## As Introduced

130th General Assembly Regular Session 2013-2014

H. B. No. 331

## **Representatives Romanchuk, Letson**

Cosponsors: Representatives Hackett, Adams, J., Sears

# ABILL

To amend sections 3905.01 and 3905.06 and to enact	1
section 3905.063 of the Revised Code to regulate	2
the licensure of limited lines travel insurance	3
agents in this state.	4

### BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:

Section 1. That sections 3905.01 and 3905.06 be amended and	5
section 3905.063 of the Revised Code be enacted to read as	б
follows:	7
Sec. 3905.01. As used in this chapter:	8
(A) "Affordable Care Act" means the "Patient Protection and	9
Affordable Care Act," 124 Stat. 119, 42 U.S.C. 18031 (2011).	10
(B) "Business entity" means a corporation, association,	11
partnership, limited liability company, limited liability	12
partnership, or other legal entity.	13
(C) "Home state" means the state or territory of the United	14
States, including the District of Columbia, in which an insurance	15
agent maintains the insurance agent's principal place of residence	16
or principal place of business and is licensed to act as an	17
insurance agent.	18

(D) "In-person assister" means any person, other than a 19 navigator, who receives any funding from, or who is selected or 20 designated by, an exchange, the state, or the federal government 21 to perform any of the activities and duties identified in division 22 (i) of section 1311 of the Affordable Care Act. "In-person 23 assister" includes any individual that is employed by, supervised 24 by, or affiliated with an in-person assister and performs any of 25 the activities and duties identified in division (i) of section 26 1311 of the Affordable Care Act, any non-navigator assistance 27 personnel, and any other person deemed as such by rules adopted by 28 the superintendent under division (L) of section 3905.471 of the 29 Revised Code. 30

(E) "Insurance" means any of the lines of authority set forth
in Chapter 1739., 1751., or 1761. or Title XXXIX of the Revised
Code, or as additionally determined by the superintendent of
insurance.

(F) "Insurance agent" or "agent" means any person that, in order to sell, solicit, or negotiate insurance, is required to be licensed under the laws of this state, including limited lines insurance agents and surplus line brokers.

(G) "Insurer" has the same meaning as in section 3901.32 of the Revised Code.

(H) "License" means the authority issued by the
superintendent to a person to act as an insurance agent for the
lines of authority specified, but that does not create any actual,
apparent, or inherent authority in the person to represent or
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commit an insurer.

(I) "Limited line credit insurance" means credit life, credit
disability, credit property, credit unemployment, involuntary
unemployment, mortgage life, mortgage guaranty, mortgage
disability, guaranteed automobile protection insurance, or any
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other form of insurance offered in connection with an extension of 50 credit that is limited to partially or wholly extinguishing that 51 credit obligation and that is designated by the superintendent as 52 limited line credit insurance. 53

(J) "Limited line credit insurance agent" means a person that 54 sells, solicits, or negotiates one or more forms of limited line 55 credit insurance to individuals through a master, corporate, 56 group, or individual policy. 57

(K) "Limited lines insurance" means those lines of authority 58 set forth in divisions (B)(7) to  $\frac{(11)(12)}{(12)}$  of section 3905.06 of the Revised Code or in rules adopted by the superintendent, or any 60 lines of authority the superintendent considers necessary to 61 recognize for purposes of complying with section 3905.072 of the 62 Revised Code.

(L) "Limited lines insurance agent" means a person authorized 64 by the superintendent to sell, solicit, or negotiate limited lines 65 insurance. 66

(M) "NAIC" means the national association of insurance 67 commissioners. 68

(N) "Insurance navigator" means a person selected to perform 69 the activities and duties identified in division (i) of section 70 1311 of the Affordable Care Act that is certified by the 71 superintendent of insurance under section 3905.471 of the Revised 72 Code. "Insurance navigator" refers to a navigator specified in 73 section 1311 of the Affordable Care Act, 42 U.S.C. 13031. 74

(O) "Negotiate" means to confer directly with, or offer 75 advice directly to, a purchaser or prospective purchaser of a 76 particular contract of insurance with respect to the substantive 77 benefits, terms, or conditions of the contract, provided the 78 person that is conferring or offering advice either sells 79 insurance or obtains insurance from insurers for purchasers. 80

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(P) "Person" means an individual or a business entity. 81

(Q) "Sell" means to exchange a contract of insurance by any82means, for money or its equivalent, on behalf of an insurer.83

(R) "Solicit" means to attempt to sell insurance, or to ask
or urge a person to apply for a particular kind of insurance from
a particular insurer.

(S) "Superintendent" or "superintendent of insurance" means the superintendent of insurance of this state.

(T) "Terminate" means to cancel the relationship between an
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insurance agent and the insurer or to terminate an insurance
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agent's authority to transact insurance.
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(U) "Uniform application" means the NAIC uniform application for resident and nonresident agent licensing, as amended by the NAIC from time to time.

(V) "Uniform business entity application" means the NAIC
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 uniform business entity application for resident and nonresident
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 business entities, as amended by the NAIC from time to time.
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(W) "Exchange" means a health benefit exchange established by
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the state government of Ohio or an exchange established by the
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United States department of health and human services in
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accordance with the "Patient Protection and Affordable Care Act,"
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124 Stat. 119, 42 U.S.C. 18031 (2011).

sec. 3905.06. (A)(1) The superintendent of insurance shall 103
issue a resident insurance agent license to an individual 104
applicant whose home state is Ohio upon submission of a completed 105
application and payment of any applicable fee required under this 106
chapter, if the superintendent finds all of the following: 107

(a) The applicant is at least eighteen years of age. 108

(b) The applicant has not committed any act that is a ground 109

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for the denial, suspension, or revocation of a license under110section 3905.14 of the Revised Code.111

(c) If required under section 3905.04 of the Revised Code, 112
the applicant has completed a program of insurance education for 113
each line of authority for which the applicant has applied. 114

(d) If required under section 3905.04 of the Revised Code, 115
the applicant has passed an examination for each line of authority 116
for which the applicant has applied. 117

(e) Any applicant applying for variable life-variable annuity
line of authority is registered with the financial industry
regulatory authority (FINRA) as a registered representative after
having passed at least one of the following examinations
administered by the FINRA: the series 6 examination, the series 7
examination, the series 63 examination, the series 66 examination,
or any other FINRA examination approved by the superintendent.

(f) If required under section 3905.051 of the Revised Code, 125 the applicant has consented to a criminal records check and the 126 results of the applicant's criminal records check are determined 127 to be satisfactory by the superintendent. 128

(g) The applicant is a United States citizen or has providedproof of having legal authorization to work in the United States.130

(h) The applicant is of good reputation and character, ishonest and trustworthy, and is otherwise suitable to be licensed.132

(2) The superintendent shall issue a resident insurance agent
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license to a business entity applicant upon submission of a
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completed application and payment of any applicable fees required
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under this chapter if the superintendent finds all of the
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following:

(a) Except as provided under division (C)(2) of section1383905.062 of the Revised Code, the applicant either is domiciled in139

Ohio or	maintains	its	principal	place	of	business	in	Ohio.	1	L40
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(b) The applicant has designated a licensed insurance agent
who will be responsible for the applicant's compliance with the
insurance laws of this state.

(c) The applicant has not committed any act that is a ground 144
for the denial, suspension, or revocation of a license under 145
section 3905.14 of the Revised Code. 146

(d) Any applicant applying for a portable electronics
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insurance license line of authority satisfies the requirements of
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division (C)(1) of section 3905.062 of the Revised Code.
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(e) The applicant has submitted any other documents requestedby the superintendent.

(B) An insurance agent license issued pursuant to division
(A) of this section shall state the licensee's name, the license
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number, the date of issuance, the date the license expires, the
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line or lines of authority for which the licensee is qualified,
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and any other information the superintendent deems necessary.

A licensee may be qualified for any of the following lines of 157 authority: 158

(1) Life, which is insurance coverage on human lives,
including benefits of endowment and annuities, and may include
benefits in the event of death or dismemberment by accident and
benefits for disability income;

(2) Accident and health, which is insurance coverage for
sickness, bodily injury, or accidental death, and may include
benefits for disability income;

(3) Property, which is insurance coverage for the direct or166consequential loss or damage to property of any kind;167

(4) Casualty, which is insurance coverage against legal168liability, including coverage for death, injury, or disability or169

damage to real or personal property;	170
(5) Personal lines, which is property and casualty insurance	171
coverage sold to individuals and families for noncommercial	172
purposes;	173
(6) Variable life and variable annuity products, which is	174
insurance coverage provided under variable life insurance	175
contracts and variable annuities;	176
(7) Credit, which is limited line credit insurance;	177
(8) Title, which is insurance coverage against loss or damage	178
suffered by reason of liens against, encumbrances upon, defects	179
in, or the unmarketability of, real property;	180
(9) Surety bail bond, which is the authority set forth in	181
sections 3905.83 to 3905.95 of the Revised Code;	182
(10) Portable electronics insurance, which is a limited line	183
described in section 3905.062 of the Revised Code;	184
(11) Travel insurance, which is a limited line as described	185
in section 3905.063 of the Revised Code;	186
(12) Any other line of authority designated by the	187
superintendent.	
super incendenc.	188
(C)(1) An individual seeking to renew a resident insurance	188 189
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(C)(1) An individual seeking to renew a resident insurance agent license shall apply biennially for a renewal of the license	189 190
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require an applicant to submit any document reasonably necessary 200 to verify the information contained in the renewal application. 201

(2) To be eligible for renewal, an individual applicant shall
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complete the continuing education requirements pursuant to section
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3905.481 of the Revised Code prior to the renewal date.
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(3) If an applicant submits a completed renewal application, 205 qualifies for renewal pursuant to divisions (C)(1) and (2) of this 206 section, and has not committed any act that is a ground for the 207 refusal to issue, suspension of, or revocation of a license under 208 section 3905.14 of the Revised Code, the superintendent shall 209 renew the applicant's resident insurance agent license. 210

(D) If an individual or business entity does not apply for 211 the renewal of the individual or business entity's license on or 212 before the license renewal date specified in division (C)(1) of 213 this section, the individual or business entity may submit a late 214 renewal application along with all applicable fees required under 215 this chapter prior to the first day of the second month following 216 the license renewal date. 217

(E) A license issued under this section that is not renewed 218 on or before its renewal date pursuant to division (C) of this 219 section or its late renewal date pursuant to division (D) of this 220 section automatically is suspended for nonrenewal on the first day 221 of the second month following the renewal date. If a license is 222 suspended for nonrenewal pursuant to this division, the individual 223 or business entity is eligible to apply for reinstatement of the 224 license within the twelve-month period following the date by which 225 the license should have been renewed by complying with the 226 reinstatement procedure established by the superintendent and 227 paying all applicable fees required under this chapter. 228

(F) A license that is suspended for nonrenewal that is not 229 reinstated pursuant to division (E) of this section automatically 230

is canceled unless the superintendent is investigating any
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allegations of wrongdoing by the agent or has initiated
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proceedings under Chapter 119. of the Revised Code. In that case,
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the license automatically is canceled after the completion of the
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investigation or proceedings unless the superintendent revokes the
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license.

(G) An individual licensed as a resident insurance agent who 237 is unable to comply with the license renewal procedures 238 established under this section and who is unable to engage in the 239 business of insurance due to military service, a long-term medical 240 disability, or some other extenuating circumstance may request an 241 extension of the renewal date of the individual's license. To be 242 eligible for such an extension, the individual shall submit a 243 written request with supporting documentation to the 244 superintendent. At the superintendent's discretion, the 245 superintendent may not consider a written request made after the 246 renewal date of the license. 247

#### Sec. 3905.063. (A) As used in this section:

(1) "Limited lines travel insurance agent" means both of the249following:250(a) A managing general agent licensed under section 3905.71251of the Revised Code or third party administrator licensed under252Chapter 3959. of the Revised Code;253(b) A licensed insurance agent, including a limited lines254

agent, designated by an insurer as the travel insurance designated251responsible agent as set forth in division (B)(2)(c) of this255section.257

(2) "Offer and disseminate" means providing general258information, including a description of the coverage and price, as259well as processing the application, collecting premiums, and260

performing other activities for which no insurance license is	261
required.	262
(3) "Travel insurance" means insurance coverage for personal	263
risks incident to planned travel, including all of the following:	264
(a) Interruption or cancellation of a trip or event;	265
(b) Loss of baggage or personal effects;	266
(c) Damages to accommodations or rental vehicles;	267
(d) Sickness, accident, disability, or death occurring during	268
travel.	269
"Travel insurance" does not include major medical plans that	270
provide comprehensive medical protection for a traveler with a	271
trip lasting six months or longer, including a person working	272
overseas as an expatriate or deployed military personnel.	273
(4) "Travel retailer" means a business entity that makes,	274
arranges, or offers travel services, and that may offer and	275
disseminates travel insurance as a service to its customers on	276
behalf of, and under the direction of, a limited lines travel	277
insurance agent.	278
(B)(1) Notwithstanding any other provision of law, the	279
superintendent of insurance may issue to an individual or business	280
entity a limited lines travel insurance agent license that	281
authorizes the agent to sell, solicit, or negotiate travel	282
insurance through a licensed insurer if the individual or business	283
entity has filed with the superintendent an application in a form	284
and manner prescribed by the superintendent.	285
(2) Notwithstanding any other provision of law, a travel	286
retailer may offer and disseminate travel insurance under a	287
limited lines travel insurance agent that is a business entity	288
only if the following conditions are met:	289
(a) The limited lines travel insurance agent or travel	290

retailer shall provide the following to purchasers of travel	291
insurance:	292
(i) A description of the material terms or the actual	293
material terms of the insurance coverage;	294
(ii) A description of the process for filing a claim;	295
(iii) A description of the review or cancellation process for	296
the travel insurance policy;	297
(iv) The identity and contact information of the insurer and limited lines agent.	298 299
(b) At the time the superintendent of insurance issues a	300
license, the limited lines travel insurance agent shall establish	301
and maintain a register on a form prescribed by the superintendent	302
of each travel retailer that offers travel insurance on the	303
agent's behalf. The limited lines travel insurance agent shall	304
submit the register to the department of insurance upon reasonable	305
request, and shall certify that the registered travel retailer	306
complies with 18 U.S.C. 1033.	307
The register shall be maintained and updated annually by the	308
limited lines travel insurance agent, and shall include both of	309
the following:	310
(i) The names, addresses, and contact information of the	311
travel retailer and any officer or person who directs or controls	312
the travel retailer's operations;	313
(ii) The travel retailer's federal tax identification number.	314
(c) The limited lines travel insurance agent shall designate	315
one of the agent's employees, who is a licensed insurance agent,	316
as the designated responsible agent who is responsible for the	317
agent's and travel retailer's compliance with the travel insurance	318
laws, rules, and regulations of this state. The designated	319
responsible agent, or the president, secretary, treasurer, or any	320

### other officer or person who directs or controls the limited lines 321 travel insurance agent's insurance operations, shall comply with 322 the fingerprinting requirements of section 3905.051 of the Revised 323 Code or the applicable fingerprinting requirements of the home 324 state of the limited lines travel insurance agent. 325 (d) The limited lines travel insurance agent shall pay any 326 applicable fee as required under this chapter. 327 (e) The limited lines travel insurance agent shall require 328 each employee and authorized representative of the travel 329 retailer, whose duties include offering and disseminating travel 330 331 332

insurance, to receive a program of instruction or training that331may be subject to review by the superintendent of insurance. The332training material shall, at minimum, contain instructions on the333types of insurance offered, ethical sales practices, and required334disclosures to prospective customers.335(3) The limited lines travel insurance agent, and those336registered under the agent's license, are exempt from any337examination and education requirements as set forth in section338

3905.04 of the Revised Code.

(C)(1) Any travel retailer offering or disseminating travel340insurance shall make available to prospective purchasers brochures341or other written materials that contain all of the following:342

(a) The identity and contact information of the insurer and343the limited lines travel insurance agent;344

(b) An explanation that the purchase of travel insurance is345not required in order to purchase any other product or service346from the travel retailer;347

(c) An explanation that an unlicensed travel retailer is348permitted to provide general information about the insurance349offered by the travel retailer, including a description of the350coverage and price, but is not gualified or authorized to answer351

technical questions about the terms and conditions of the	352
insurance offered by the travel retailer or to evaluate the	353
adequacy of the customer's existing insurance coverage.	354
(2) A travel retailer's employee or authorized representative	355
who is not licensed as an insurance agent shall not do any of the	356
<u>following:</u>	357
(a) Evaluate or interpret the technical terms, benefits, and	358
conditions of the offered travel insurance coverage;	359
(b) Evaluate or provide advice concerning a prospective	360
purchaser's existing insurance coverage;	361
(c) Hold itself out as a licensed insurer, licensed agent, or	362
insurance expert.	363
(3) Notwithstanding any other provision of law, a travel	364
retailer whose insurance related activities, and those of its	365
employees and authorized representatives, are limited to offering	366
and disseminating travel insurance on behalf of and under the	367
direction of a limited lines travel insurance agent that meets the	368
requirements of this section, is authorized to offer and	369
disseminate insurance and receive related compensation for these	370
services, if the travel retailer is registered by the limited	371
lines travel insurance agent as described in division (B)(2)(b) of	372
this section, and either of the following conditions are met:	373
(a) If the charge to the customer for coverage is not	374
included in the cost associated with the purchase of travel	375
insurance or related services, the charge for coverage is	376
separately itemized on the customer's bill;	377
(b) If the charge to the customer for coverage is included in	378
the cost associated with the purchase of travel insurance or	379
related services, the travel retailer clearly and conspicuously	380
discloses to the customer that the charge for travel insurance	381
coverage is included with the charge for travel insurance or	382

the charges.

#### related services. 383 (4) All funds received by a travel retailer from a customer 384 for the sale of travel insurance shall be considered funds held in 385 trust by the travel retailer in a fiduciary capacity for the 386 benefit of the limited lines travel insurance agent. Travel 387 retailers that bill and collect these charges are not required to 388 maintain the funds in a segregated account if the travel retailer 389 is authorized by the agent to hold the funds in an alternate 390 manner and the travel retailer remits the amount of the charges to 391 the designated responsible agent within sixty days after receiving 392 393 (5) The designated responsible agent shall also be 394 responsible for the acts of the travel retailer and shall use 395 reasonable means to ensure compliance with this section by the 396 travel retailer. 397 (D) Travel insurance may be provided under individual or 398 399 group insurance.

(E) Any limited lines travel insurance agent, or any travel 400 retailer offering and disseminating travel insurance under the 401 limited lines travel insurance agent license, that fails to comply 402 with the provisions of this section is deemed to have engaged in 403 an unfair and deceptive act or practice in the business of 404 insurance as defined in section 3901.21 of the Revised Code and is 405 subject to section 3905.14 of the Revised Code. 406

section 2. That existing sections 3905.01 and 3905.06 of the 407 Revised Code are hereby repealed. 408