## As Introduced

130th General Assembly Regular Session 2013-2014

H. B. No. 159

### **Representatives Hackett, Schuring**

Cosponsors: Representatives Johnson, Brenner, Grossman, Thompson, Duffey, Maag, Green, Barborak, Stebelton, Cera, Buchy

# A BILL

To amend sections 1753.07, 1753.09, 3901.21, 3963.01,	1
3963.02, and 3963.03 of the Revised Code to	2
prohibit a health insurer from establishing a fee	3
schedule for dental providers for services that	4
are not covered by any contract or participating	5
provider agreement between the health insurer and	6
the dental provider.	7

## BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That sections 1753.07, 1753.09, 3901.21, 3963.01,	8
3963.02, and 3963.03 of the Revised Code be amended to read as	9
follows:	10

Sec. 1753.07. (A)(1) Prior to entering into a participation 11
contract with a provider under section 1751.13 of the Revised 12
Code, a health insuring corporation shall disclose basic 13
information regarding its programs and procedures to the provider. 14
The information shall include all of the following: 15

(a) How a participating provider is reimbursed for the
participating provider's services, including the range and
structure of any financial risk sharing arrangements, a

description of any incentive plans, and, if reimbursed according	19
to a type of fee-for-service arrangement, the level of	20
reimbursement for the participating provider's services;	21
(b) Insofar as division (A)(1) of section 3963.03 of the	22
Revised Code is applicable, all of the information that is	23
described in that division and is not included in division	24
(A)(1)(a) of this section.	25
(2) Prior to entering into a participation contract with a	26
provider under section 1751.13 of the Revised Code, a health	27
insuring corporation shall disclose the following information upon	28
the provider's request:	29
(a) How referrals to other participating providers or to	30
nonparticipating providers are made;	31
(b) The availability of dispute resolution procedures and the	32
potential for cost to be incurred;	33
(c) How a participating provider's name and address will be	34
used in marketing materials.	35
(B) A health insuring corporation shall provide all of the	36
following to a participating provider:	37
(1) Any material incorporated by reference into the	38
participation contract, that is not otherwise available as a	39
public record, if such material affects the participating	40
provider;	41
(2) Administrative manuals related to provider participation,	42
if any;	43
(3) Insofar as division (B) of section 3963.03 of the Revised	44
Code is applicable, the summary disclosure form with the	45
disclosures required under that division;	46
(4) A signed and dated copy of the final participation	47
contract.	48

(C) Nothing Except as otherwise provided in division (E) of
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section 3963.02 of the Revised Code, nothing in this section
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requires a health insuring corporation providing specialty health
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care services or supplemental health care services to disclose the
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health insuring corporation's aggregate maximum allowable fee
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table used to determine providers' fees or fee schedules.

sec. 1753.09. (A) Except as provided in division (D) of this 55 section, prior to terminating the participation of a provider on 56 the basis of the participating provider's failure to meet the 57 health insuring corporation's standards for quality or utilization 58 in the delivery of health care services, a health insuring 59 corporation shall give the participating provider notice of the 60 reason or reasons for its decision to terminate the provider's 61 participation and an opportunity to take corrective action. The 62 health insuring corporation shall develop a performance 63 improvement plan in conjunction with the participating provider. 64 If after being afforded the opportunity to comply with the 65 performance improvement plan, the participating provider fails to 66 do so, the health insuring corporation may terminate the 67 participation of the provider. 68

(B)(1) A participating provider whose participation has been
terminated under division (A) of this section may appeal the
termination to the appropriate medical director of the health
insuring corporation. The medical director shall give the
participating provider an opportunity to discuss with the medical
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director the reason or reasons for the termination.

(2) If a satisfactory resolution of a participating
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provider's appeal cannot be reached under division (B)(1) of this
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section, the participating provider may appeal the termination to
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a panel composed of participating providers who have comparable or
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higher levels of education and training than the participating
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provider making the appeal. A representative of the participating	80
provider's specialty shall be a member of the panel, if possible.	81
This panel shall hold a hearing, and shall render its	82
recommendation in the appeal within thirty days after holding the	83
hearing. The recommendation shall be presented to the medical	84
director and to the participating provider.	85
(3) The medical director shall review and consider the	86
panel's recommendation before making a decision. The decision	87
rendered by the medical director shall be final.	88
(C) A provider's status as a participating provider shall	89
remain in effect during the appeal process set forth in division	90
(B) of this section unless the termination was based on any of the	91
reasons listed in division (D) of this section.	92
(D) Notwithstanding division (A) of this section, a	93
provider's participation may be immediately terminated if the	94
participating provider's conduct presents an imminent risk of harm	95
to an enrollee or enrollees; or if there has occurred unacceptable	96
quality of care, fraud, patient abuse, loss of clinical	97
privileges, loss of professional liability coverage, incompetence,	98
or loss of authority to practice in the participating provider's	99
field; or if a governmental action has impaired the participating	100
provider's ability to practice.	101
(E) Divisions (A) to (D) of this section apply only to	102
providers who are natural persons.	103
(F)(1) Nothing in this section prohibits a health insuring	104
corporation from rejecting a provider's application for	105
participation, or from terminating a participating provider's	106

contract, if the health insuring corporation determines that the107health care needs of its enrollees are being met and no need108exists for the provider's or participating provider's services.109

(2) Nothing in this section shall be construed as prohibiting 110

section.

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a health insuring corporation from terminating a participating 111 provider who does not meet the terms and conditions of the 112 participating provider's contract. 113 (3) Nothing in this section shall be construed as prohibiting 114 a health insuring corporation from terminating a participating 115 provider's contract pursuant to any provision of the contract 116 described in division (E) (F)(2) of section 3963.02 of the Revised 117 Code, except that, notwithstanding any provision of a contract 118 described in that division, this section applies to the 119 termination of a participating provider's contract for any of the 120 causes described in divisions (A), (D), and (F)(1) and (2) of this 121

(G) The superintendent of insurance may adopt rules as
necessary to implement and enforce sections 1753.06, 1753.07, and
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1753.09 of the Revised Code. Such rules shall be adopted in
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accordance with Chapter 119. of the Revised Code.
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sec. 3901.21. The following are hereby defined as unfair and 127
deceptive acts or practices in the business of insurance: 128

(A) Making, issuing, circulating, or causing or permitting to 129 be made, issued, or circulated, or preparing with intent to so 130 use, any estimate, illustration, circular, or statement 131 misrepresenting the terms of any policy issued or to be issued or 132 the benefits or advantages promised thereby or the dividends or 133 share of the surplus to be received thereon, or making any false 134 or misleading statements as to the dividends or share of surplus 135 previously paid on similar policies, or making any misleading 136 representation or any misrepresentation as to the financial 137 condition of any insurer as shown by the last preceding verified 138 statement made by it to the insurance department of this state, or 139 as to the legal reserve system upon which any life insurer 140 operates, or using any name or title of any policy or class of 141 policies misrepresenting the true nature thereof, or making any 142 misrepresentation or incomplete comparison to any person for the 143 purpose of inducing or tending to induce such person to purchase, 144 amend, lapse, forfeit, change, or surrender insurance. 145

Any written statement concerning the premiums for a policy 146 which refers to the net cost after credit for an assumed dividend, 147 without an accurate written statement of the gross premiums, cash 148 values, and dividends based on the insurer's current dividend 149 scale, which are used to compute the net cost for such policy, and 150 a prominent warning that the rate of dividend is not guaranteed, 151 is a misrepresentation for the purposes of this division. 152

(B) Making, publishing, disseminating, circulating, or 153 placing before the public or causing, directly or indirectly, to 154 be made, published, disseminated, circulated, or placed before the 155 public, in a newspaper, magazine, or other publication, or in the 156 form of a notice, circular, pamphlet, letter, or poster, or over 157 any radio station, or in any other way, or preparing with intent 158 to so use, an advertisement, announcement, or statement containing 159 any assertion, representation, or statement, with respect to the 160 business of insurance or with respect to any person in the conduct 161 of the person's insurance business, which is untrue, deceptive, or 162 misleading. 163

(C) Making, publishing, disseminating, or circulating, 164 directly or indirectly, or aiding, abetting, or encouraging the 165 making, publishing, disseminating, or circulating, or preparing 166 with intent to so use, any statement, pamphlet, circular, article, 167 or literature, which is false as to the financial condition of an 168 insurer and which is calculated to injure any person engaged in 169 the business of insurance. 170

(D) Filing with any supervisory or other public official, or 171 making, publishing, disseminating, circulating, or delivering to 172 any person, or placing before the public, or causing directly or 173

indirectly to be made, published, disseminated, circulated, 174
delivered to any person, or placed before the public, any false 175
statement of financial condition of an insurer. 176

Making any false entry in any book, report, or statement of 177 any insurer with intent to deceive any agent or examiner lawfully 178 appointed to examine into its condition or into any of its 179 affairs, or any public official to whom such insurer is required 180 by law to report, or who has authority by law to examine into its 181 condition or into any of its affairs, or, with like intent, 182 willfully omitting to make a true entry of any material fact 183 pertaining to the business of such insurer in any book, report, or 184 statement of such insurer, or mutilating, destroying, suppressing, 185 withholding, or concealing any of its records. 186

(E) Issuing or delivering or permitting agents, officers, or
employees to issue or deliver agency company stock or other
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capital stock or benefit certificates or shares in any common-law
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corporation or securities or any special or advisory board
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contracts or other contracts of any kind promising returns and
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profits as an inducement to insurance.

(F) Making or permitting any unfair discrimination among
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individuals of the same class and equal expectation of life in the
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rates charged for any contract of life insurance or of life
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annuity or in the dividends or other benefits payable thereon, or
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in any other of the terms and conditions of such contract.

(G)(1) Except as otherwise expressly provided by law, 198 knowingly permitting or offering to make or making any contract of 199 life insurance, life annuity or accident and health insurance, or 200 agreement as to such contract other than as plainly expressed in 201 the contract issued thereon, or paying or allowing, or giving or 202 offering to pay, allow, or give, directly or indirectly, as 203 inducement to such insurance, or annuity, any rebate of premiums 204 payable on the contract, or any special favor or advantage in the 205 dividends or other benefits thereon, or any valuable consideration 206 or inducement whatever not specified in the contract; or giving, 207 or selling, or purchasing, or offering to give, sell, or purchase, 208 as inducement to such insurance or annuity or in connection 209 therewith, any stocks, bonds, or other securities, or other 210 obligations of any insurance company or other corporation, 211 association, or partnership, or any dividends or profits accrued 212 thereon, or anything of value whatsoever not specified in the 213 contract. 214

(2) Nothing in division (F) or division (G)(1) of this 215 section shall be construed as prohibiting any of the following 216 practices: (a) in the case of any contract of life insurance or 217 life annuity, paying bonuses to policyholders or otherwise abating 218 their premiums in whole or in part out of surplus accumulated from 219 nonparticipating insurance, provided that any such bonuses or 220 abatement of premiums shall be fair and equitable to policyholders 221 and for the best interests of the company and its policyholders; 222 (b) in the case of life insurance policies issued on the 223 industrial debit plan, making allowance to policyholders who have 224 continuously for a specified period made premium payments directly 225 to an office of the insurer in an amount which fairly represents 226 the saving in collection expenses; (c) readjustment of the rate of 227 premium for a group insurance policy based on the loss or expense 228 experience thereunder, at the end of the first or any subsequent 229 policy year of insurance thereunder, which may be made retroactive 230 only for such policy year. 231

(H) Making, issuing, circulating, or causing or permitting to 232 be made, issued, or circulated, or preparing with intent to so 233 use, any statement to the effect that a policy of life insurance 234 is, is the equivalent of, or represents shares of capital stock or 235 any rights or options to subscribe for or otherwise acquire any 236 such shares in the life insurance company issuing that policy or 237 any other company.

(I) Making, issuing, circulating, or causing or permitting to 239
be made, issued or circulated, or preparing with intent to so 240
issue, any statement to the effect that payments to a policyholder 241
of the principal amounts of a pure endowment are other than 242
payments of a specific benefit for which specific premiums have 243
been paid. 244

(J) Making, issuing, circulating, or causing or permitting to 245 be made, issued, or circulated, or preparing with intent to so 246 use, any statement to the effect that any insurance company was 247 required to change a policy form or related material to comply 248 with Title XXXIX of the Revised Code or any regulation of the 249 superintendent of insurance, for the purpose of inducing or 250 intending to induce any policyholder or prospective policyholder 251 to purchase, amend, lapse, forfeit, change, or surrender 252 insurance. 253

(K) Aiding or abetting another to violate this section. 254

(L) Refusing to issue any policy of insurance, or canceling
 or declining to renew such policy because of the sex or marital
 status of the applicant, prospective insured, insured, or
 policyholder.

(M) Making or permitting any unfair discrimination between 259 individuals of the same class and of essentially the same hazard 260 in the amount of premium, policy fees, or rates charged for any 261 policy or contract of insurance, other than life insurance, or in 262 the benefits payable thereunder, or in underwriting standards and 263 practices or eligibility requirements, or in any of the terms or 264 conditions of such contract, or in any other manner whatever. 265

(N) Refusing to make available disability income insurance
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 solely because the applicant's principal occupation is that of
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 managing a household.
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(0) Refusing, when offering maternity benefits under any 269 individual or group sickness and accident insurance policy, to 270 make maternity benefits available to the policyholder for the 271 individual or individuals to be covered under any comparable 272 policy to be issued for delivery in this state, including family 273 members if the policy otherwise provides coverage for family 274 members. Nothing in this division shall be construed to prohibit 275 an insurer from imposing a reasonable waiting period for such 276 benefits under an individual sickness and accident insurance 277 policy issued to an individual who is not a federally eligible 278 individual or a nonemployer-related group sickness and accident 279 insurance policy, but in no event shall such waiting period exceed 280 two hundred seventy days. 281

For purposes of division (0) of this section, "federally282eligible individual" means an eligible individual as defined in 45283C.F.R. 148.103.284

(P) Using, or permitting to be used, a pattern settlement as 285 the basis of any offer of settlement. As used in this division, 286 "pattern settlement" means a method by which liability is 287 routinely imputed to a claimant without an investigation of the 288 particular occurrence upon which the claim is based and by using a 289 predetermined formula for the assignment of liability arising out 290 of occurrences of a similar nature. Nothing in this division shall 291 be construed to prohibit an insurer from determining a claimant's 292 liability by applying formulas or guidelines to the facts and 293 circumstances disclosed by the insurer's investigation of the 294 particular occurrence upon which a claim is based. 295

(Q) Refusing to insure, or refusing to continue to insure, or 296
limiting the amount, extent, or kind of life or sickness and 297
accident insurance or annuity coverage available to an individual, 298
or charging an individual a different rate for the same coverage 299
solely because of blindness or partial blindness. With respect to 300

all other conditions, including the underlying cause of blindness 301 or partial blindness, persons who are blind or partially blind 302 shall be subject to the same standards of sound actuarial 303 principles or actual or reasonably anticipated actuarial 304 experience as are sighted persons. Refusal to insure includes, but 305 is not limited to, denial by an insurer of disability insurance 306 coverage on the grounds that the policy defines "disability" as 307 being presumed in the event that the eyesight of the insured is 308 lost. However, an insurer may exclude from coverage disabilities 309 consisting solely of blindness or partial blindness when such 310 conditions existed at the time the policy was issued. To the 311 extent that the provisions of this division may appear to conflict 312 with any provision of section 3999.16 of the Revised Code, this 313 division applies. 314

(R)(1) Directly or indirectly offering to sell, selling, or 315 delivering, issuing for delivery, renewing, or using or otherwise 316 marketing any policy of insurance or insurance product in 317 connection with or in any way related to the grant of a student 318 loan guaranteed in whole or in part by an agency or commission of 319 this state or the United States, except insurance that is required 320 under federal or state law as a condition for obtaining such a 321 loan and the premium for which is included in the fees and charges 322 applicable to the loan; or, in the case of an insurer or insurance 323 agent, knowingly permitting any lender making such loans to engage 324 in such acts or practices in connection with the insurer's or 325 agent's insurance business. 326

(2) Except in the case of a violation of division (G) of this
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 section, division (R)(1) of this section does not apply to either
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 of the following:
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(a) Acts or practices of an insurer, its agents,
representatives, or employees in connection with the grant of a
guaranteed student loan to its insured or the insured's spouse or
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dependent children where such acts or practices take place more 333 than ninety days after the effective date of the insurance; 334 (b) Acts or practices of an insurer, its agents, 335 representatives, or employees in connection with the solicitation, 336 processing, or issuance of an insurance policy or product covering 337 the student loan borrower or the borrower's spouse or dependent 338 children, where such acts or practices take place more than one 339 hundred eighty days after the date on which the borrower is 340 notified that the student loan was approved. 341 (S) Denying coverage, under any health insurance or health 342 care policy, contract, or plan providing family coverage, to any 343 natural or adopted child of the named insured or subscriber solely 344 on the basis that the child does not reside in the household of 345 the named insured or subscriber. 346 (T)(1) Using any underwriting standard or engaging in any 347 other act or practice that, directly or indirectly, due solely to 348 any health status-related factor in relation to one or more 349 individuals, does either of the following: 350 (a) Terminates or fails to renew an existing individual 351 policy, contract, or plan of health benefits, or a health benefit 352

plan issued to an employer, for which an individual would 353 otherwise be eligible; 354

(b) With respect to a health benefit plan issued to an
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(2) The superintendent of insurance may adopt rules in
accordance with Chapter 119. of the Revised Code for purposes of
implementing division (T)(1) of this section.

(3) For purposes of division (T)(1) of this section, "health 362status-related factor" means any of the following: 363

364 (a) Health status; (b) Medical condition, including both physical and mental 365 illnesses; 366 (c) Claims experience; 367 (d) Receipt of health care; 368 (e) Medical history; 369 (f) Genetic information; 370 (g) Evidence of insurability, including conditions arising 371 out of acts of domestic violence; 372 (h) Disability. 373 (U) With respect to a health benefit plan issued to a small 374 employer, as those terms are defined in section 3924.01 of the 375 Revised Code, negligently or willfully placing coverage for 376 adverse risks with a certain carrier, as defined in section 377 3924.01 of the Revised Code. 378 (V) Using any program, scheme, device, or other unfair act or 379 practice that, directly or indirectly, causes or results in the 380 placing of coverage for adverse risks with another carrier, as 381 defined in section 3924.01 of the Revised Code. 382 (W) Failing to comply with section 3923.23, 3923.231, 383 3923.232, 3923.233, or 3923.234 of the Revised Code by engaging in 384 any unfair, discriminatory reimbursement practice. 385 (X) Intentionally establishing an unfair premium for, or 386 misrepresenting the cost of, any insurance policy financed under a 387 premium finance agreement of an insurance premium finance company. 388 (Y)(1)(a) Limiting coverage under, refusing to issue, 389

canceling, or refusing to renew, any individual policy or contract 390 of life insurance, or limiting coverage under or refusing to issue 391 any individual policy or contract of health insurance, for the 392 reason that the insured or applicant for insurance is or has been 393 a victim of domestic violence; 394

(b) Adding a surcharge or rating factor to a premium of any
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individual policy or contract of life or health insurance for the
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reason that the insured or applicant for insurance is or has been
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a victim of domestic violence;

(c) Denying coverage under, or limiting coverage under, any 399
policy or contract of life or health insurance, for the reason 400
that a claim under the policy or contract arises from an incident 401
of domestic violence; 402

(d) Inquiring, directly or indirectly, of an insured under, 403
or of an applicant for, a policy or contract of life or health 404
insurance, as to whether the insured or applicant is or has been a 405
victim of domestic violence, or inquiring as to whether the 406
insured or applicant has sought shelter or protection from 407
domestic violence or has sought medical or psychological treatment 408
as a victim of domestic violence. 409

(2) Nothing in division (Y)(1) of this section shall be
(2) Nothing in division (Y)(1) of this section shall be
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(a) The insurer routinely considers the condition in
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underwriting or in rating risks, and does so in the same manner
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for a victim of domestic violence as for an insured or applicant
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who is not a victim of domestic violence;
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(b) The insurer does not refuse to issue any policy or
contract of life or health insurance or cancel or refuse to renew
any policy or contract of life insurance, solely on the basis of
the condition, except where such refusal to issue, cancellation,
or refusal to renew is based on sound actuarial principles or is

related to actual or reasonably anticipated experience; 424

(c) The insurer does not consider a person's status as being
def a physical or mental condition;
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(d) The underwriting or rating of a risk on the basis of the
condition is not used to evade the intent of division (Y)(1) of
this section, or of any other provision of the Revised Code.
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(3)(a) Nothing in division (Y)(1) of this section shall be
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construed to prohibit an insurer from refusing to issue a policy
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or contract of life insurance insuring the life of a person who is
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or has been a victim of domestic violence if the person who
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committed the act of domestic violence is the applicant for the
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insurance or would be the owner of the insurance policy or
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contract.

(b) Nothing in division (Y)(2) of this section shall be 438 construed to permit an insurer to cancel or refuse to renew any 439 policy or contract of health insurance in violation of the "Health 440 Insurance Portability and Accountability Act of 1996," 110 Stat. 441 1955, 42 U.S.C.A. 300gg-41(b), as amended, or in a manner that 442 violates or is inconsistent with any provision of the Revised Code 443 that implements the "Health Insurance Portability and 444 Accountability Act of 1996." 445

(4) An insurer is immune from any civil or criminal liability
that otherwise might be incurred or imposed as a result of any
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action taken by the insurer to comply with division (Y) of this
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section.

(5) As used in division (Y) of this section, "domestic 450violence" means any of the following acts: 451

(a) Knowingly causing or attempting to cause physical harm to 452a family or household member; 453

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household member; 455 (c) Knowingly causing, by threat of force, a family or 456 household member to believe that the person will cause imminent 457 physical harm to the family or household member. 458 For the purpose of division (Y)(5) of this section, "family 459 or household member" has the same meaning as in section 2919.25 of 460 the Revised Code. 461 Nothing in division (Y)(5) of this section shall be construed 462 to require, as a condition to the application of division (Y) of 463 this section, that the act described in division (Y)(5) of this 464 section be the basis of a criminal prosecution. 465 (Z) Disclosing a coroner's records by an insurer in violation 466 of section 313.10 of the Revised Code. 467 (AA) Making, issuing, circulating, or causing or permitting 468 to be made, issued, or circulated any statement or representation 469 that a life insurance policy or annuity is a contract for the 470 purchase of funeral goods or services. 471 (BB)(1) Setting or requiring the insurer's approval of fees 472 for dental services that are not covered dental services, as 473 defined in section 3963.01 of the Revised Code, or making 474 available any health benefit plan that sets fees for dental 475 services that are not covered dental care services. 476 (2) Nothing in division (BB)(1) of this section shall be 477 construed to apply to any health benefit plan subject to 478 regulation by the "Employee Retirement Income Security Act of 479

(CC) With respect to private passenger automobile insurance, 481 charging premium rates that are excessive, inadequate, or unfairly 482 discriminatory, pursuant to division (D) of section 3937.02 of the 483

1974," 88 Stat. 832, 29 U.S.C. 1001, et seq., as amended.

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Revised Code, based solely on the location of the residence of the	484
insured.	485
The enumeration in sections 3901.19 to 3901.26 of the Revised	486
Code of specific unfair or deceptive acts or practices in the	487
business of insurance is not exclusive or restrictive or intended	488
to limit the powers of the superintendent of insurance to adopt	489
rules to implement this section, or to take action under other	490
sections of the Revised Code.	491
This section does not prohibit the sale of shares of any	492
investment company registered under the "Investment Company Act of	493
1940," 54 Stat. 789, 15 U.S.C.A. 80a-1, as amended, or any	494
policies, annuities, or other contracts described in section	495
3907.15 of the Revised Code.	496

As used in this section, "estimate," "statement," 497 "representation," "misrepresentation," "advertisement," or 498 "announcement" includes oral or written occurrences. 499

#### Sec. 3963.01. As used in this chapter:

(A) "Affiliate" means any person or entity that has ownership
 or control of a contracting entity, is owned or controlled by a
 contracting entity, or is under common ownership or control with a
 contracting entity.

(B) "Basic health care services" has the same meaning as in 505
division (A) of section 1751.01 of the Revised Code, except that 506
it does not include any services listed in that division that are 507
provided by a pharmacist or nursing home. 508

(C) "Contracting entity" means any person that has a primary 509
business purpose of contracting with participating providers for 510
the delivery of health care services. 511

(D) <u>"Covered dental services" means dental services for which</u>
 a reimbursement is available under an enrollee's health benefit
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plan contract, or for which a reimbursement would be available but	514
for the application of contractual limitations such as a	515
deductible, copayment, coinsurance, waiting period, annual or	516
lifetime maximum, frequency limitation, alternative benefit	517
payment, or any other limitation.	518
(E) "Credentialing" means the process of assessing and	519
validating the qualifications of a provider applying to be	520
approved by a contracting entity to provide basic health care	521
services, specialty health care services, or supplemental health	522
care services to enrollees.	523
(E)(F) "Edit" means adjusting one or more procedure codes	524
billed by a participating provider on a claim for payment or a	525
practice that results in any of the following:	526
(1) Payment for some, but not all of the procedure codes	527
originally billed by a participating provider;	528
(2) Payment for a different procedure code than the procedure	529
code originally billed by a participating provider;	530
(3) A reduced payment as a result of services provided to an	531
enrollee that are claimed under more than one procedure code on	532
the same service date.	533
$\frac{(F)(G)}{(G)}$ "Electronic claims transport" means to accept and	534
digitize claims or to accept claims already digitized, to place	535
those claims into a format that complies with the electronic	536
transaction standards issued by the United States department of	537
health and human services pursuant to the "Health Insurance	538
Portability and Accountability Act of 1996," 110 Stat. 1955, 42	539
U.S.C. 1320d, et seq., as those electronic standards are	540
applicable to the parties and as those electronic standards are	541
updated from time to time, and to electronically transmit those	542
claims to the appropriate contracting entity, payer, or	543
third-party administrator.	544

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includes all of the following terms:

(1) "Enrollee" and "subscriber" as defined by section 1751.01 549of the Revised Code; 550

(2) "Member" as defined by section 1739.01 of the Revised 551Code; 552

(3) "Insured" and "plan member" pursuant to Chapter 3923. of 553the Revised Code; 554

(4) "Beneficiary" as defined by section 3901.38 of theRevised Code.

(H)(I) "Health care contract" means a contract entered into, 557
materially amended, or renewed between a contracting entity and a 558
participating provider for the delivery of basic health care 559
services, specialty health care services, or supplemental health 560
care services to enrollees. 561

(I)(J)"Health care services" means basic health care562services, specialty health care services, and supplemental health563care services.564

(J)(K) "Material amendment" means an amendment to a health 565 care contract that decreases the participating provider's payment 566 or compensation, changes the administrative procedures in a way 567 that may reasonably be expected to significantly increase the 568 provider's administrative expenses, or adds a new product. A 569 material amendment does not include any of the following: 570

(1) A decrease in payment or compensation resulting solely
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from a change in a published fee schedule upon which the payment
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or compensation is based and the date of applicability is clearly
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identified in the contract;
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(2) A decrease in payment or compensation that was
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anticipated under the terms of the contract, if the amount and
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date of applicability of the decrease is clearly identified in the
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contract;

(3) An administrative change that may significantly increase
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the provider's administrative expense, the specific applicability
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of which is clearly identified in the contract;
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(4) Changes to an existing prior authorization,
 precertification, notification, or referral program that do not
 substantially increase the provider's administrative expense;
 584

(5) Changes to an edit program or to specific edits if the
participating provider is provided notice of the changes pursuant
to division (A)(1) of section 3963.04 of the Revised Code and the
notice includes information sufficient for the provider to
588
determine the effect of the change;

(6) Changes to a health care contract described in division 590(B) of section 3963.04 of the Revised Code. 591

(K)(L) "Participating provider" means a provider that has a 592 health care contract with a contracting entity and is entitled to 593 reimbursement for health care services rendered to an enrollee 594 under the health care contract. 595

(L)(M) "Payer" means any person that assumes the financial 596 risk for the payment of claims under a health care contract or the 597 reimbursement for health care services provided to enrollees by 598 participating providers pursuant to a health care contract. 599

(M)(N) "Primary enrollee" means a person who is responsible 600
for making payments for participation in a health care plan or an 601
enrollee whose employment or other status is the basis of 602
eligibility for enrollment in a health care plan. 603

(N)(O) "Procedure codes" includes the American medical 604

association's current procedural terminology code, the American 605 dental association's current dental terminology, and the centers 606 for medicare and medicaid services health care common procedure 607 coding system. 608  $(\Theta)$  (P) "Product" means one of the following types of 609 categories of coverage for which a participating provider may be 610 obligated to provide health care services pursuant to a health 611 care contract: 612 (1) A health maintenance organization or other product 613 provided by a health insuring corporation; 614 (2) A preferred provider organization; 615 (3) Medicare; 616 (4) Medicaid; 617 (5) Workers' compensation. 618 (P)(O) "Provider" means a physician, podiatrist, dentist, 619 chiropractor, optometrist, psychologist, physician assistant, 620 advanced practice registered nurse, occupational therapist, 621 massage therapist, physical therapist, professional counselor, 622 professional clinical counselor, hearing aid dealer, orthotist, 623 prosthetist, home health agency, hospice care program, pediatric 624 respite care program, or hospital, or a provider organization or 625 physician-hospital organization that is acting exclusively as an 626 administrator on behalf of a provider to facilitate the provider's 627 participation in health care contracts. "Provider" does not mean a 628 pharmacist, pharmacy, nursing home, or a provider organization or 629 physician-hospital organization that leases the provider 630 organization's or physician-hospital organization's network to a 631 third party or contracts directly with employers or health and 632 welfare funds. 633

 $\frac{(Q)(R)}{(R)}$  "Specialty health care services" has the same meaning 634

as in section 1751.01 of the Revised Code, except that it does not 635 include any services listed in division (B) of section 1751.01 of 636 the Revised Code that are provided by a pharmacist or a nursing 637 home.

 $\frac{(R)(S)}{(R)}$  "Supplemental health care services" has the same 639 meaning as in division (B) of section 1751.01 of the Revised Code, 640 except that it does not include any services listed in that 641 division that are provided by a pharmacist or nursing home. 642

Sec. 3963.02. (A)(1) No contracting entity shall sell, rent, 643 or give a third party the contracting entity's rights to a 644 participating provider's services pursuant to the contracting 645 entity's health care contract with the participating provider 646 unless one of the following applies: 647

(a) The third party accessing the participating provider's 648 services under the health care contract is an employer or other 649 entity providing coverage for health care services to its 650 employees or members, and that employer or entity has a contract 651 with the contracting entity or its affiliate for the 652 administration or processing of claims for payment for services 653 provided pursuant to the health care contract with the 654 participating provider. 655

(b) The third party accessing the participating provider's 656 services under the health care contract either is an affiliate or 657 subsidiary of the contracting entity or is providing 658 administrative services to, or receiving administrative services 659 from, the contracting entity or an affiliate or subsidiary of the 660 contracting entity. 661

(c) The health care contract specifically provides that it 662 applies to network rental arrangements and states that one purpose 663 of the contract is selling, renting, or giving the contracting 664 entity's rights to the services of the participating provider, 665

638

including other preferred provider organizations, and the third 666 party accessing the participating provider's services is any of 667 the following: 668

(i) A payer or a third-party administrator or other entity669responsible for administering claims on behalf of the payer;670

(ii) A preferred provider organization or preferred provider 671 network that receives access to the participating provider's 672 services pursuant to an arrangement with the preferred provider 673 organization or preferred provider network in a contract with the 674 participating provider that is in compliance with division 675 (A)(1)(c) of this section, and is required to comply with all of 676 the terms, conditions, and affirmative obligations to which the 677 originally contracted primary participating provider network is 678 bound under its contract with the participating provider, 679 including, but not limited to, obligations concerning patient 680 steerage and the timeliness and manner of reimbursement. 681

(iii) An entity that is engaged in the business of providing
electronic claims transport between the contracting entity and the
payer or third-party administrator and complies with all of the
applicable terms, conditions, and affirmative obligations of the
contracting entity's contract with the participating provider
686
including, but not limited to, obligations concerning patient
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steerage and the timeliness and manner of reimbursement.

(2) The contracting entity that sells, rents, or gives the
contracting entity's rights to the participating provider's
services pursuant to the contracting entity's health care contract
with the participating provider as provided in division (A)(1) of
this section shall do both of the following:

(a) Maintain a web page that contains a listing of third
(b) and
(c) of this section
(c) of this

selling, renting, or giving the contracting entity's rights to the 697 services of participating providers that is updated at least every 698 six months and is accessible to all participating providers, or 699 maintain a toll-free telephone number accessible to all 700 participating providers by means of which participating providers 701 may access the same listing of third parties; 702

(b) Require that the third party accessing the participating 703 provider's services through the participating provider's health 704 care contract is obligated to comply with all of the applicable 705 terms and conditions of the contract, including, but not limited 706 to, the products for which the participating provider has agreed 707 to provide services, except that a payer receiving administrative 708 services from the contracting entity or its affiliate shall be 709 solely responsible for payment to the participating provider. 710

(3) Any information disclosed to a participating provider
under this section shall be considered proprietary and shall not
be distributed by the participating provider.
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(4) Except as provided in division (A)(1) of this section, no
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entity shall sell, rent, or give a contracting entity's rights to
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the participating provider's services pursuant to a health care
716
contract.

(B)(1) No contracting entity shall require, as a condition of 718
 contracting with the contracting entity, that a participating 719
 provider provide services for all of the products offered by the 720
 contracting entity. 721

(2) Division (B)(1) of this section shall not be construed to 722do any of the following: 723

(a) Prohibit any participating provider from voluntarily
accepting an offer by a contracting entity to provide health care
services under all of the contracting entity's products;
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(b) Prohibit any contracting entity from offering any 727

financial incentive or other form of consideration specified in 728 the health care contract for a participating provider to provide 729 health care services under all of the contracting entity's 730 products; 731

(c) Require any contracting entity to contract with a
participating provider to provide health care services for less
than all of the contracting entity's products if the contracting
r34
entity does not wish to do so.
r35

(3)(a) Notwithstanding division (B)(2) of this section, no 736 contracting entity shall require, as a condition of contracting 737 with the contracting entity, that the participating provider 738 accept any future product offering that the contracting entity 739 makes. 740

(b) If a participating provider refuses to accept any future
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product offering that the contracting entity makes, the
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contracting entity may terminate the health care contract based on
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the participating provider's refusal upon written notice to the
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participating provider no sooner than one hundred eighty days
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after the refusal.

(4) Once the contracting entity and the participating
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provider have signed the health care contract, it is presumed that
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the financial incentive or other form of consideration that is
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specified in the health care contract pursuant to division
(B)(2)(b) of this section is the financial incentive or other form
(B)(2)(b) of this section is the financial incentive or other form
751
of consideration that was offered by the contracting entity to
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induce the participating provider to enter into the contract.

(C) No contracting entity shall require, as a condition of
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 contracting with the contracting entity, that a participating
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 provider waive or forego any right or benefit expressly conferred
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 upon a participating provider by state or federal law. However,
 757
 this division does not prohibit a contracting entity from

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services to be provided under the contract.	760
(D) No health care contract shall do any of the following:	761
(1) Prohibit any participating provider from entering into a	762
health care contract with any other contracting entity;	763
(2) Prohibit any contracting entity from entering into a	764
health care contract with any other provider;	765
(3) Preclude its use or disclosure for the purpose of	766
enforcing this chapter or other state or federal law, except that	767
a health care contract may require that appropriate measures be	768
taken to preserve the confidentiality of any proprietary or	769
trade-secret information.	770
(E)(1) No contracting entity shall require in any health care	771
contract that covers any dental services, either directly or	772
indirectly, that a participating provider who is a dentist provide	773
services to an enrollee at a fee set by, or a fee subject to the	774
approval of, the contracting entity unless the dental services are	775
covered dental services.	776
(2) To the extent that the provisions in division (E)(1) of	777
this section conflict with the provisions of the federal "Employee	778
Retirement Income Security Act of 1974," 88 Stat. 832, 29 U.S.C.	779
1001, et seq., as amended, the federal law shall control.	780
(F)(1) In addition to any other lawful reasons for	781
terminating a health care contract, a health care contract may	782
only be terminated under the circumstances described in division	783
(A)(3) of section 3963.04 of the Revised Code.	784
(2) If the health care contract provides for termination for	785
cause by either party, the health care contract shall state the	786
reasons that may be used for termination for cause, which terms	787
shall be reasonable. Once the contracting entity and the	788

restricting a participating provider's scope of practice for the

759

participating provider have signed the health care contract, it is 789 presumed that the reasons stated in the health care contract for 790 termination for cause by either party are reasonable. Subject to 791 division (E)(F)(3) of this section, the health care contract shall 792 state the time by which the parties must provide notice of 793 termination for cause and to whom the parties shall give the 794 notice. 795

(3) Nothing in divisions (E)(F)(1) and (2) of this section 796 797 shall be construed as prohibiting any health insuring corporation from terminating a participating provider's contract for any of 798 the causes described in divisions (A), (D), and (F)(1) and (2) of 799 section 1753.09 of the Revised Code. Notwithstanding any provision 800 in a health care contract pursuant to division  $\frac{(E)(F)}{(2)}$  of this 801 section, section 1753.09 of the Revised Code applies to the 802 termination of a participating provider's contract for any of the 803 causes described in divisions (A), (D), and (F)(1) and (2) of 804 section 1753.09 of the Revised Code. 805

(4) Subject to sections 3963.01 to 3963.11 of the Revised
Code, nothing in this section prohibits the termination of a
health care contract without cause if the health care contract
808
otherwise provides for termination without cause.

 $\frac{F}{G}(1)$  Disputes among parties to a health care contract 810 that only concern the enforcement of the contract rights conferred 811 by section 3963.02, divisions (A) and (D) of section 3963.03, and 812 section 3963.04 of the Revised Code are subject to a mutually 813 agreed upon arbitration mechanism that is binding on all parties. 814 The arbitrator may award reasonable attorney's fees and costs for 815 arbitration relating to the enforcement of this section to the 816 prevailing party. 817

(2) The arbitrator shall make the arbitrator's decision in an
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arbitration proceeding having due regard for any applicable rules,
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bulletins, rulings, or decisions issued by the department of
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insurance or any court concerning the enforcement of the contract 821 rights conferred by section 3963.02, divisions (A) and (D) of 822 section 3963.03, and section 3963.04 of the Revised Code. 823

(3) A party shall not simultaneously maintain an arbitration 824 proceeding as described in division  $\frac{F}{G}(1)$  of this section and 825 pursue a complaint with the superintendent of insurance to 826 investigate the subject matter of the arbitration proceeding. 827 However, if a complaint is filed with the department of insurance, 828 the superintendent may choose to investigate the complaint or, 829 after reviewing the complaint, advise the complainant to proceed 830 with arbitration to resolve the complaint. The superintendent may 831 request to receive a copy of the results of the arbitration. If 832 the superintendent of insurance notifies an insurer or a health 833 insuring corporation in writing that the superintendent has 834 initiated a market conduct examination into the specific subject 835 matter of the arbitration proceeding pending against that insurer 836 or health insuring corporation, the arbitration proceeding shall 837 be stayed at the request of the insurer or health insuring 838 corporation pending the outcome of the market conduct 839 investigation by the superintendent. 840

sec. 3963.03. (A) Each health care contract shall include all 841
of the following information: 842

(1)(a) Information sufficient for the participating provider
843
to determine the compensation or payment terms for health care
844
services, including all of the following, subject to division
845
(A)(1)(b) of this section:

(i) The manner of payment, such as fee-for-service, 847capitation, or risk; 848

(ii) The fee schedule of procedure codes reasonably expected
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to be billed by a participating provider's specialty for services
850
provided pursuant to the health care contract and the associated
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payment or compensation for each procedure code. A fee schedule 852 may be provided electronically. Upon request, a contracting entity 853 shall provide a participating provider with the fee schedule for 854 any other procedure codes requested and a written fee schedule, 855 that shall not be required more frequently than twice per year 856 excluding when it is provided in connection with any change to the 857 schedule. This requirement may be satisfied by providing a clearly 858 understandable, readily available mechanism, such as a specific 859 web site address, that allows a participating provider to 860 determine the effect of procedure codes on payment or compensation 861 before a service is provided or a claim is submitted. 862

(iii) The effect, if any, on payment or compensation if more 863 than one procedure code applies to the service also shall be 864 stated. This requirement may be satisfied by providing a clearly 865 understandable, readily available mechanism, such as a specific 866 web site address, that allows a participating provider to 867 determine the effect of procedure codes on payment or compensation 868 before a service is provided or a claim is submitted. 869

(b) If the contracting entity is unable to include the 870
information described in division divisions (A)(1)(a)(ii) and 871
(iii) of this section, the contracting entity shall include both 872
of the following types of information instead: 873

(i) The methodology used to calculate any fee schedule, such 874 as relative value unit system and conversion factor or percentage 875 of billed charges. If applicable, the methodology disclosure shall 876 include the name of any relative value unit system, its version, 877 edition, or publication date, any applicable conversion or 878 geographic factor, and any date by which compensation or fee 879 schedules may be changed by the methodology as anticipated at the 880 time of contract. 881

(ii) The identity of any internal processing edits, including882the publisher, product name, version, and version update of any883

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893

editing software.	884
(c) If the contracting entity is not the payer and is unable	885
to include the information described in division (A)(1)(a) or (b)	886
of this section, then the contracting entity shall provide by	887
telephone a readily available mechanism, such as a specific web	888
site address, that allows the participating provider to obtain	889
that information from the payer.	890
(2) Any product or network for which the participating	891
provider is to provide services;	892

(3) The term of the health care contract;

(4) A specific web site address that contains the identity of 894
 the contracting entity or payer responsible for the processing of 895
 the participating provider's compensation or payment; 896

(5) Any internal mechanism provided by the contracting entity 897 to resolve disputes concerning the interpretation or application 898 of the terms and conditions of the contract. A contracting entity 899 may satisfy this requirement by providing a clearly 900 understandable, readily available mechanism, such as a specific 901 web site address or an appendix, that allows a participating 902 provider to determine the procedures for the internal mechanism to 903 resolve those disputes. 904

(6) A list of addenda, if any, to the contract. 905

(B)(1) Each contracting entity shall include a summary 906 disclosure form with a health care contract that includes all of 907 the information specified in division (A) of this section. The 908 information in the summary disclosure form shall refer to the 909 location in the health care contract, whether a page number, 910 section of the contract, appendix, or other identifiable location, 911 that specifies the provisions in the contract to which the 912 information in the form refers. 913

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(2) The summary disclosure form shall include all of the	914
following statements:	915
(a) That the form is a guide to the health care contract and	916
that the terms and conditions of the health care contract	917
constitute the contract rights of the parties;	918
(b) That reading the form is not a substitute for reading the	919
entire health care contract;	920
(c) That by signing the health care contract, the	921
participating provider will be bound by the contract's terms and	922
conditions;	923
(d) That the terms and conditions of the health care contract	924
may be amended pursuant to section 3963.04 of the Revised Code and	925
the participating provider is encouraged to carefully read any	926
proposed amendments sent after execution of the contract;	927
(e) That nothing in the summary disclosure form creates any	928
additional rights or causes of action in favor of either party.	929
(3) No contracting entity that includes any information in	930
the summary disclosure form with the reasonable belief that the	931
information is truthful or accurate shall be subject to a civil	932
action for damages or to binding arbitration based on the summary	933
disclosure form. Division (B)(3) of this section does not impair	934
or affect any power of the department of insurance to enforce any	935
applicable law.	936
(4) The summary disclosure form described in divisions (B)(1)	937
and (2) of this section shall be in substantially the following	938
form:	939
"SUMMARY DISCLOSURE FORM	940
(1) Compensation terms	941
(a) Manner of payment	942
[ ] Fee for service	943

[ ] Capitation	944
[ ] Risk	945
[ ] Other See	946
(b) Fee schedule available at	947
(c) Fee calculation schedule available at	948
(d) Identity of internal processing edits available at	949
	950
(e) Information in (c) and (d) is not required if information in (b) is provided.	951 952
(2) List of products or networks covered by this contract	953
[]	954
[]	955
[]	956
[]	957
[]	958
(3) Term of this contract	959
(4) Contracting entity or payer responsible for processing	960
payment available at	961
(5) Internal mechanism for resolving disputes regarding	962
contract terms available at	963
(6) Addenda to contract	964
Title Subject	965
(a)	966
(b)	967
(c)	968
(d)	969

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(7) Telephone number to access a readily available mechanism,
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such as a specific web site address, to allow a participating
971
provider to receive the information in (1) through (6) from the
972
payer.
973

IMPORTANT INFORMATION - PLEASE READ CAREFULLY

The information provided in this Summary Disclosure Form is a 975 guide to the attached Health Care Contract as defined in section 976 <del>3963.01(G)</del> <u>3963.01(I)</u> of the Ohio Revised Code. The terms and 977 conditions of the attached Health Care Contract constitute the 978 contract rights of the parties. 979

Reading this Summary Disclosure Form is not a substitute for 980 reading the entire Health Care Contract. When you sign the Health 981 Care Contract, you will be bound by its terms and conditions. 982 These terms and conditions may be amended over time pursuant to 983 section 3963.04 of the Ohio Revised Code. You are encouraged to 984 read any proposed amendments that are sent to you after execution 985 of the Health Care Contract. 986

Nothing in this Summary Disclosure Form creates any987additional rights or causes of action in favor of either party."988

(C) When a contracting entity presents a proposed health care
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contract for consideration by a provider, the contracting entity
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shall provide in writing or make reasonably available the
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information required in division (A)(1) of this section.
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(D) The contracting entity shall identify any utilization 993 management, quality improvement, or a similar program that the 994 contracting entity uses to review, monitor, evaluate, or assess 995 the services provided pursuant to a health care contract. The 996 contracting entity shall disclose the policies, procedures, or 997 guidelines of such a program applicable to a participating 998 provider upon request by the participating provider within 999 fourteen days after the date of the request. 1000

974

(E) Nothing in this section shall be construed as preventing
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 or affecting the application of section 1753.07 of the Revised
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 Code that would otherwise apply to a contract with a participating
 1003
 provider.

(F) The requirements of division (C) of this section do not 1005 prohibit a contracting entity from requiring a reasonable 1006 confidentiality agreement between the provider and the contracting 1007 entity regarding the terms of the proposed health care contract. 1008 If either party violates the confidentiality agreement, a party to 1009 the confidentiality agreement may bring a civil action to enjoin 1010 the other party from continuing any act that is in violation of 1011 the confidentiality agreement, to recover damages, to terminate 1012 the contract, or to obtain any combination of relief. 1013

 Section 2. That existing sections 1753.07, 1753.09, 3901.21,
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 3963.01, 3963.02, and 3963.03 of the Revised Code are hereby
 1015

 repealed.
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Section 3. The following represent the General Assembly's 1017 intent and findings: 1018

(A) The provisions of this act seek to prevent dental
insurers, dental benefit plans, and other contracting entities
from establishing fee limitations on services that are not covered
dental services for enrollees under a dental insurance plan.
1022

(B) Strategies by dental insurers, dental benefit plans, or 1023
other contracting entities to adopt or impose a deductible, 1024
copayment, coinsurance, or any other requirement in such a way as 1025
to provide de minimis reimbursement for services as a method to 1026
avoid the impact of this law is contrary to the spirit and intent 1027
of the General Assembly. 1028