As Re-referred by the House State and Local Government Committee

130th General Assembly Regular Session 2013-2014

H. B. No. 430

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Representatives Kunze, Stinziano

A BILL

To amend sections 3905.01, 3905.06, and 3905.40 and

regulate self-service storage facilities.

to enact section 3905.063 of the Revised Code to

BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF OHIO:	
Section 1. That sections 3905.01, 3905.06, and 3905.40 be amended and section 3905.063 of the Revised Code be enacted to	4
read as follows:	6
Sec. 3905.01. As used in this chapter:	7
(A) "Affordable Care Act" means the "Patient Protection and	8
Affordable Care Act," 124 Stat. 119, 42 U.S.C. 18031 (2011).	9
(B) "Business entity" means a corporation, association,	10
partnership, limited liability company, limited liability	11
partnership, or other legal entity.	12
(C) "Home state" means the state or territory of the United	13
States, including the District of Columbia, in which an insurance	14
agent maintains the insurance agent's principal place of residence	15
or principal place of business and is licensed to act as an	16
insurance agent.	17

(D) "In-person assister" means any person, other than a

navigator, who receives any funding from, or who is selected or	19
designated by, an exchange, the state, or the federal government	20
to perform any of the activities and duties identified in division	21
(i) of section 1311 of the Affordable Care Act. "In-person	22
assister" includes any individual that is employed by, supervised	23
by, or affiliated with an in-person assister and performs any of	24
the activities and duties identified in division (i) of section	25
1311 of the Affordable Care Act, any non-navigator assistance	26
personnel, and any other person deemed as such by rules adopted by	27
the superintendent under division (L) of section 3905.471 of the	28
Revised Code.	29

- (E) "Insurance" means any of the lines of authority set forth
 in Chapter 1739., 1751., or 1761. or Title XXXIX of the Revised

 Code, or as additionally determined by the superintendent of
 insurance.
- (F) "Insurance agent" or "agent" means any person that, in
 order to sell, solicit, or negotiate insurance, is required to be
 licensed under the laws of this state, including limited lines
 insurance agents and surplus line brokers.
- (G) "Insurer" has the same meaning as in section 3901.32 of the Revised Code.
- (H) "License" means the authority issued by the

 superintendent to a person to act as an insurance agent for the

 lines of authority specified, but that does not create any actual,

 apparent, or inherent authority in the person to represent or

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 commit an insurer.
- (I) "Limited line credit insurance" means credit life, credit

 disability, credit property, credit unemployment, involuntary

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 unemployment, mortgage life, mortgage guaranty, mortgage

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 disability, guaranteed automobile protection insurance, or any

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 other form of insurance offered in connection with an extension of

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credit that is limited to partially or wholly extinguishing that credit obligation and that is designated by the superintendent as limited line credit insurance.

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- (J) "Limited line credit insurance agent" means a person that sells, solicits, or negotiates one or more forms of limited line credit insurance to individuals through a master, corporate, group, or individual policy.
- (K) "Limited lines insurance" means those lines of authority 57 set forth in divisions (B)(7) to $\frac{(11)(12)}{(12)}$ of section 3905.06 of 58 the Revised Code or in rules adopted by the superintendent, or any 59 lines of authority the superintendent considers necessary to 60 recognize for purposes of complying with section 3905.072 of the 61 Revised Code. 62
- (L) "Limited lines insurance agent" means a person authorized 63 by the superintendent to sell, solicit, or negotiate limited lines 64 insurance. 65
- (M) "NAIC" means the national association of insurance 66 commissioners. 67
- (N) "Insurance navigator" means a person selected to perform 68 the activities and duties identified in division (i) of section 69 1311 of the Affordable Care Act that is certified by the 70 superintendent of insurance under section 3905.471 of the Revised 71 Code. "Insurance navigator" refers to a navigator specified in 72 section 1311 of the Affordable Care Act, 42 U.S.C. 13031. 73
- (0) "Negotiate" means to confer directly with, or offer 74 advice directly to, a purchaser or prospective purchaser of a 75 particular contract of insurance with respect to the substantive 76 benefits, terms, or conditions of the contract, provided the 77 person that is conferring or offering advice either sells 78 insurance or obtains insurance from insurers for purchasers. 79
 - (P) "Person" means an individual or a business entity.

Sec. 3905.06. (A)(1) The superintendent of insurance shall

issue a resident insurance agent license to an individual

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applicant whose home state is Ohio upon submission of a completed	111
application and payment of any applicable fee required under this	112
chapter, if the superintendent finds all of the following:	113
(a) The applicant is at least eighteen years of age.	114
(b) The applicant has not committed any act that is a ground	115
for the denial, suspension, or revocation of a license under	116
section 3905.14 of the Revised Code.	117
(c) If required under section 3905.04 of the Revised Code,	118
the applicant has completed a program of insurance education for	119
each line of authority for which the applicant has applied.	120
(d) If required under section 3905.04 of the Revised Code,	121
the applicant has passed an examination for each line of authority	122
for which the applicant has applied.	123
(e) Any applicant applying for variable life-variable annuity	124
line of authority is registered with the financial industry	125
regulatory authority (FINRA) as a registered representative after	126
having passed at least one of the following examinations	127
administered by the FINRA: the series 6 examination, the series 7	128
examination, the series 63 examination, the series 66 examination,	129
or any other FINRA examination approved by the superintendent.	130
(f) If required under section 3905.051 of the Revised Code,	131
the applicant has consented to a criminal records check and the	132
results of the applicant's criminal records check are determined	133
to be satisfactory by the superintendent.	134
(g) The applicant is a United States citizen or has provided	135
proof of having legal authorization to work in the United States.	136
(h) The applicant is of good reputation and character, is	137
honest and trustworthy, and is otherwise suitable to be licensed.	138
(2) The superintendent shall issue a resident insurance agent	139

license to a business entity applicant upon submission of a

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completed application and payment of any applicable fees required	141
under this chapter if the superintendent finds all of the	142
following:	143
(a) Except as provided under division (C)(2) of section	144
3905.062 or division (C)(2) of section 3905.063 of the Revised	145
Code, the applicant either is domiciled in Ohio or maintains its	146
principal place of business in Ohio.	147
(b) The applicant has designated a licensed insurance agent	148
who will be responsible for the applicant's compliance with the	149
insurance laws of this state.	150
(c) The applicant has not committed any act that is a ground	151
for the denial, suspension, or revocation of a license under	152
section 3905.14 of the Revised Code.	153
(d) Any applicant applying for a portable electronics	154
insurance license line of authority satisfies the requirements of	155
division (C)(1) of section 3905.062 of the Revised Code or any	156
applicant applying for a self-service storage insurance license	157
line of authority satisfies the requirements of division (C)(1) of	158
section 3905.063 of the Revised Code.	159
(e) The applicant has submitted any other documents requested	160
by the superintendent.	161
(B) An insurance agent license issued pursuant to division	162
(A) of this section shall state the licensee's name, the license	163
number, the date of issuance, the date the license expires, the	164
line or lines of authority for which the licensee is qualified,	165
and any other information the superintendent deems necessary.	166
A licensee may be qualified for any of the following lines of	167
authority:	168
(1) Life, which is insurance coverage on human lives,	169
including benefits of endowment and annuities, and may include	170

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benefits in the event of death or dismemberment by accident and	171
benefits for disability income;	172
(2) Accident and health, which is insurance coverage for	173
sickness, bodily injury, or accidental death, and may include	174
benefits for disability income;	175
(3) Property, which is insurance coverage for the direct or	176
consequential loss or damage to property of any kind;	177
(4) Casualty, which is insurance coverage against legal	178
liability, including coverage for death, injury, or disability or	179
damage to real or personal property;	180
(5) Personal lines, which is property and casualty insurance	181
coverage sold to individuals and families for noncommercial	182
purposes;	183
(6) Variable life and variable annuity products, which is	184
insurance coverage provided under variable life insurance	185
contracts and variable annuities;	186
(7) Credit, which is limited line credit insurance;	187
(8) Title, which is insurance coverage against loss or damage	188
suffered by reason of liens against, encumbrances upon, defects	189
in, or the unmarketability of, real property;	190
(9) Surety bail bond, which is the authority set forth in	191
sections 3905.83 to 3905.95 of the Revised Code;	192
(10) Portable electronics insurance, which is a limited line	193
described in section 3905.062 of the Revised Code;	194
(11) <u>Self-service storage insurance</u> , which is a limited line	195
described in section 3905.063 of the Revised Code;	196
(12) Any other line of authority designated by the	197
superintendent.	198
(C)(1) An individual seeking to renew a resident insurance	199

agent license shall apply biennially for a renewal of the license	200
on or before the last day of the licensee's birth month. A	201
business entity seeking to renew a resident insurance agent	202
license shall apply biennially for a renewal of the license on or	203
before the date determined by the superintendent. The	204
superintendent shall send a renewal notice to all licensees at	205
least one month prior to the renewal date.	206

Applications shall be submitted to the superintendent on 207 forms prescribed by the superintendent. Each application shall be 208 accompanied by a biennial renewal fee. The superintendent also may 209 require an applicant to submit any document reasonably necessary 210 to verify the information contained in the renewal application. 211

- (2) To be eligible for renewal, an individual applicant shall
 complete the continuing education requirements pursuant to section
 3905.481 of the Revised Code prior to the renewal date.
- (3) If an applicant submits a completed renewal application, 215 qualifies for renewal pursuant to divisions (C)(1) and (2) of this 216 section, and has not committed any act that is a ground for the 217 refusal to issue, suspension of, or revocation of a license under 218 section 3905.14 of the Revised Code, the superintendent shall 219 renew the applicant's resident insurance agent license. 220
- (D) If an individual or business entity does not apply for 221 the renewal of the individual or business entity's license on or 222 before the license renewal date specified in division (C)(1) of 223 this section, the individual or business entity may submit a late 224 renewal application along with all applicable fees required under 225 this chapter prior to the first day of the second month following 226 the license renewal date.
- (E) A license issued under this section that is not renewed 228 on or before its renewal date pursuant to division (C) of this 229 section or its late renewal date pursuant to division (D) of this 230

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section automatically is suspended for nonrenewal on the first day	231
of the second month following the renewal date. If a license is	232
suspended for nonrenewal pursuant to this division, the individual	233
or business entity is eligible to apply for reinstatement of the	234
license within the twelve-month period following the date by which	235
the license should have been renewed by complying with the	236
reinstatement procedure established by the superintendent and	237
paying all applicable fees required under this chapter.	238
(F) A license that is suspended for nonrenewal that is not	239
reinstated pursuant to division (E) of this section automatically	240
is canceled unless the superintendent is investigating any	241
allegations of wrongdoing by the agent or has initiated	242
proceedings under Chapter 119. of the Revised Code. In that case,	243
the license automatically is canceled after the completion of the	244
investigation or proceedings unless the superintendent revokes the	245
license.	246
(G) An individual licensed as a resident insurance agent who	247
is unable to comply with the license renewal procedures	248
established under this section and who is unable to engage in the	249
business of insurance due to military service, a long-term medical	250
disability, or some other extenuating circumstance may request an	251
extension of the renewal date of the individual's license. To be	252
eligible for such an extension, the individual shall submit a	253
written request with supporting documentation to the	254
superintendent. At the superintendent's discretion, the	255
superintendent may not consider a written request made after the	256
renewal date of the license.	257
Sec. 3905.063. (A) As used in this section:	258
(1) "Customer" means a person who obtains the use of storage	259
space from a self-service storage facility under the terms of a	260

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self-storage rental agreement.

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(2) "Endorsee" means an employee or authorized representative	262
of a self-service storage facility authorized to sell or offer	263
self-service storage insurance.	264
(3) "Enrolled customer" means a customer who elects coverage	265
under a self-service storage insurance policy issued to a	266
self-service storage facility by an insurer or a policy issued	267
directly to a customer from an insurer.	268
(4) "Location" means any physical location in this state or	269
any web site, call center site, or similar location directed to	270
residents of this state.	271
(5) "Owner" means the owner, operator, property management	272
company, lessor, or sublessor of a self-service storage facility.	273
"Owner" does not mean an occupant.	274
(6) "Personal property" means moveable property not affixed	275
to land, and includes goods, merchandise, furniture, and household	276
<u>items.</u>	277
(7)(a) "Self-service storage insurance" means insurance	278
providing coverage for the loss of, or damage to, tangible	279
personal property that is contained in storage space or in transit	280
during a self-service storage rental agreement period, which may	281
be offered on a month-to-month or other periodic basis under an	282
individual policy, or as a group, commercial, or master policy	283
issued to a self-service storage facility to provide insurance for	284
the self-service storage facility's customers.	285
(b) "Self-service storage insurance" does not mean any of the	286
<u>following:</u>	287
(i) A consumer goods service contract governed by section	288
3905.423 of the Revised Code;	289
(ii) A policy of insurance covering a seller's or a	290

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manufacturer's obligations under a warranty;

(iii) A homeowner's, renter's, private passenger automobile,	292
or similar insurance policy.	293
(8) "Self-service storage rental agreement" means a written	294
agreement containing the terms and conditions governing the use of	295
storage space provided by a self-service storage facility.	296
(9) "Supervising entity" means an insurer or a business	297
entity licensed as an insurance agent under section 3905.06 of the	298
Revised Code that is appointed by an insurer to supervise the	299
administration of a self-service storage insurance program.	300
(B)(1) Except as provided in division (B)(2) of this section,	301
no self-service storage facility or self-service storage	302
facility's employee shall offer, sell, solicit, or place	303
self-service storage insurance unless the self-service storage	304
facility is licensed under section 3905.06 or 3905.07 of the	305
Revised Code with a self-service storage insurance line of	306
authority.	307
(2) Any self-service storage facility offering or selling	308
self-service storage insurance on or before the effective date of	309
this section that wishes to continue offering or selling that	310
insurance shall apply for a license within ninety days after the	311
superintendent of insurance makes the application available.	312
(C)(1) The superintendent shall issue a resident insurance	313
license to a self-service storage facility under section 3905.06	314
of the Revised Code if the self-service storage facility satisfies	315
the requirements of sections 3905.05 and 3905.06 of the Revised	316
Code, except that the application for a self-service storage	317
insurance license shall satisfy the following additional	318
requirements:	319
(a) The application shall include the location of the	320
self-service storage facility's home office.	321
(b) If the application requires the self-service storage	322

facility to designate an individual or entity as a responsible	323
insurance agent, that agent shall not be required to be an	324
employee of the applicant and may be the supervising entity or an	325
individual agent who is an employee of the supervising entity.	326
(c) If the self-service storage facility derives less than	327
fifty per cent of the self-service storage facility's revenue from	328
the sale of self-service storage insurance, the application for a	329
self-service storage insurance license may require the	330
self-service storage facility to provide the name, residence	331
address, and other information required by the superintendent for	332
one employee or officer of the self-service storage facility who	333
is designated by the self-service storage facility as the person	334
responsible for the self-service storage facility's compliance	335
with the requirements of this chapter.	336
(d) If the self-service storage facility derives fifty per	337
cent or more of the self-service storage facility's revenue from	338
the sale of self-service storage insurance, the application may	339
require the information listed under division (C)(1)(c) of this	340
section for all owners with at least ten per cent interest or	341
voting interest, partners, officers, and directors of the	342
self-service storage facility, or members or managers of a	343
self-service storage facility that is a limited liability company.	344
(2) The superintendent shall issue a nonresident insurance	345
agent license to a self-service storage facility if the	346
self-service storage facility satisfies the requirements of	347
section 3905.07 of the Revised Code. However, if the nonresident	348
self-service storage facility's home state does not issue a	349
limited lines license for self-service storage insurance, the	350
nonresident self-service storage facility may apply for a resident	351
license under section 3905.06 of the Revised Code in the same	352
manner and with the same rights and privileges as if the	353
self-service storage facility were a resident of this state.	354

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(D) The holder of a limited lines license may not sell,	355
solicit, or negotiate insurance on behalf of any insurer unless	356
appointed to represent that insurer under section 3905.20 of the	357
Revised Code.	358
(E) Division (B)(34) of section 3905.14 of the Revised Code	359
shall not apply to the self-service storage facility or the	360
self-service storage facility's endorsees.	361
(F) If insurance is required as a condition of a self-service	362
storage rental agreement, the requirement may be satisfied by the	363
customer's purchase of self-service storage insurance that is	364
sold, solicited, or negotiated by the self-service storage	365
facility or presentation to the self-service storage facility of	366
evidence of other applicable insurance coverage.	367
(G)(1) A self-service storage facility may authorize any	368
endorsee of the self-service storage facility to sell or offer	369
self-service storage insurance to a customer at any location at	370
which the self-service storage facility engages in self-service	371
storage transactions.	372
(2) An endorsee is not required to be licensed as an	373
insurance agent under this chapter if the self-service storage	374
facility is licensed under this section and the insurer issuing	375
the self-service storage insurance either directly supervises or	376
appoints a supervising entity to supervise the administration of	377
the self-service storage insurance program including development	378
of a training program for endorsees in accordance with division	379
(H) of this section.	380
(3) No endorsee shall do any of the following:	381
(a) Advertise, represent, or otherwise represent the	382
endorsee's self as an insurance agent licensed under section	383
3905.06 of the Revised Code;	384
(b) Offer, sell, or solicit the purchase of self-service	385

storage insurance except in conjunction with and incidental to the	386
sale or lease of self-service storage;	387
(c) Make any statement or engage in any conduct, express or	388
implied, that would lead a customer to believe either of the	389
<pre>following:</pre>	390
(i) That, if insurance is required as a condition of a	391
self-service storage rental agreement, the purchase by the	392
customer of self-service storage insurance offered by the	393
self-service storage facility is the only method by which that	394
condition may be met;	395
(ii) That the self-service storage facility or its endorsees	396
are qualified to evaluate the adequacy of the customer's existing	397
insurance coverage.	398
(4) An endorsee shall disclose that self-service storage	399
insurance may duplicate coverage already provided under a	400
customer's homeowner's insurance policy, renter's insurance	401
policy, or other coverage.	402
(H) Each self-service storage facility, or the supervising	403
entity to that self-service storage facility, shall provide a	404
training and education program for all endorsees who sell or offer	405
self-service storage insurance. The program may be provided as a	406
web-based training module or in any other electronic or recorded	407
video form. The training and education program shall meet all of	408
the following minimum standards:	409
(1) The training shall be delivered to each endorsee of each	410
self-service storage facility who sells or offers self-service	411
storage insurance and the endorsee shall complete the training.	412
(2) If the training is conducted in an electronic form, the	413
supervising entity shall implement a supplemental education	414
program regarding self-service storage insurance that is conducted	415
and overseen by employees of the supervising entity who are	416

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licensed as insurance agents under section 3905.06 of the Revised	417
Code.	418
(3) The training and education program shall include basic	419
information about self-service storage insurance and information	420
concerning all of the following prohibited actions of endorsees:	421
(a) No endorsee shall advertise, represent, or otherwise	422
represent the endorsee's self as a licensed insurance agent.	423
(b) No endorsee shall offer, sell, or solicit the purchase of	424
self-service storage insurance except in conjunction with and	425
incidental to the rental of a storage space by the self-service	426
storage facility.	427
(c) No endorsee shall make any statement or engage in any	428
conduct, express or implied, that would lead a customer to believe	429
any of the following:	430
(i) That the insurance policies offered by the endorsee	431
provide coverage not already provided by a customer's homeowner's	432
insurance policy, renter's insurance policy, or by another source	433
of coverage;	434
(ii) That, if insurance is required as a condition of a	435
self-service storage rental agreement, the purchase by the	436
customer of self-service storage insurance offered by the	437
self-service storage facility is the only method by which that	438
<pre>condition may be met;</pre>	439
(iii) That the self-service storage facility or its endorsees	440
are qualified to evaluate the adequacy of the customer's existing	441
insurance coverage.	442
(I) A supervising entity appointed to supervise the	443
administration of a self-service storage insurance program under	444
division (G)(2) of this section shall maintain a registry of	445
locations supervised by that entity that are authorized to sell or	446

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solicit self-service storage insurance in this state. The	447
supervising entity shall make the registry available to the	448
superintendent upon request by the superintendent if the	449
superintendent provides ten days' notice to the self-service	450
storage facility or supervising entity.	451
(J) At every location where a self-service storage facility	452
offers self-service storage insurance to customers, the	453
self-service storage facility shall provide brochures or other	454
written materials to prospective customers that include all of the	455
<pre>following:</pre>	456
(1) A summary of the material terms of the insurance	457
coverage, including all of the following:	458
(a) The identity of the insurer;	459
(b) The identity of the supervising entity;	460
(c) The amount of any applicable deductible and how it is to be paid;	461 462
(d) Benefits of the coverage;	463
(e) Key terms and conditions of coverage.	464
(2) A summary of the process for filing a claim;	465
(3) A disclosure that self-service storage insurance may	466
provide a duplication of coverage already provided by a customer's	467
homeowner's insurance policy, renter's insurance policy, or other	468
source of coverage;	469
(4) A disclosure that, if insurance is required as a	470
condition of a self-service storage rental agreement, the	471
requirement may be satisfied by the customer's purchase of	472
self-service storage insurance that is sold, solicited, or	473
negotiated by the self-service storage facility or the customer's	474
presentation to the self-service storage facility of evidence of	475
other applicable insurance coverage;	476

(5) A disclosure that neither the endorsee nor the	477
self-service storage facility is qualified to evaluate the	478
adequacy of the customer's existing insurance coverage;	479
(6) A disclosure that the customer may cancel enrollment for	480
coverage under a self-service storage insurance policy at any time	481
and receive a refund of any applicable premium.	482
(K)(1) The charges for self-service storage insurance may be	483
billed and collected by the self-service storage facility, and the	484
self-service storage facility may receive compensation for	485
performing billing and collection services, if either of the	486
following conditions are met:	487
(a) If the charge to the customer for coverage is not	488
included in the cost associated with the purchase or lease of	489
self-service storage or related services, the charge for coverage	490
is separately itemized on the customer's bill.	491
(b) If the charge to the customer for coverage is included in	492
the cost associated with the lease of self-service storage, the	493
self-service storage facility clearly and conspicuously discloses	494
to the customer that the charge for self-service storage insurance	495
coverage is included with the lease for self-service storage.	496
(2) All funds received by a self-service storage facility	497
from a customer for the sale of self-service storage insurance	498
shall be considered funds held in trust by the self-service	499
storage facility in a fiduciary capacity for the benefit of the	500
insurer. Self-service storage facilities that bill and collect	501
such charges are not required to maintain those funds in a	502
segregated account if the self-service storage facility is	503
authorized by the insurer to hold those funds in an alternate	504
manner and the self-service storage facility remits the amount of	505
the charges to the supervising entity within sixty days after	506
receiving the charges.	507

(L)(1) Except as otherwise provided in divisions (L)(2) and	508
(3) of this section, an insurer may terminate or otherwise change	509
the terms and conditions of a policy of self-service storage	510
insurance only upon providing the self-service storage facility	511
policyholder and enrolled customers with at least sixty days'	512
prior notice. If the insurer changes the terms and conditions, the	513
insurer shall promptly provide the self-service storage facility	514
policyholder with a revised policy or endorsement and each	515
enrolled customer with a revised certificate, endorsement, updated	516
brochure, or other evidence indicating that a change in the terms	517
and conditions has occurred and a summary of material changes.	518
(2) An insurer may terminate an enrolled customer's	519
enrollment under a self-service storage insurance policy upon	520
fifteen days' prior notice for discovery of fraud or material	521
misrepresentation in obtaining coverage or in the presentation of	522
a claim under the policy.	523
(3) An insurer may immediately terminate an enrolled	524
customer's enrollment under a self-service storage insurance	525
policy for any of the following reasons:	526
(a) The enrolled customer fails to pay the required premium;	527
(b) The enrolled customer ceases to have an active lease at	528
the self-service storage facility;	529
(c) The enrolled customer exhausts the aggregate limit of	530
liability, if any, under the terms of the self-service storage	531
insurance policy and the insurer sends notice of termination to	532
the customer within thirty calendar days after exhaustion of the	533
limit. However, if the insurer does not send the notice within the	534
thirty-day time frame, enrollment shall continue notwithstanding	535
the aggregate limit of liability until the insurer sends notice of	536
termination to the enrolled customer.	537
(4) If a self-service storage insurance policy is terminated	538

by a self-service storage facility policyholder, the self-service	539
storage facility policyholder shall provide notice to each	540
enrolled customer advising the customer of the termination of the	541
policy and the effective date of the termination. The written	542
notice shall be sent by mail, electronic mail, or delivery to the	543
customer at least thirty days prior to the termination.	544
(5) Notice required pursuant to this section shall be	545
provided in writing, either via mail or by electronic means.	546
(a) If notice is provided via mail, it shall be mailed or	547
delivered to the self-service storage facility at the self-service	548
storage facility's mailing address and to all affected enrolled	549
customers at the last known mailing addresses of those customers	550
on file with the insurer. The insurer or self-service storage	551
facility shall maintain proof of mailing in a form authorized or	552
accepted by the United States postal service or other commercial	553
mail delivery service.	554
(b) If notice is provided electronically, it shall be	555
transmitted via facsimile or electronic mail to the self-service	556
storage facility at the self-service storage facility's facsimile	557
number or electronic mail address and to all affected enrolled	558
customers at the last known facsimile numbers or electronic mail	559
addresses of those customers on file with the insurer. The insurer	560
or self-service storage facility shall maintain proof that the	561
notice was sent.	562
(M) An enrolled customer may cancel the enrolled customer's	563
coverage under a self-service storage insurance policy at any	564
time. Upon cancellation, the insurer shall refund any applicable	565
unearned premium.	566
(N) A license issued pursuant to this section shall authorize	567
the self-service storage facility and its endorsees to engage only	568
in those activities that are expressly permitted by this section.	569

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(0)(1) If a self-service storage facility or a self-service	570
storage facility's endorsee violates any provision of this	571
section, the superintendent may revoke or suspend the license	572
issued or impose any other sanctions provided under section	573
3905.14 of the Revised Code.	574
(2) If any provision of this section is violated, or if an	575
unfair or deceptive practice is engaged in, by a self-service	576
storage facility or a self-service storage facility's endorsee at	577
a particular location, the superintendent may issue a cease and	578
desist order to a particular location, or take any other	579
administrative action authorized in section 3901.22 and division	580
(D) of section 3905.14 of the Revised Code.	581
(3) If the superintendent determines that a violation of this	582
section or section 3905.14 of the Revised Code has occurred, the	583
superintendent may assess a civil penalty in an amount not	584
exceeding twenty-five thousand dollars per violation and an	585
administrative fee to cover the expenses incurred by the	586
department in the administrative action, including costs incurred	587
in the investigation and hearing process.	588
(P) The superintendent may adopt rules implementing this	589
section.	590
Sec. 3905.40. There shall be paid to the superintendent of	591
insurance the following fees:	592
insurance the following fees.	392
(A) Each insurance company doing business in this state shall	593
pay:	594
(1) For filing a copy of its charter or deed of settlement,	595
two hundred fifty dollars;	596
(2) For filing each statement, one hundred seventy-five	597
dollars;	598

(3) For each certificate of authority or license, one hundred

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seventy-five, and for each certified copy thereof, five dollars;	600
(4) For each copy of a paper filed in the superintendent's	601
office, twenty cents per page;	602
(5) For issuing certificates of deposits or certified copies	603
thereof, five dollars for the first certificate or copy and one	604
dollar for each additional certificate or copy;	605
(6) For issuing certificates of compliance or certified	606
copies thereof, sixty dollars;	607
(7) For affixing the seal of office and certifying documents,	608
other than those enumerated herein, two dollars;	609
(8) For each agent appointment and each annual renewal of an	610
agent appointment, not more than twenty dollars.	611
(B) Each domestic life insurance company doing business in	612
this state shall pay for annual valuation of its policies, one	613
cent on every one thousand dollars of insurance.	614
(C) Each applicant for licensure as an insurance agent except	615
applicants for licensure as surety bail bond agents, surplus line	616
brokers, and portable electronics insurance vendors, and	617
self-service storage facilities shall pay ten dollars for each	618
line of authority requested. Fees collected under this division	619
shall be credited to the department of insurance operating fund	620
created in section 3901.021 of the Revised Code.	621
(D) Each domestic mutual life insurance company shall pay for	622
verifying that any amendment to its articles of incorporation was	623
regularly adopted, two hundred fifty dollars with each application	624
for verification. Any such amendment shall be considered to have	625

been regularly adopted when approved by the affirmative vote of

two-thirds of the policyholders present in person or by proxy at

any annual meeting of policyholders or at a special meeting of

policyholders called for that purpose.

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(E) Each insurance agent doing business in this state shall	630
pay a biennial license renewal fee of twenty-five dollars, except	631
the following insurance agents are not required to pay that	632
license renewal fee:	633
(1) Individual resident agents who have met their continuing	634
education requirements under section 3905.481 of the Revised Code;	635
(2) Surety bail bond agents;	636
(3) Surplus line brokers;	637
(4) Portable electronics insurance vendors:	638
(5) Self-service storage facilities.	639
(F) Each applicant for licensure as a portable electronics	640
insurance vendor with a portable electronics insurance limited	641
lines license and each licensed vendor doing business in this	642
state shall pay the following fees prescribed by the	643
superintendent:	644
(1) For vendors engaged in portable electronic transactions	645
at more than ten locations in this state, an application fee not	646
to exceed five thousand dollars for an initial license and a	647
biennial license renewal fee not to exceed two thousand five	648
hundred dollars for each renewal thereafter;	649
(2) For vendors engaged in portable electronic transactions	650
at ten or fewer locations in this state, an application fee not to	651
exceed three thousand dollars for an initial license and a	652
biennial license renewal fee not to exceed one thousand dollars	653
for each renewal thereafter.	654
(G) Each applicant for a self-service storage insurance	655
limited lines license and each holder of such a license in this	656
state shall pay the following fees prescribed by the	657
superintendent:	658

(1) For self-service storage facilities engaged in

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self-service transactions at more than ten locations in this	660
state, an application fee not to exceed one hundred dollars for an	661
initial license and a biennial license renewal fee not to exceed	662
twenty-five dollars for each renewal thereafter;	663
(2) For self-service storage facilities engaged in	664
self-service storage transactions at ten or fewer locations in	665
this state, an application fee not to exceed fifty dollars for an	666
initial license and a biennial license renewal fee not to exceed	667
ten dollars for each renewal thereafter.	668
(H) All fees collected by the superintendent under this	669
section except any fees collected under divisions $(A)(2)$, (3) , and	670
(6) of this section shall be credited to the department of	671
insurance operating fund created under section 3901.021 of the	672
Revised Code.	673
Section 2. That existing sections 3905.01, 3905.06, and	674
3905.40 of the Revised Code are hereby repealed.	675