As Passed by the Senate

129th General Assembly Regular Session 2011-2012

Sub. S. B. No. 271

Senator LaRose

Cosponsors: Senators Seitz, Jones, Manning, Widener, Eklund, Burke, Coley, Sawyer, Patton, Jordan, Schaffer, Beagle, Hite, Wagoner, Bacon, Daniels, Hughes, Lehner, Niehaus

A BILL

To amend sections 4927.07, 4927.08, 4927.11, and 1 4927.12 and to enact sections 4927.071 and 4927.10 2 of the Revised Code to establish certain 3 exemptions, including permitting the withdrawal of 4 services, for incumbent local exchange carriers 5 determined to be fully competitive, and, regarding 6 the provision of basic local exchange service, for 7 other telephone companies operating in the same 8 areas. 9

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That sections 4927.07, 4927.08, 4927.11, and	10	
4927.12 be amended and sections 4927.071 and 4927.10 of the	11	
Revised Code be enacted to read as follows:		
Sec. 4927.07. (A) A As used in this section:	13	
(1) "Exchange area" has the same meaning as in section	14	
4927.12 of the Revised Code.	15	

(2) "Fully competitive incumbent local exchange carrier" 16

means an incumbent local exchange carrier to which both of the				
following apply:	18			
(a) The carrier has elected the designation as a fully	19			
competitive incumbent local exchange carrier by notifying the	20			
public utilities commission in writing.	21			
(b) Either of the following applies to each exchange area in	22			
which the carrier is an incumbent local exchange carrier:	23			
<u>(i) The commission has made a prior determination that the</u>	24			
exchange area qualified for alternative regulation of basic local	25			
exchange service under Chapter 4901:1-4 of the Ohio Administrative	26			
Code as that chapter existed on September 13, 2010.	27			
(ii) The commission has found or has been deemed to have	28			
found that the carrier's application for the exchange area, filed	29			
under division (C)(3)(a) of section 4927.12 of the Revised Code,	30			
meets the requirements of that division.	31			
(B) Except as provided in divisions (C) and (E) of this	32			
section, a telephone company may withdraw any telecommunications	33			
service if it gives at least thirty days' prior notice to the	34			
public utilities commission and to its affected customers.	35			
(B) A (C)(1) Subject to the restrictions in division (C)(2)	36			
of this section, a fully competitive incumbent local exchange	37			
carrier may withdraw basic local exchange service if it gives at	38			
least ninety days' prior notice to all of the following:	39			
(a) The commission;	40			
(b) The consumers' counsel;	41			
(c) Affected customers, which notice may be provided in any	42			
reasonable manner, including a bill insert, bill message, direct	43			
mail, or, if the customer consents, by electronic means;	44			
(d) The public in accordance with a rule adopted by the	45			
commission that is consistent with the public notice requirements	46			

established in section 4909.19 of the Revised Code.	47		
Notice required under this division may be provided before	48		
the dates specified in division (C)(2) of this section, so that	49		
the withdrawal may take effect on those dates.			
(2) A fully competitive incumbent local exchange carrier may	51		
not withdraw basic local exchange service before July 1, 2013, in	52		
any exchange area to which division (A)(2)(b)(i) of this section	53		
applies. A fully competitive incumbent local exchange carrier may	54		
not withdraw basic local exchange service before July 1, 2014, in	55		
any exchange area to which division (A)(2)(b)(ii) of this section	56		
applies.	57		
(D) Except as provided in division (E) of this section, a	58		
telephone company may abandon entirely telecommunications service	59		
in this state if it gives at least thirty days' prior notice to	60		
the commission, to its wholesale and retail customers, and to any	61		
telephone company wholesale provider of its services.	62		
(C) (E) Divisions (A) and (B) , (C) , and (D) of this section	63		
do not apply to any of the following:	64		
(1) Basic local exchange service provided by an incumbent	65		
local exchange carrier that is not fully competitive;	66		
(2) Pole attachments under section 4905.71 of the Revised	67		
Code÷	68		
(3) Conduit and conduit occupancy under section 4905.71 of	69		
the Revised Code+	70		
(4) Interconnection and resale agreements approved under the	71		
"Telecommunications Act of 1996," 110 Stat. 56, 47 U.S.C. 151 et	72		
seq., as amended.	73		
(D) An incumbent local exchange carrier may not withdraw or	74		
abandon basic local exchange service.	75		
(E) A telephone company may not, without first filing a	76		

request with the commission and obtaining commission approval, 77 withdraw any tariff filed with the commission for pole attachments 78 or conduit occupancy under section 4905.71 of the Revised Code or 79 abandon service provided under that section. 80 (3) Interconnection and resale agreements approved under the 81 "Telecommunications Act of 1996," 110 Stat. 56, 47 U.S.C. 151 et 82 seq., as amended. 83 Sec. 4927.071. (A) As used in this section: 84 (1) "Exchange area" has the same meaning as in section 85 4927.12 of the Revised Code. 86 (2) "Fully competitive incumbent local exchange carrier" has 87 the same meaning as in section 4927.07 of the Revised Code. 88 (B) Not later than one hundred twenty days after the 89 effective date of this section, the public utilities commission 90 may adopt a rule that addresses situations in which a fully 91 competitive incumbent local exchange carrier provides notice of 92 the withdrawal of basic local exchange service and no other 93 comparable service is available at one or more customer locations 94 in the exchange area where the service is to be withdrawn. The 95 commission shall establish a competitively and technologically 96 neutral process by which such service may be provided to those 97 customer locations. In doing so, the commission shall rely on the 98 national broadband plan and the connect America fund adopted by 99 the federal communications commission in determining the 100 availability of comparable service and the funding for that 101 service. The commission shall not adopt a funding mechanism for 102 this process or service and shall not order any carrier to provide 103 such service involuntarily to those customer locations. 104

Sec. 4927.08. (A) A Except as provided in section 4927.10 of 105 the Revised Code, a telephone company providing basic local 106 exchange service shall conduct its operations so as to ensure that 107 the service is available, adequate, and reliable, consistent with 108 applicable industry standards. 109

(B) The public utilities commission shall adopt rules
prescribing the following standards for the provision of basic
local exchange service, and shall adopt no other rules regarding
that service except as expressly authorized in this chapter:

(1) Basic local exchange service shall be installed within
five business days of the receipt by a telephone company of a
completed application for that service.

(2) A basic local exchange service outage or
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service-affecting problem shall be repaired within seventy-two
hours after it is reported to the telephone company, and the
telephone company shall make reasonable efforts to repair a basic
local exchange service outage within twenty-four hours, excluding
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Sundays and legal holidays, after the outage is reported to the
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telephone company.

(3)(a) Except as provided in division (B)(3)(b) of this 124 section, if a basic local exchange service outage is reported to 125 the telephone company and lasts more than seventy-two hours, the 126 telephone company shall credit every affected customer, of which 127 the telephone company is aware, in the amount of one month's 128 charges for basic local exchange service. 129

(b) If the outage is caused by a customer, the telephonecompany may elect not to credit that customer.131

(4) No telephone company shall establish a due date earlier
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than fourteen consecutive days after the date the bill is
postmarked for a bill for basic local exchange service provided to
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end users.

(5) A telephone company may disconnect basic local exchange 136

service for nonpayment of any amount past due on a billed account 137 not earlier than fourteen days after the due date of the 138 customer's bill, provided that the customer is given notice of the 139 disconnection seven days before the disconnection. 140

(6) A telephone company may require a deposit, not to exceed 141 two hundred thirty per cent of a reasonable estimate of one 142 month's service charges, for the installation of basic local 143 exchange service for any person that it determines, in its 144 discretion, is not creditworthy. 145

(7) A telephone company shall, unless prevented from doing so 146 by circumstances beyond the telephone company's control or unless 147 the customer requests otherwise, reconnect a customer whose basic 148 local exchange service was disconnected for nonpayment of past due 149 charges not later than one business day after the day the earlier 150 of the following occurs: 151

(a) The receipt by the telephone company of the full amountof past due charges;153

(b) The receipt by the telephone company of the first payment 154under a mutually agreed-upon payment arrangement. 155

(C) The rules described in division (B) of this section shall
provide for a waiver of the standards described in that division
in circumstances determined appropriate by the commission.

<u>Sec. 4927.10.</u>	(A) As used	<u>in this section:</u>	159
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<u>(1)</u> "Ex	<u>change</u> area	<u>a" has th</u>	<u>e same</u>	meaning	as	in	section	160
<u>4927.12 of t</u>	he Revised	Code.						161

(2) "Fully competitive incumbent local exchange carrier" has162the same meaning as in section 4927.07 of the Revised Code.163

(B) On the applicable date for each exchange area as164prescribed in division (C)(2) of section 4927.07 of the Revised165Code, whether or not basic local exchange service is withdrawn166

pursuant to that division:

(1) Section 4927.08 of the Revised Code and any rules adopted168under that section do not apply to a fully competitive incumbent169local exchange carrier, or to any other telephone company to the170extent that the telephone company provides basic local exchange171service in the same exchange area of the fully competitive172incumbent local exchange carrier.173

(2) Section 4927.11 of the Revised Code and any rules adopted174under that section do not apply to a fully competitive incumbent175local exchange carrier.176

Sec. 4927.11. (A) Except as otherwise provided in this 177 section and section 4927.10 of the Revised Code, an incumbent 178 local exchange carrier shall provide basic local exchange service 179 to all persons or entities in its service area requesting that 180 service, and that service shall be provided on a reasonable and 181 nondiscriminatory basis. 182

(B)(1) An incumbent local exchange carrier is not obligated 183 to construct facilities and provide basic local exchange service, 184 or any other telecommunications service, to the occupants of 185 multitenant real estate, including, but not limited to, 186 apartments, condominiums, subdivisions, office buildings, or 187 office parks, if the owner, operator, or developer of the 188 multitenant real estate does any of the following to the benefit 189 of any other telecommunications service provider: 190

(a) Permits only one provider of telecommunications service
to install the company's facilities or equipment during the
construction or development phase of the multitenant real estate;
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(b) Accepts or agrees to accept incentives or rewards that
are offered by a telecommunications service provider to the owner,
operator, developer, or occupants of the multitenant real estate
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and are contingent on the provision of telecommunications service 197 by that provider to the occupants, to the exclusion of services 198 provided by other telecommunications service providers; 199

(c) Collects from the occupants of the multitenant real
 estate any charges for the provision of telecommunications service
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 to the occupants, including charges collected through rents, fees,
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 or dues.

(2) A carrier not obligated to construct facilities and
provide basic local exchange service pursuant to division (B)(1)
of this section shall notify the public utilities commission of
that fact within one hundred twenty days of receiving knowledge
thereof.

(3) The commission by rule may establish a process for
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determining a necessary successor telephone company to provide
service to real estate described in division (B)(1) of this
section when the circumstances described in that division cease to
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exist.

(4) An incumbent local exchange carrier that receives a 214 request from any person or entity to provide service under the 215 circumstances described in division (B)(1) of this section shall, 216 within fifteen days of such receipt, provide notice to the person 217 or entity specifying whether the carrier will provide the 218 requested service. If the carrier provides notice that it will not 219 serve the person or entity, the notice shall describe the person's 220 or entity's right to file a complaint with the commission under 221 section 4927.21 of the Revised Code within thirty days after 222 receipt of the notice. In resolving any such complaint, the 223 commission's determination shall be limited to whether any 224 circumstance described in divisions (B)(1)(a) to (c) of this 225 section exists. Upon a finding by the commission that such a 226 circumstance exists, the complaint shall be dismissed. Upon a 227 finding that such circumstances do not exist, the person's or 228 entity's sole remedy shall be provision by the carrier of the 229 requested service within a reasonable time. 230

(C) An incumbent local exchange carrier may apply to the 231 commission for a waiver from compliance with division (A) of this 232 section. The application shall include, at a minimum, the reason 233 for the requested waiver, the number of persons or entities who 234 would be impacted by the waiver, and the alternatives that would 235 be available to those persons or entities if the waiver were 236 granted. The incumbent local exchange carrier applying for the 237 waiver shall publish notice of the waiver application one time in 238 a newspaper of general circulation throughout the service area 239 identified in the application and shall provide additional notice 240 to affected persons or entities as required by the commission in 241 rules adopted under this division. The commission's rules shall 242 define "affected" for purposes of this division. The commission 243 shall afford such persons or entities a reasonable opportunity to 244 comment to the commission on the application. This opportunity 245 shall include a public hearing conducted in accordance with rules 246 adopted under this division and conducted in the service area 247 identified in the application. After a reasonable opportunity to 248 comment has been provided, but not later than one hundred twenty 249 days after the application is filed, the commission either shall 250 issue an order granting the waiver if, upon investigation, it 251 finds the waiver to be just, reasonable, and not contrary to the 252 public interest, and that the applicant demonstrates a financial 253 hardship or an unusual technical limitation, or shall issue an 254 order denying the waiver based on a failure to meet those 255 standards and specifying the reasons for the denial. The 256 commission shall adopt rules to implement division (C) of this 257 section. 258

Sec. 4927.12. (A) As used in this section, "exchange area"259means a geographical service area established by an incumbent260

local exchange carrier and approved by the public utilities 261 commission. 262

(B) Subject to divisions (C), (D), and (E) of this section, 263
and upon not less than thirty days' notice to the public utilities 264
commission and to affected customers, an incumbent local exchange 265
carrier may alter its rates for basic local exchange service. 266

(C) In addition to the requirements of division (B) of this
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 section, all of the following apply to any upward alteration of
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 rates for basic local exchange service made under that division:
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(1) If the incumbent local exchange carrier, within twelve 270
months prior to the effective date of this section September 13, 271
<u>2010</u>, increased the carrier's rates for basic local exchange 272
service for an exchange area, both of the following apply: 273

(a) The incumbent local exchange carrier may not alter the274carrier's rates for basic local exchange service for the exchange275area upward by any amount during the period that ends twelve276months after the date of the last increase of the rates for basic277local exchange service.278

(b) In in no event may the incumbent local exchange carrier, 279 during the any twelve-month period that begins immediately after 280 the end date annual anniversary of the day of the period described 281 in division (C)(1)(a) of this section, and during any subsequent 282 twelve month period that rate increase, alter the carrier's rates 283 for basic local exchange service upward for the exchange area by 284 more than the amount authorized for an annual increase in the rate 285 for basic local exchange service by division (A) of rule 286 4901:1-4-11 of the Ohio Administrative Code as that rule existed 287 on the effective date of this section September 13, 2010. 288

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(2) If the incumbent local exchange carrier did not, within 290

twelve months prior to the effective date of this section 291 September 13, 2010, increase the carrier's rates for basic local 292 exchange service for an exchange area, and if the commission has 293 made a prior determination that the exchange area qualified for 294 alternative regulation of basic local exchange service under 295 Chapter 4901:1-4 of the Ohio Administrative Code as that chapter 296 existed on the effective date of this section September 13, 2010, 297 in no event may the incumbent local exchange carrier, during the 298 twelve-month period that begins on the effective date of this 299 section, and during any subsequent twelve-month period that begins 300 on September 13 of any year, alter the carrier's rates for basic 301 local exchange service upward for the exchange area by more than 302 the amount described in division (C)(1) of this section. 303

(3)(a) If the commission has not made a prior determination 304 that the exchange area qualified for alternative regulation of 305 basic local exchange service under Chapter 4901:1-4 of the Ohio 306 Administrative Code as that chapter existed on the effective date 307 of this section September 13, 2010, an incumbent local exchange 308 carrier may not alter its rates for basic local exchange service 309 upward for that exchange area unless the carrier first applies to 310 the commission and the commission determines that the application 311 demonstrates that two or more alternative providers offer, in the 312 exchange area, competing service to the basic local exchange 313 service offered by an incumbent local exchange carrier in the 314 exchange area, regardless of the technology and facilities used by 315 the alternative provider, the alternative provider's location, and 316 the extent of the alternative provider's service area within the 317 exchange area. An alternative provider includes a telephone 318 company, including a wireless service provider, a 319 telecommunications carrier, and a provider of internet 320 protocol-enabled services, including voice over internet protocol. 321

(b) Upon the filing of an application under division 322

(C)(3)(a) of this section, the commission shall be deemed to have 323
found that the application meets the requirements of that division 324
unless the commission, within thirty days after the filing of the 325
application, issues an order finding that the requirements have 326
not been met. 327

(c) In no event may an incumbent local exchange carrier that 328 applies to the commission under division (C)(3)(a) of this 329 section, during the twelve-month period that begins on the 330 thirty-first day after the company files the application, and 331 during any subsequent twelve-month period, alter the carrier's 332 rates for basic local exchange service upward for the exchange 333 area to which the application applies by more than the amount 334 described in division (C)(1) of this section. 335

(4) In no event may an incumbent local exchange carrier, 336 before January 1, 2012, alter the carrier's rates for basic local 337 exchange service upward for a customer receiving lifeline service 338 under section 4927.13 of the Revised Code Divisions (C)(1) and 339 (2), and division (C)(3)(c) of this section shall be applied 340 separately to business and residential classes of service. Under 341 those divisions, an incumbent local exchange carrier may alter 342 rates for basic local exchange service upward multiple times in 343 the same exchange area during a single twelve-month period 344 described in those divisions, as long as the total amount of the 345 upward alterations does not exceed the authorized amount described 346 in those divisions. 347

(D) Except as provided in division (E) of this section, no348banking of upward rate alterations made under division (B) of this349section is permitted.350

(E) At any time and upon not less than thirty days' notice to
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 the commission and to affected customers, an incumbent local
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 exchange carrier owned and operated exclusively by and solely for
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 its customers may alter its rates for basic local exchange service
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by any amount.	355		
(F) The rates, terms, and conditions for basic local exchange	356		
service and for installation and reconnection fees for basic local	357		
exchange service shall be tariffed in the manner prescribed by			
rule adopted by the commission.	359		
Section 2. That existing sections 4927.07, 4927.08, 4927.11,	360		
and 4927.12 of the Revised Code are hereby repealed.	361		
Section 3. Not later than one hundred twenty days after the	362		
effective date of this act, the Public Utilities Commission shall			
amend its rules to the extent necessary to bring them into			
conformity with this act.			
Section 4. Nothing in sections 4927.07, 4927.071, 4927.08,	366		

4927.10, 4927.11, and 4927.12 of the Revised Code as amended or 367 enacted by this act is intended to affect any contractual 368 obligation or any right or obligation under federal law or rules. 369