facility under section 5111.231 of the Revised Code;	32
(2) The rate for ancillary and support costs determined for	33
the nursing facility's ancillary and support cost peer group under	34
section 5111.24 of the Revised Code;	35
(3) The rate for tax costs determined for the nursing	36
facility under section 5111.242 of the Revised Code;	37
(4) The quality incentive payment paid to the nursing	38
facility under section 5111.244 of the Revised Code;	39
(5) The rate for capital costs determined for the nursing	40
facility's capital costs peer group under section 5111.25 of the	41
Revised Code.	42
(B) The department shall adjust the rates otherwise	43
determined under division (A) of this section as directed by the	44
general assembly through the enactment of law governing medicaid	45
payments to providers of nursing facilities, including any law	46
that establishes factors by which the rates are to be adjusted.	47
(C) In addition to paying a nursing facility provider the	48

total rate determined for the nursing facility under division (A)	49
of this section for a fiscal year, the department shall pay the	50
provider a quality bonus under section 5111.245 of the Revised	51
Code for that fiscal year if the provider's nursing facility is a	52
qualifying nursing facility, as defined in that section, for that	53
fiscal year. The quality bonus shall not be part of the total	54
rate.	55
Sec. 5111.244. (A) As used in this section, "deficiency" and	56
"standard survey" have the same meanings as in section 5111.35 of	57
the Revised Code:	58
(1) "Applicable percentage" means the percentage that the	59
department of job and family services specifies for a particular	60
accountability measure pursuant to division (D) of this section.	61
(2) "Complaint surveys" has the same meaning as in 42 C.F.R.	62
488.30.	63
(3) "Customer satisfaction survey" means the annual survey of	64
long-term care facilities required by section 173.47 of the	65
Revised Code.	66
(4) "Deficiency" has the same meaning as in 42 C.F.R.	67
488.301.	68
(5) "Family satisfaction survey" means a customer	69
satisfaction survey, or part of a customer satisfaction survey,	70
that contains the results of information obtained from the	71
families of a nursing facility's residents.	72
(6) "Minimum data set" means the standardized, uniform	73
comprehensive assessment of nursing facility residents that is	74
used to identify potential problems, strengths, and preferences of	75
residents and is part of the resident assessment instrument	76
required by section 1919(e)(5) of the "Social Security Act," 101	77
Stat. 1330-197 (1987), 42 U.S.C. 1396r(e)(5), as amended.	78

(7) "National voluntary consensus standards for nursing	79
homes" means measures used to determine the quality of care	80
provided by nursing facilities as endorsed by the national quality	81
forum.	82
(8) "Nurse aide" has the same meaning as in section 3721.21	83
of the Revised Code.	84
(9) "Resident satisfaction survey" means a customer	85
satisfaction survey, or part of a customer satisfaction survey,	86
that contains the results of information obtained from a nursing	87
<pre>facility's residents.</pre>	88
(10) "Room mirror" means a mirror that is located in either	89
of the following rooms:	90
(a) A resident bathroom if the sink used by a resident after	91
the resident uses the resident bathroom is in the resident	92
<pre>bathroom;</pre>	93
(b) A resident's room if the sink used by a resident after	94
the resident uses the resident bathroom is in the resident's room.	95
(11) "Room sink" means a sink that is located in either of	96
the following rooms:	97
(a) A resident bathroom if the sink used by a resident after	98
the resident uses the resident bathroom is in the resident	99
<pre>bathroom;</pre>	100
(b) A resident's room if the sink used by a resident after	101
the resident uses the resident bathroom is in the resident's room.	102
(12) "Standard survey" has the same meaning as in 42 C.F.R.	103
<u>488.301</u> .	104
(B) The (1) Each fiscal year, the department of job and	105
family services shall pay a quality incentive payment to the	106
provider of each nursing facility a quality incentive payment that	107
is awarded one or more points for meeting accountability measures	108

(2) The maximum quality incentive payment that may be paid to	119
the provider of a nursing facility for a fiscal year shall be	120
sixteen dollars and forty-four cents per medicaid day.	121
(C) <del>(1) For fiscal year 2012 only and subject</del> Subject to	122
division $\frac{(C)(2)(D)}{(D)}$ of this section, the department shall award	123
each nursing facility participating in the medicaid program points	124
one point for meeting each of the following accountability	125
measures the facility meets:	126
(a) The facility had no health deficiencies on the facility's	127
most recent standard survey.	128
(b) The facility had no health deficiencies with a scope and	129
severity level greater than E, as determined under nursing	130
facility certification standards established under Title XIX, on	131
the facility's most recent standard survey.	132
(c) The facility's resident satisfaction is above the	133
statewide average.	134
(d) The facility's family satisfaction is above the statewide	135
<del>average.</del>	136
(e) The number of hours the facility employs nurses is above	137
the statewide average.	138
che beatewide average:	130

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residents at least one of the following dining choices for at	169
<pre>least one meal each day:</pre>	170
(a) Restaurant-style dining in which food is brought from the	171
food preparation area to residents per the residents' orders;	172
(b) Buffet-style dining in which residents obtain their own	173
food, or have the facility's staff bring food to them per the	174
residents' directions, from the buffet;	175
(c) Family-style dining in which food is customarily served	176
on a platter and shared by residents;	177
(d) Open dining in which residents have at least a two-hour	178
period to choose when to have a meal;	179
(e) Twenty-four-hour dining in which residents may order	180
meals from the facility any time of the day.	181
(6) At least fifty per cent of the facility's residents are	182
able to take a bath or shower as often as they choose.	183
(7) The facility has at least both of the following scores on	184
its resident satisfaction survey:	185
(a) With regard to the question in the survey regarding	186
residents' ability to choose when to go to bed in the evening, at	187
<u>least eighty-nine;</u>	188
(b) With regard to the question in the survey regarding	189
residents' ability to choose when to get out of bed in the	190
morning, at least seventy-six.	191
(8) The facility has at least both of the following scores on	192
its family satisfaction survey:	193
(a) With regard to the question in the survey regarding	194
residents' ability to choose when to go to bed in the evening, at	195
<u>least eighty-eight;</u>	196
(b) With regard to the question in the survey regarding	197

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residents' ability to choose when to get out of bed in the	198
morning, at least seventy-five.	199
(9) All of the following apply to the facility:	200
(a) At least seventy-five per cent of the facility's	201
residents have the opportunity, following admission to the	202
facility and before completing or quarterly updating their	203
individual plans of care, to discuss their goals for the care they	204
are to receive at the facility, including their preferences for	205
advance care planning, with a member of the residents' healthcare	206
teams that the facility, residents, and residents' sponsors	207
consider appropriate.	208
(b) The facility records the residents' care goals, including	209
the residents' advance care planning preferences, in their medical	210
records.	211
(c) The facility uses the residents' care goals, including	212
the residents' advance care planning preferences, in the	213
development of the residents' individual plans of care.	214
(10) As calculated in accordance with the national voluntary	215
consensus standards for nursing homes, not more than the	216
applicable percentage of the facility's long-stay residents report	217
severe to moderate pain during the minimum data set assessment	218
process.	219
(11) As calculated in accordance with the national voluntary	220
consensus standards for nursing homes, not more than the	221
applicable percentage of the facility's long-stay, high-risk	222
residents have been assessed as having one or more stage two,	223
three, or four pressure ulcers during the minimum data set	224
assessment process.	225
(12) As calculated in accordance with the national voluntary	226
consensus standards for nursing homes, not more than the	227
applicable percentage of the facility's long-stay residents were	228

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physically restrained as reported during the minimum data set	229
assessment process.	230
(13) As calculated in accordance with the national voluntary	231
consensus standards for nursing homes, less than the applicable	232
percentage of the facility's long-stay residents had a urinary	233
tract infection as reported during the minimum data set assessment	234
process.	235
(14) The facility uses a tool for tracking residents!	236
admissions to hospitals.	237
(15) At least fifty per cent of the facility's	238
medicaid-certified beds are in private rooms.	239
(16) The facility has accessible resident bathrooms, all of	240
which meet at least two of the following standards and at least	241
some of which meet all of the following standards:	242
(a) There are room mirrors that are accessible to residents	243
in wheelchairs, can be adjusted so as to be visible to residents	244
who are seated or standing, or both.	245
(b) There are room sinks that are accessible to residents in	246
wheelchairs and have clearance for wheelchairs.	247
(c) There are room sinks that have faucets with adaptive or	248
easy-to-use lever or paddle handles.	249
(17) The facility maintains and provides to its staff and	250
residents a written policy that prohibits the use of overhead	251
paging systems or limits the use of overhead paging systems to	252
emergencies, as defined in the policy.	253
(18) The facility has a score of at least ninety on its	254
resident satisfaction survey with regard to the question in the	255
survey regarding residents' ability to personalize their rooms	256
with personal belongings.	257
(19) The facility has a score of at least ninety-five on its	258

family satisfaction survey with regard to the question in the	259
survey regarding residents' ability to personalize their rooms	260
with personal belongings.	261
(20) The facility does both of the following:	262
(a) Maintains a written policy that requires consistent	263
assignment of nurse aides and specifies the goal of having a	264
resident receive nurse aide care from not more than eight	265
different nurse aides during a thirty-day period;	266
(b) Communicates the policy to its staff, residents, and	267
families of residents.	268
(21) The facility's staff retention rate is at least	269
seventy-five per cent.	270
(22) The facility's turnover rate for nurse aides is not	271
higher than sixty-five per cent.	272
(23) A nurse aide attends and participates in at least fifty	273
per cent of the resident care conferences in the facility for	274
residents for whom the nurse aide is a primary caregiver.	275
(D) Except where the period of time is expressly stated in	276
division (C) of this section, the department shall specify the	277
period of time for which a nursing facility must meet an	278
accountability measure for the nursing facility to be awarded a	279
point for the accountability measure. For the purpose of quality	280
incentive payments to be made for fiscal year 2013, the period of	281
time for which the accountability measures identified in divisions	282
(C)(3), (5), (6), (9) to (17), (20), (22), and (23) of this	283
section must be met shall not be calendar year 2011.	284
The department shall award points pursuant to division	285
$(C)(1)\frac{(c)}{(c)}$ , $(7)$ , or $\frac{(d)}{(18)}$ of this section to a nursing facility	286
only if a <del>survey of</del> resident <del>or family</del> satisfaction <u>survey</u> was	287
conducted initiated under section 173.47 of the Revised Code for	288

the nursing facility in the calendar year 2010 preceding the	289
fiscal year for which the points are to be awarded.	290
restar year for writer the points are to be awarded.	290
(D)(1) For fiscal year 2013 and thereafter, the department	291
shall award each nursing facility participating in the medicaid	292
program points for meeting accountability measures in accordance	293
with amendments to be made to this section not later than December	294
31, 2011, that provide for all of the following:	295
(a) Meaningful accountability measures of quality of care,	296
quality of life, and nursing facility staffing;	297
(b) The maximum number of points that a nursing facility may	298
earn for meeting accountability measures;	299
(c) A methodology for calculating the quality incentive	300
payment that recognizes different business and care models in	301
nursing facilities by providing flexibility in nursing facilities!	302
ability to earn the entire quality incentive payment;	303
(d) A quality bonus to be paid at the end of a fiscal year in	304
a manner that provides for all funds that the general assembly	305
intends to be used for the quality incentive payment for that	306
fiscal year are distributed to nursing facilities.	307
(2) For the purpose of division (D)(1)(d) of this section,	308
the amount of funds that the general assembly intends to be used	309
for the quality incentive payment for a fiscal year shall be the	310
product of the following:	311
(a) The number of medicaid days in the fiscal year;	312
(b) The maximum quality incentive payment the general	313
assembly has specified in law to be paid to nursing facilities for	314
that fiscal year.	315
The department shall award points pursuant to division	316
(C)(2), (8), or (19) of this section to a nursing facility only if	317
a family satisfaction survey was initiated under section 173.47 of	318

the Revised Code for the nursing facility in the calendar year	319
preceding the fiscal year for which the points are to be awarded.	320
The department shall specify the percentages to be used for	321
the purposes of divisions (C)(10), (11), (12), and (13) of this	322
section. In specifying the percentages, the department shall	323
provide for at least fifty per cent of nursing facilities to earn	324
points for meeting the accountability measures identified in those	325
divisions as determined using the 3.0 version of the minimum data	326
set.	327
Not later than July 1, 2013, the department shall adjust the	328
score used for the purpose of the accountability measure	329
identified in division (C)(8)(b) of this section in a manner that	330
causes the score to be the average score that nursing facilities	331
earn for that accountability measure on the family satisfaction	332
survey initiated in calendar year 2012.	333
(E) The director of job and family services shall adopt rules	334
under section 5111.02 of the Revised Code as necessary to	335
implement this section.	336
The rules may specify what is meant by "some" as that word is	337
used in division (C)(16) of this section.	338
Sec. 5111.245. (A) As used in this section:	339
(1) "Point days for a fiscal year" means the product of the	340
following:	341
(a) A qualifying nursing facility's quality bonus points for	342
the fiscal year;	343
(b) The number of the qualifying nursing facility's medicaid	344
days in the fiscal year.	345
(2) "Qualifying nursing facility" means a nursing facility	346
that qualifies for a quality bonus for a fiscal year as determined	347
under division (B) of this section.	348

(3) "Quality bonus points for a fiscal year" means the amount	349
determined by subtracting five from the number of points awarded	350
to a qualifying nursing facility under division (C) of section	351
5111.244 of the Revised Code for a fiscal year.	352
(4) "Residual budgeted amount for quality incentive payments	353
for a fiscal year" means the amount determined for a fiscal year	354
as follows:	355
(a) Multiply the total number of medicaid days in the fiscal	356
year by sixteen dollars and forty-four cents;	357
(b) Determine the total amount of quality incentive payments	358
that is to be paid under section 5111.244 of the Revised Code to	359
all nursing facility providers for the fiscal year;	360
(c) Subtract the amount determined under division (A)(4)(b)	361
of this section from the product calculated under division	362
(A)(4)(a) of this section.	363
(B) The department of job and family services shall pay a	364
nursing facility provider a quality bonus for a fiscal year if	365
both of the following apply:	366
(1) The provider's nursing facility is awarded more than five	367
points under division (C) of section 5111.244 of the Revised Code	368
for the fiscal year.	369
(2) The residual budgeted amount for quality incentive	370
payments for the fiscal year is greater than zero.	371
(C) The total quality bonus to be paid to the provider of a	372
qualifying nursing facility for a fiscal year shall equal the	373
<pre>product of the following:</pre>	374
(1) The quality bonus per medicaid day for the fiscal year	375
determined for the provider's qualifying nursing facility under	376
division (D) of this section;	377
(2) The number of the qualifying nursing facility's medicaid	378

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days in the fiscal year.	379
(D) A qualifying nursing facility's quality bonus per	380
medicaid day for a fiscal year shall be the product of the	381
<pre>following:</pre>	382
(1) The nursing facility's quality bonus points for the	383
<pre>fiscal year;</pre>	384
(2) The quality bonus per point for the fiscal year	385
determined under division (E) of this section.	386
(E) The quality bonus per point for a fiscal year shall be	387
determined as follows:	388
(1) Determine the number of each qualifying nursing	389
facility's point days for the fiscal year;	390
(2) Determine the sum of all qualifying nursing facilities'	391
point days for the fiscal year;	392
(3) Divide the residual budgeted amount for quality incentive	393
payments for the fiscal year by the sum determined under division	394
(E)(2) of this section.	395
(F) The calculation of a qualifying nursing facility's bonus	396
payment is not subject to appeal under Chapter 119. of the Revised	397
Code.	398
(G) The director of job and family services may adopt rules	399
under section 5111.02 of the Revised Code as necessary to	400
implement this section.	401
Section 2. That existing sections 173.47, 5111.222, and	402
5111.244 of the Revised Code are hereby repealed.	403
Section 3. That Section 309.30.70 of Am. Sub. H.B. 153 of the	404
129th General Assembly be amended to read as follows:	405

Sec. 309.30.70. FISCAL YEAR 2013 MEDICAID REIMBURSEMENT	406
SYSTEM FOR NURSING FACILITIES	407
(A) As used in this section:	408
"Franchise permit fee," "Medicaid days," "nursing facility,"	409
and "provider" have the same meanings as in section 5111.20 of the	410
Revised Code.	411
"Low resource utilization resident" means a Medicaid	412
recipient residing in a nursing facility who, for purposes of	413
calculating the nursing facility's Medicaid reimbursement rate for	414
direct care costs, is placed in either of the two lowest resource	415
utilization groups, excluding any resource utilization group that	416
is a default group used for residents with incomplete assessment	417
data.	418
"Nursing facility services" means nursing facility services	419
covered by the Medicaid program that a nursing facility provides	420
to a resident of the nursing facility who is a Medicaid recipient	421
eligible for Medicaid-covered nursing facility services.	422
(B) Except as otherwise provided by this section, the	423
provider of a nursing facility that has a valid Medicaid provider	424
agreement on June 30, 2012, and a valid Medicaid provider	425
agreement during fiscal year 2013 shall be paid, for nursing	426
facility services the nursing facility provides during fiscal year	427
2013, the rate calculated for the nursing facility under sections	428
5111.20 to 5111.331 of the Revised Code with the following	429
adjustments:	430
(1) The, except that the cost per case mix-unit calculated	431
under section 5111.231 of the Revised Code, the rate for ancillary	432
and support costs calculated under section 5111.24 of the Revised	433
Code, the rate for tax costs calculated under section 5111.242 of	434
the Revised Code, and the rate for capital costs calculated under	435

Section 5. Sections 1 to 4 of this act shall take effect July

1, 2012.

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